

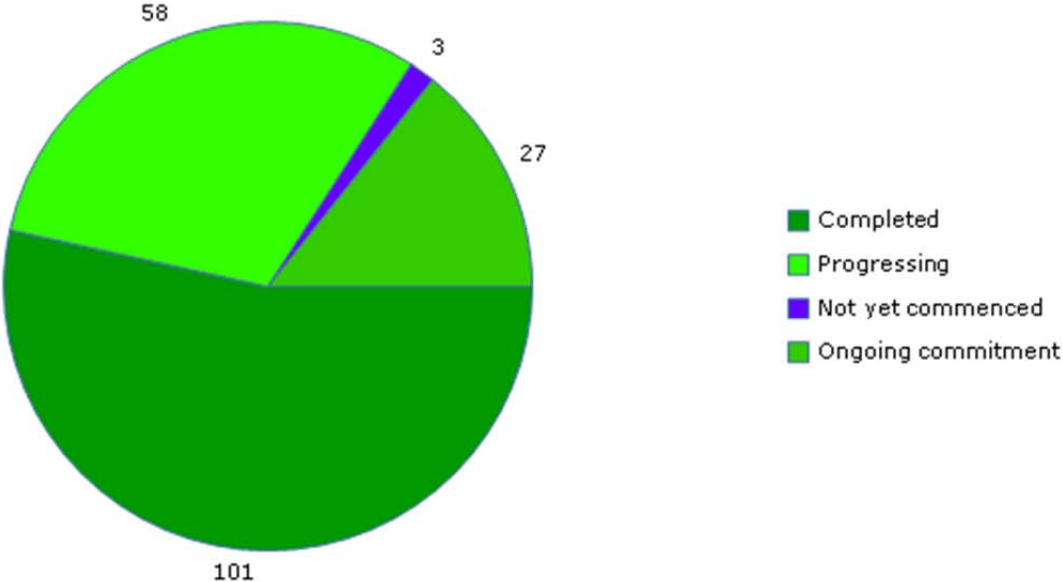


2013-2017 Delivery Program

Quarterly Delivery Program Review

Quarter 3 of the 2016-2017 reporting year as at
31 March 2017

Action Status Snapshot as at 31 March 2017





Total Actions: 189


A STRONG AND RESILIENT COMMUNITY AND SUSTAINABLE ENVIRONMENT

A POSITIVE AND SUPPORTIVE COMMUNITY




A positive sense of community


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.1	Through engagement with the community, develop a Branding Strategy that reflects the characteristics, values and aspirations of the community. Utilise this brand as a consistent image for the Narrandera Shire and its communities	1.1.1.1.1	Work with the community and relevant stakeholders in the development of the Narrandera Shire Branding Strategy	Economic Development and Investment Attraction Manager	As of 31 March 2017 Narrandera Shire Council endorsed at