

Theme – Our Community			
Goal – To live in a healthy community and one that demonstrates a positive attitude			
Strategy	<i>Support and foster a healthy and progressive community attitude and ownership</i>	Actions	Continue to develop relationships with local and regional communities through positive media items and actively encourage positive community interaction through community involvement on committees and volunteering opportunities
Measures	<p>Number of media releases issued</p> <p>Increased positive media stories about Council and the community</p> <p>Number of community radio sessions with the Mayor and CEO</p> <p>Respond to social media opportunities</p> <p>Councillor availability for engagement with community members</p>	Partners	<p>Council</p> <p>Local media</p> <p>Regional media</p>
Strategy	<i>Support community education on important health and wellbeing matters such as preventative health measures like good eating habits also other social issues such as domestic violence and drug & alcohol abuse</i>	Actions	<p>Continue to advocate for integrated service delivery of programs to the community with a preference for personal contact; however where not possible advocate for an effective remote delivered intervention service. Service delivery to vulnerable groups to be a priority.</p> <p>Continue to support the community gardens project to encourage home gardens and health eating</p>

Measures	Proactive lobbying at appropriate forums Outcomes of continued advocacy	Partners	Council Health Services Identified service providers
Strategy	<i>Continue to support mental health services to meet the needs of the community, particularly groups at risk</i>	Actions	Continue to advocate for additional face to face opportunities; however where not possible advocate for an effective remote delivered intervention service.
Measures	Continued proactive relationship with relevant service providers Continued involvement in relevant forums and workshops	Partners	Council Health Services Identified service providers
Strategy	<i>Advocate for the provision of programs and services that actively work to support the health and wellbeing of our Aboriginal Community</i>	Actions	Attend and contribute to meetings and other interactions with the Interagency Committee and representative Aboriginal bodies within the community
Measures	A more engaged and respected relationship Number of interactive meetings and the inclusion of Aboriginal community strategies and actions in future reviews	Partners	Council Proposed Aboriginal working party Health Services Identified service providers
Strategy	<i>Maintain and preferably enhance our current health and emergency services</i>	Actions	Strong continued advocacy to relevant authorities and political representatives

Measures	<p>Enhanced services</p> <p>Monitoring of statistical information (including demographic, policing and community health) made available through various agencies</p> <p>Number of face to face meetings held with relevant health related authorities also those meeting held with the Griffith local area command and other service providers</p>	Partners	<p>Council</p> <p>Health Services</p> <p>Identified service providers</p>
Strategy	<i>Implementation of the Positive Ageing Strategy</i>	Actions	<p>Funding for identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process</p>
Measures	<p>Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program</p>	Partners	<p>Council</p> <p>Health Services</p> <p>Identified service providers</p>

Theme – Our Community

Goal – To advocate for quality educational and cultural opportunities

Strategy	<p><i>That education options delivered provide the basis for life-long learning skills and that special interest courses and training opportunities are available</i></p>	Actions	<p>Advocate for the retention and enhancement of our centres of learning in particular the Narrandera campus of TAFE NSW</p>
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<p>Measures</p>	<p>Actively promote the various learning centres within the Shire in any relevant publication</p> <p>Continue to liaise with TAFE NSW about the retention of and enhancing the content of courses available through the Narrandera facility and online TAFE NSW</p> <p>Continue to liaise with TAFE NSW about the retention of and enhancing of the child care facility adjoining the Narrandera campus</p>	<p>Partners</p>	<p>Council</p> <p>TAFE NSW</p> <p>NSW Department of Education and Catholic Schools Office</p>
<p>Strategy</p>	<p><i>Encourage and promote the values of our schools</i></p>	<p>Actions</p>	<p>Continue to support our educational institutions through the sponsorship of annual academic and leadership awards also participating in activities such as promoting local government as a career option</p>
<p>Measures</p>	<p>Financially supporting school presentation awards</p> <p>Attendance by the Mayor or a Council representative to present the awards</p> <p>Continue to support work experience within the organisation</p> <p>Continue to support work-based trainees within the organisation</p> <p>Take a proactive approach by inviting local learning centres to visit Council to learn more about Local Government both as a business entity but also as a potential career option</p>	<p>Partners</p>	<p>Council</p>
<p>Strategy</p>	<p><i>Review the current Narrandera Shire Arts Strategy to increase community participation in arts and cultural activities</i></p>	<p>Actions</p>	<p>Promotion of arts and cultural opportunities using available media resources</p>

Measures	<p>Number of events held</p> <p>Promotional feedback on the best methods of informing the community</p> <p>After each event provide an opportunity for feedback on how the experience may be enhanced</p>	Partners	<p>Council</p> <p>Western Riverina Arts Board</p>
Strategy	<i>Provide effective management support for the Narrandera Arts Centre</i>	Actions	<p>Manage and promote the Narrandera Arts & Community Centre through an energised Section 355 Committee</p>
Measures	<p>The centre is booked for use at least 75% of the time</p> <p>Encourage use of the centre in accordance with the centre guidelines</p> <p>Nominations received when next committee members are sought</p>	Partners	<p>Council</p> <p>Western Riverina Arts Board</p>
Strategy	<i>The Narrandera Shire Library is committed to partnering with the community to promote library services and to maintain and reach new readers</i>	Actions	<p>Continue to enhance collections and resources also to promote the mobile library service</p> <p>Continue to make technological resources available to the community</p>
Measures	<p>Borrowing statistics both in the static library environment and from the mobile service</p> <p>Hours of community use of technological services</p>	Partners	<p>Council</p> <p>Community</p> <p>Western Riverina Libraries</p>

Theme – Our Community			
Goal – To live in an inclusive and tolerant community			
Strategy	<i>Promote volunteering within the community and in particular volunteers with a disability and volunteers from the Aboriginal community to engage and share their gifts and talents</i>	Actions	Actively encourage participation from all sectors of the community through Council volunteer programs ensuring that volunteers are recognised for their contribution
Measures	<p>Number of active volunteers</p> <p>Number of active volunteers with a disability involved in Council volunteer programs or Council committees</p> <p>Number of active volunteers from the Aboriginal Community in Council volunteer programs or Council committees</p> <p>Creation of and continual maintenance of a volunteer database</p> <p>Encourage volunteers to bring a friend</p> <p>Recognise the contribution of volunteers</p>	Partners	<p>Council</p> <p>Existing Volunteers</p> <p>Community Groups</p> <p>Service Clubs</p> <p>Businesses</p>
Strategy	<i>Build relationships with the Aboriginal community</i>	Actions	<p>Enhanced and new engagement opportunities</p> <p>Develop an appropriate ‘Welcome to Country’ greeting for Councils website</p> <p>Commitment to undertaking cultural appreciation for Councillors and staff</p>
Measures	<p>Attend meetings and other interactions with the Interagency Committee and representative Aboriginal bodies</p> <p>Aboriginal cultural appreciation training</p>	Partners	<p>Council</p> <p>Proposed Aboriginal working party</p>

	<p>More visual recognition by way of signage at the entrances to the Shire and flying of the Aboriginal Flag</p> <p>A more engaged and respected relationship</p>		<p>Community</p> <p>NSW Aboriginal Affairs</p> <p>Department of Prime Minister and Cabinet</p>
Strategy	<i>Advocate for the provision of programs and services that actively work to support the health and wellbeing of our Aboriginal Community</i>	Actions	Support increased involvement from within the Aboriginal community to form a group with which Council can advocate jointly for additional or enhanced services
Measures	<p>Enhanced service delivery</p> <p>New services resulting from advocacy efforts</p> <p>Number of meetings held and participation</p>	Partners	<p>Council</p> <p>Interagency Group</p> <p>Proposed Aboriginal working party</p> <p>Health Services</p> <p>Community</p>
Strategy	<i>Implementation of the proposed Disability Inclusion Action Plan</i>	Actions	Funding for identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	<p>Council</p> <p>Health Services</p> <p>Community</p>

Theme – Our Community			
Goal – To feel connected and safe			
Strategy	<i>Encourage the community to initiate the development of innovative and regular events</i>	Actions	Actively encourage and support new community events and activities by providing guidance for event organisers on how to host an event and how to make an event inclusive
Measures	Number of existing events hosted for the community Number of new events hosted for the community Inclusiveness	Partners	Council Community Businesses
Strategy	<i>Community groups are supported where possible to remain functional into the future</i>	Actions	Encourage community groups and other organisations to source grant funding
Measures	Prompt dissemination of any information received which may be of benefit to community groups through an email group Promotion of websites or other publications where grant funding opportunities are regularly made available Continuation of Council's Financial Assistance Program, particularly to rural population centres Funding of a contract Grants Officer	Partners	Council Community Businesses Funding bodies Media
Strategy	<i>Enhanced opportunities for community members to better connect with Council such as a Section 355 Committee</i>	Actions	Review the existing Section 355 Committee Structures and invite nominations from the community for appointment

Measures	Continue the process of reviewing the current Section 355 Committee structure Positions within the Committees to be advertised seeking community nominations	Partners	Council Community
Strategy	<i>Support continued education on road and pedestrian safety inclusive of addressing the specific needs of the disabled, youth and the aged population</i>	Actions	Hosting of education programs such as promoting road safety to bike riders, mobility scooter usage and etiquette also child restraint checks
Measures	Report on the number and type of education sessions held	Partners	Council Roads and Maritime Services Community
Strategy	<i>Support and advocate for a high quality and responsive police services</i>	Actions	Advocate for an enhanced Police presence, at the very least the maintenance of current levels
Measures	Number of meetings held with the Griffith Local Area Command Staffing levels to be monitored each of these meetings	Partners	Council NSW Police NSW Government Community
Strategy	<i>Review street lighting</i>	Actions	Determine deficiencies in current street lighting and where grant funding or self-financing is an option address these deficiencies

Measures	Satisfaction with existing street lighting Transition to energy efficient street lighting	Partners	Council Energy Providers
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Theme – Our Environment			
Goal – To value, care for and protect our natural environment			
Strategy	<i>Preserve and manage our natural environment and native fauna</i>	Actions	Encourage environmental awareness and lead by example
Measures	<p>Co-ordinate and implement an appropriate works program for management of the Narrandera Wetlands, the Narrandera Flora and Fauna Reserve and any other lands where Council has an interest in maintaining the natural amenity</p> <p>Identify risks and appropriate measures to be taken when planning projects so to limit any impact on the environment</p> <p>Works and other projects involving chemicals to be managed to ensure nil or limited adverse effect on the environment</p>	Partners	<p>Council</p> <p>Community</p> <p>Department of Industry (Crown Lands)</p> <p>NSW National Parks</p> <p>Water NSW</p> <p>Murrumbidgee Irrigation</p> <p>Other relevant authorities</p>
Strategy	<i>Assess rural properties for the presence of priority listed weeds on a rotational basis</i>	Actions	<p>Schedule rural property inspections (every property to inspected once across a 5 year cycle) with high risk properties to be inspected annually</p> <p>Provide information and advice on weed control and preventative practices to the property owners</p>
Measures	<p>Schedule 300 targeted inspections annually</p> <p>Create and disseminate a minimum of two media releases per year to the community on the need to control noxious weeds</p>	Partners	Council

Strategy	<i>Maintain knowledge of noxious weeds</i>	Actions	Continue with representation on the Riverina Noxious Weeds Advisory Group and ensure staff training needs are met
Measures	Actively participate in the relevant noxious weeds groups Disseminate relevant information to the community and relevant property owners	Partners	Council Riverina Local Land Services Community Agricultural Sector
Strategy	<i>Preserve and promote our local koala population</i>	Actions	Support the activities of the Koala Regeneration Committee also regularly schedule ranger patrols to areas south of Narrandera where koala colonies are known to exist to reduce risk of attack by other animals
Measures	Promote the existence of our koala colonies in relevant publications Encourage Koala awareness and safety by installing signage on roadways where Koalas are known to cross and maintain the 'floppy fence' installed parallel to the Newell Highway south of Narrandera to the northern bank of the Murrumbidgee River Assist in the promotion of the annual Koala count Monitoring of annual koala population statistics	Partners	Council Community Department of Industry (Crown Lands) NSW National Parks Roads and Maritime Services
Strategy	<i>In emergency situations such as fire and flood that timely partnerships with emergency service personnel and organisations are established</i>	Actions	Provide support to emergency services in preparing and responding to emergency situations

Measures	<p>Make appropriate resources available in times of emergency</p> <p>Make available the Emergency Operations Centre when required</p> <p>Continue to proactively Chair the Local Emergency Management Committee</p>	Partners	<p>Council</p> <p>NSW Government</p> <p>Relevant authorities</p>
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Theme – Our Environment			
Goal – To effectively manage and beautify our public spaces			
Strategy	<p><i>Implement or revise individual plans of management for spaces such as: master plan for Marie Bashir Park, Lake Talbot & Environs, Lake Talbot Hydrological Study, master plan for Lake Talbot Swimming Pool, Barellan Sportsground, Narrandera Shire Cemeteries</i></p>	Actions	<p>Funding for the strategy and any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process</p>
Measures	<p>Provide safe recreational environments for families and children through appropriate location and design</p> <p>Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program</p>	Partners	<p>Council</p> <p>Community</p> <p>Department of Industry (Crown Lands)</p> <p>NSW National Parks</p> <p>Water NSW</p> <p>Murrumbidgee Irrigation</p> <p>Other relevant authorities</p>

Strategy	<i>Preserve and manage our signature treescape to continue Narrandera township as a ‘town of trees’</i>	Actions	Ensure completion of the 2nd generation tree audit with recommendations reported to Council
Measures	<p>Update the existing tree audit report to obtain an informed overview of the current state of our trees</p> <p>Where possible make comparisons using the 2nd generation audit in comparison to the original tree audit report to determine overall health of our trees</p> <p>Create a priority of works</p> <p>Number of tree removals and new plantings in accordance with the Tree Management Plan</p>	Partners	<p>Council</p> <p>Community</p> <p>Energy Providers</p>
Strategy	<i>Ensure that vehicular parking needs are met for the community and visitors</i>	Actions	Review the Narrandera CBD parking arrangements in conjunction with the proposed upgrade of the Narrandera CBD and develop a plan to respond to parking priorities in association with the CBD master plan
Measures	<p>Monitor the number and location of disability parking places</p> <p>Monitor the number and location of loading zones</p> <p>Council Ranger to continue to monitor parking in our population centres</p> <p>Assess any submissions received in regard to parking issues</p>	Partners	<p>Council</p> <p>Community</p> <p>Roads and Maritime Services</p>

Strategy	<i>Manage the plantings and aesthetics of our population centre entranceways</i>	Actions	As a part of the Narrandera Shire Branding Strategy create concept designs for improving the entrances to our population centres and implement the signage hierarchy
Measures	Ensure that design concepts are relevant to the locality and are of low maintenance Signage rollout in accordance with the Delivery Program	Partners	Council Community Roads and Maritime Services

Theme – Our Environment

Goal – To live in a community where there are sustainable practices

Strategy	<i>That effective waste management practices including recycling are in place and that litter in general is reduced</i>	Actions	Participate in regional approaches to enhanced waste management practices including the Riverina and Murray Regional Waste Management Strategy Implement Narrandera Waste Management Centre Master Plan
Measures	Annual statistics such as approximate tonnage of waste deposited at the Narrandera and Barellan landfill Annual recycling statistics such as approximate tonnage of recycled waste collected from Barellan, Grong Grong and Narrandera Proactive support for Clean Up Australia Day through media releases also encourage Councillor and staff support on the day	Partners	Council NSW Environment Protection Authority RAMROC

	Investigate concepts such as 'adopt a roadside' or 'adopt a location' where individuals or groups maintain a roadside or a location free of litter		
Strategy	<i>Investigate and implement energy efficiency measures where practicable and financially viable into Council's own operations</i>	Actions	Finalise the current energy audit of all Council facilities and explore innovative ways to introduce energy efficiency measures also source grant funding if available to install or retrofit facilities
Measures	Factor energy efficiency ratings when procuring goods and services Projects relating to Council owned facilities to factor energy efficiency in design and construction Council's Procurement Policy to be amended to include an energy efficiency statement	Partners	Council Energy Providers Funding Bodies
Strategy	<i>Ensure that development within the Shire includes ecologically sustainable development principles</i>	Actions	Ensure compliance with the Narrandera LEP 2016, the Building Code of Australia and any other SEPP or policies such as BASIX
Measures	Building Sustainability Index (BASIX) compliance	Partners	Council Developers
Strategy	<i>Ensure community needs relating to long term water sustainable allocations remains at the fore</i>	Actions	When required advocate for the maintenance of the status quo or even greater water security for our population centres and farming enterprises
Measures	Number of instances where Council has had to advocate for the maintenance or increased in water allocations	Partners	Council Water NSW

Strategy	<i>Finalise and implement the Integrated Water Cycle Management Plan (IWCM)</i>	Actions	<p>With consultation introduce trade waste agreements and charges for identified non-residential properties</p> <p>Identify community willingness to pay for infrastructure to improve water quality</p> <p>Identify community willingness to pay for sewerage scheme at Barellan</p>
Measures	<p>Plan to be finalised by end of 2017</p> <p>Introduction of liquid trade waste agreements for identified non-residential properties connect to the sewer network of Council</p> <p>Budget for and implement the IWCM</p>	Partners	<p>Council</p> <p>Businesses</p> <p>NSW Government</p>

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Theme – Our Economy			
Goal – To encourage new business and industry that can be sustained			
Strategy	<i>Implementation of the Economic Development Strategy</i>	Actions	Funding for the strategy and any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process Continue to improve internal systems to demonstrate that Council is 'open for business'
Measures	Marketing the connectivity benefits of Narrandera Shire Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Community Businesses NSW Government
Strategy	<i>Ensure developer compliance with all planning and building permits to ensure developments are wholly completed</i>	Actions	Apply the requirements of the Narrandera LEP 2016, the BCA and any other SEPP or policies and ensure required inspections are carried out
Measures	Continued monthly reporting of Development Application approvals in the Council business paper	Partners	Council Developers
Strategy	<i>Ensure a satisfactory level and range of transport options including road, rail, coach and air service are available</i>	Actions	Continue to lobby for the development of rail infrastructure to enable a shift in transport mode from road to rail

			Maintain and enhance regular passenger transport modes by air, rail and road
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Operators of relevant transport modes
Strategy	<i>Seek and encourage innovative tourism opportunities, develop "win/win" situations and examine how other locations have been reinvigorated</i>	Actions	Maintain a strong approach to attracting visitors and new events to Narrandera Shire and seek out unique business and industry opportunities that provide Narrandera Shire with a 'point of difference' or a 'competitive advantage'
Measures	Number of new tourism opportunities What makes Narrandera Shire unique What would provide Narrandera Shire with a competitive advantage	Partners	Council Community Businesses Tourist operators

Theme – Our Economy			
Goal – To support local business and industry to grow and prosper			
Strategy	<i>Work with regional organisations, industry and local businesses to improve the economic environment for Narrandera Shire</i>	Actions	Actively participate in regional programs, forums and workshops to ensure that the priorities of Narrandera Shire are recognised within regional plans and other strategies

Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council Community Businesses RAMROC Regional Development Australia NSW Department of Trade and Investment
Strategy	<i>Continue to promote and advertise local markets and events that support the sale and use of local produce</i>	Actions	Assist where possible with the marketing of local produce and general markets also those businesses described as 'boutique' or 'niche' Encourage local businesses to use local products as the first preference
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council Media
Strategy	<i>Provide encouragement and support to 'shop locally' campaigns</i>	Actions	Assist where possible with the creation and evolution of such campaigns
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council Community Media

Strategy	<i>Promote the Shire and region through active participation in partnerships with other Councils, regional tourism and industry groups</i>	Actions	Actively promote that Narrandera Shire is 'open for business' through various media and forum opportunities
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council RAMROC Media Destination NSW
Strategy	<i>Support our agricultural sector to address issues such as water entitlements, changes in Government policy or emergency declarations.</i>	Actions	Assist where possible on issues that affect our valuable agricultural sector
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council RAMROC NSW Farmers NSW Government NSW Department of Agriculture

Theme – Our Economy			
Goal – To strongly promote our Shire and to improve its attractiveness			
Strategy	<i>Implementation of the Narrandera Shire branding strategy</i>	Actions	Funding for the strategy and any identified projects and opportunities from the strategy to be included and considered by Council as part

			of the annual budget process and commit to using the branding on appropriate Council documents also encourage local businesses to use the branding to promoting Narrandera Shire
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program Progressive use of and roll out of the brand on appropriate Council documents	Partners	Council
Strategy	<i>Promote the liveability of the Shire so to attract a skilled workforce that aligns with local service and industry needs</i>	Actions	Maintain a strong approach to promoting the Shire as a place to live and work
Measures	Number of new resident packs issued Number of new employment opportunities	Partners	Council Regional Development Australia Destination NSW
Strategy	<i>Improve the appearance and attraction of entrances to our population centres to include dynamic branding and interesting signage</i>	Actions	Develop conceptual designs in accordance with the Narrandera Shire Branding Strategy and the Narrandera Shire Signage Strategy
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Community Roads and Maritime Services
Strategy	<i>Maintain accurate and consistent roadside signage</i>	Actions	Maintain the existing and continue to improve rural addressing signage across this Shire in accordance with the Narrandera Shire Signage Strategy

Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council Community
Strategy	<i>Install appropriate signage on a hierarchy basis leading to centres of population</i>	Actions	Develop conceptual designs in accordance with the Narrandera Shire Branding Strategy and the Narrandera Shire Signage Strategy
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council Community Roads and Maritime Services
Strategy	<i>Support the development and maintenance of appropriate infrastructure within significant recreational destinations including river and forest areas</i>	Actions	Recognise that our natural environment is unique and where possible continue to provide waste collection services to reduce the impact of refuse on the natural habitat also where development is proposed ensure that the amenity of the natural environment is not compromised and a commitment from the developer that they will maintain the development Liaise with Riverina Murray Destination Network and take up opportunities to increase overnight visitation to the Shire
Measures	Number of waste receptacles placed at key visitor destinations Number of both positive and negative feedback from users	Partners	Council Community Department of Industry (Crown Lands) NSW National Parks

			Water NSW Murrumbidgee Irrigation Other relevant authorities
Strategy	<i>Encourage and support the protection and restoration of privately owned heritage buildings</i>	Actions	Continue to support the engagement of a heritage advisor within the annual budget also continued support of local heritage funding
Measures	Inclusion of heritage advisor funding and heritage financial assistance within the annual budget Reporting of total number of applications received during the submission period also the number of successful heritage funding applications approved and eventual outcomes at the conclusion of each individual project	Partners	Council Property Owners Office of Environment & Heritage

Theme – Our Economy			
Goal – To grow our population			
Strategy	<i>Retain our youth through employment with both diverse workplace skills training and education support</i>	Actions	Facilitate inclusion of young people into the community through the development and implementation of a Youth Development Plan
Measures	Monitoring over a period of time the demographics of the Shire using Australian Bureau of Statistics information Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council TAFE NSW Businesses

			<p>Training Services NSW</p> <p>Training Providers</p> <p>Employment Agencies</p>
Strategy	<i>Action strategic measures to facilitate involvement of Youth across the Shire on issues relating to both social and work based issues</i>	Actions	<p>Include the employment of a Youth Development Officer within the annual budget of Council to support the development and implementation of a Youth Development Plan and support the Youth Advisory Council</p>
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	<p>Council</p> <p>Proposed Youth Advisory Council</p> <p>Other Relevant Partners</p>
Strategy	<i>Ensure adequate levels of training and development needs are met locally so that we have a healthy skilled workforce</i>	Actions	<p>Liaise with local employers to carry out a skills audit and where there is a local training deficiency, seek the assistance of service providers in an attempt to have the skills made available</p>
Measures	<p>Monitor current statistical information made available through various agencies</p> <p>Regular reporting of actions taken and outcomes through the delivery program updates</p>	Partners	<p>Council</p> <p>TAFE NSW</p> <p>Businesses</p> <p>Training Services NSW</p> <p>Training Providers</p>

Strategy	<i>Invest resources in projects and encourage business opportunities that create long term employment</i>	Actions	The Economic Development Strategy provides the framework to encourage, support and facilitate economic development within the Shire, funding for any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Monitor current statistical information made available through various agencies Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Businesses Regional Development Australia
Strategy	<i>Seek and encourage affordable and diverse living options - not only for our seniors but to attract new residents</i>	Actions	Continue to lobby for the provision of both diverse and affordable housing options with strategic partners and funding bodies
Measures	Assess diverse living options such as independent living options; enhancement of existing aged care facilities Monitor current statistical information made available through various agencies Continued monthly reporting of Development Application approvals in the Council business paper	Partners	Council Developers Businesses Identified Service Providers

Theme – Our Infrastructure			
Goal – To have an improved and adequately maintained road network			
Strategy	<i>Flood proof important strategic access roads to population centres</i>	Actions	Continue to lobby the NSW Roads and Maritime Services to provide flood proof highways to the population centres of the Shire with Council controlled roadways designed where possible to reduce traffic disruption in times of flooding
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Roads and Maritime Services
Strategy	<i>Commence identified actions from the Roads Review including implementation of an effective road hierarchy</i>	Actions	Funding for and any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Number and percentage of overall actions completed Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council
Strategy	<i>Advocate for and implement where necessary road transport networks throughout the Shire for b-double and b-triple roadtrains)</i>	Actions	Advocate for the upgrade of the Newell Highway to further support heavy haulage Advocate for the upgrade of other key road links

Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council Roads and Maritime Services
Strategy	<i>Advocate for the development of appropriate infrastructure to facilitate community and public transport needs including bus stops</i>	Actions	At appropriate forums highlight the need for the enhancement of existing options but also the need for additional public transport options
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council Roads and Maritime Services Operators of relevant transport modes
Strategy	<i>Implement and periodically review policies associated with transport infrastructure maintenance</i>	Actions	Adhere to the process of regularly reviewing the policies of Council
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council

Theme – Our Infrastructure			
Goal – To improve, maintain and value-add to our public and recreational infrastructure			
Strategy	<i>Redevelopment of the Narrandera Visitor Information Centre</i>	Actions	Funding for any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Community

			Identified funding partners
Strategy	<i>Plan for the long term management and sustainability of the Lake Talbot Swimming Pool and Lake Talbot Tourist Park</i>	Actions	Funding for any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Community Department of Industry (Crown Lands) Murrumbidgee Irrigation
Strategy	<i>Review all recreational facilities assessing current levels of use and potential future needs also to action measures to reduce exposure of Council infrastructure to damage by graffiti and vandalism</i>	Actions	Progressively review the current recreational facilities with a vision of establishing long term plans for enhancement or lessening service levels at the same time looking at the installation of CCTV and where possible design or retrofit Council infrastructure with graffiti and vandal proof materials
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program The number of occasions where Council infrastructure has been damaged in an event	Partners	Council Community
Strategy	<i>Monitor and implement Council asset management plans and conduct regular asset inspections for buildings and other structures as well as roads & footpaths and drainage</i>	Actions	Managers are to progressively inspect assets under their control Implement the Narrandera CBD master plan

Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program The inclusion of renewal or replacement of assets as an item for annual budget deliberations to meet 'Fit for the Future' benchmarks including infrastructure backlog, renewal and maintenance	Partners	Council
Strategy	<i>Undertake a strategic review of the Narrandera-Leeton Airport</i>	Actions	Progressively review the current facility with a vision of establishing a long term plan for enhancement and revitalisation of the facility; look for new opportunities also enhancement of the entrance
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations	Partners	Councils of Narrandera and Leeton Community Users of the Facility

Theme – Our Infrastructure			
Goal – To improve and enhance our water and sewer networks			
Strategy	<i>Review an Asset Management Plan to upgrade and maintain the sewerage infrastructure</i>	Actions	Progressively work toward developing a plan that will ensure the continuance and enhancement of the current sewer system and treatment of effluent at Narrandera also continue to examine options for effluent disposal in other population centres

Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations	Partners	Council
Strategy	<i>Review an Asset Management Plan to upgrade and maintain the water supply infrastructure</i>	Actions	Progressively work toward developing a plan that will ensure the continuance and enhancement of the current water reticulation network at Narrandera
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations	Partners	Council
Strategy	<i>Continue to develop and implement the North Narrandera Town Drainage Scheme and update the Narrandera Stormwater Management Plan</i>	Actions	Progressively work toward developing a plan that will ensure appropriate management of stormwater at Narrandera also examine options for stormwater collection and disposal at other population centres
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations	Partners	Council
Strategy	<i>Improve the quality and taste of Narrandera water</i>	Actions	Maintain drinking water standards through regular testing and looking at industry practices Determine community willingness to pay for water treatment facility upgrades in

			accordance with the Integrated Cycle Water Management Plan
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations	Partners	Council

Theme – Our Infrastructure			
Goal – To have a say when planning for new facilities or refurbishing existing facilities			
Strategy	<i>Each project is to have a Community Engagement Plan so that all stakeholders are given an opportunity to be consulted</i>	Actions	Adhere to the requirements of the Community Engagement Policy and engage with the community using the appropriate communication type
Measures	Appropriate and meaningful engagement with stakeholders so that issues affecting individuals or groups can be properly assessed before decisions are made	Partners	Council Community
Strategy	<i>Continue to develop and extend the shared walking/bike path network</i>	Actions	Look to add to and enhance the existing bike path infrastructure consulting with the community
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations	Partners	Council Community Roads and Maritime Services

<p>Strategy</p>	<p><i>Continue to keep the community connected through Narrandera Shire PAMP projects</i></p>	<p>Actions</p>	<p>Look to install concrete footpaths that service both foot traffic and mobility devices along feeder streets to the CBD of population centres in consultation with users</p> <p>Look to providing connectivity between the blocks the length of East Street, Narrandera with crossings and refuges in consultation with both able bodied and disabled members of the community as part of the Narrandera CBD master plan implementation</p>
<p>Measures</p>	<p>Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program</p> <p>The inclusion of renewal or replacement of assets as an item for annual budget deliberations</p>	<p>Partners</p>	<p>Council</p> <p>Community</p> <p>Roads and Maritime Services</p>

Theme – Our Civic Leadership			
Goal – To have a Council that demonstrates effective management consistently			
Strategy	<i>Accountable and transparent</i>	Actions	Adopt good governance and ethical behaviours
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program Outcomes of the second Community Survey planned early 2020 are improved in comparison the first survey of early 2016	Partners	Council Community Media
Strategy	<i>Fair and equitable representation of the community</i>	Actions	Engage with the community to understand needs and expectations
Measures	Outcomes of the second Community Survey planned early 2020 in comparison the first survey of early 2016 Acknowledge the traditional custodians of the land as leaders in the community	Partners	Council Community
Strategy	<i>Strong relationship between government and community</i>	Actions	Open, transparent and informed decision making
Measures	Ensure that all appropriate information is presented as part of the decision making process Review the existing Customer Service Charter and any other relevant document to include reference to Australia/New Zealand Standard – AS/NZS 1002:2014 ‘Guidelines for complaint management in organizations’	Partners	Council Community

Strategy	<i>Fit for the Future Strategies are implemented to allow Narrandera Shire to continue to remain a standalone Council</i>	Actions	Fit for the Future Improvement Plan measures are included with the annual budget deliberations of Council
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Community Office of Local Government
Strategy	<i>Council is a role model for a safe and accessible place of employment for staff and contractors</i>	Actions	Completion of all WHS documentation prior to the commencement of a project and sign off by the WHS officer or project manager
Measures	Continual monitoring of workplace injuries or near misses	Partners	Council
Strategy	<i>Implement the Workforce Management Plan</i>	Actions	Make amendments where necessary to the Plan and have adopted by Council to ensure Council has the skills and capabilities to deliver the Community Strategic Plan and the Delivery Program
Measures	Reviewed annually as part of the annual Delivery Program review	Partners	Council
Strategy	<i>Ensure that Council staff are supported with access to appropriate training and professional development</i>	Actions	Support the development of mentoring relationships between experienced and young workers Annual staff training plan developed and implemented in line with the Workforce Management Plan

Measures	Managers are to ensure that there is a continuous flow of skills from more experienced workers to young workers Seize the opportunities for organisation wide training at staff events Encourage progressive retirement transition for older workers	Partners	Council Identified Training Partners
Strategy	<i>Council manages risk in accordance with an appropriate risk appetite</i>	Actions	Implementation of an Enterprise Risk Management Plan that includes the methods and processes to be used to manage risks and seize opportunities to achieve the objectives
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council

Theme – Our Civic Leadership			
Goal – To have a progressive Council that communicates and engages well with all of the community and is a role model for inclusivity			
Strategy	<i>Advocate for appropriate representation of the needs of the Community to State and Federal governments and other stakeholder bodies</i>	Actions	Proactive engagement at appropriate forums and continued political lobbying with our partners
Measures	Regular monitoring and reporting on the outcomes through the Delivery Program Number of advocacy efforts such as Council representation on external forums	Partners	Council Community Businesses Agricultural Sector

Strategy	<i>A strong voice in regional groups such as Murrumbidgee Joint Organisation and provide feedback to the community</i>	Actions	Participation in regional initiatives including advocacy and shared services
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council
Strategy	<i>Develop processes that ensure appropriate language is used throughout Council communication</i>	Actions	Provide training to identified staff on techniques to write simpler plain English reports
Measures	Monitor and assess feedback from Councillors, staff and the community Randomly have Council's Communication Officer audit and provide feedback to report writers	Partners	Council Community
Strategy	<i>Continue to improve the appearance, usability and content of the Narrandera Shire Council website and ensure its currency</i>	Actions	Work toward providing information and services in a non-discriminatory manner to comply with the Web content accessibility guidelines also continue to schedule regular reviews of the website with responsible officers to verify content accuracy and that hyperlinks remain active
Measures	Be an accurate point of reference for services available to the community Work with a website that is compliant with current standards Assertively monitor the website review schedule to ensure that content is reviewed Randomly have Council's Communication Officer audit and provide feedback to responsible webpage officers	Partners	Council Community

Strategy	<i>Within all operations of Council support the employment or engagement of persons with a disability</i>	Actions	Review recruitment and other policies to reflect inclusivity of persons with a disability with emphasis that the best person for the position is to be employed or engaged
Measures	Review and amend policies where necessary	Partners	Council Community Businesses

Theme – Our Civic Leadership			
Goal – To have a community and a Council that works collaboratively with harmony, respect and understanding			
Strategy	<i>Develop and implement a Council procurement policy that outlines appropriate recognition of local business and contractors within procurement processes</i>	Actions	Through the local business group or other means explain the policy and ways that local providers can work better with Council
Measures	Revision of Procurement Policy Increased number of businesses registered with the state wide database of Local Government Procurement Increased supply of local goods and services to Council	Partners	Council Businesses
Strategy	<i>Continue to implement a range of communication processes and methods to ensure that the Community is up to date with Council projects and decisions</i>	Actions	Provide regular updates to the community regarding about projects and decisions Review the Community Engagement Policy to ensure relevant stakeholder groups are

			<p>identified for each project</p> <p>Develop and implement an external communications plan</p> <p>Welcome comments and submissions from the community about projects and decisions</p>
Measures	<p>Projects will be generally required to install signage onsite to ‘inform the community’</p> <p>Use of appropriate traditional and social media platforms</p> <p>All projects have a community engagement plan</p>	Partners	<p>Council</p> <p>Community</p> <p>Media</p>

TOTAL 108 actions

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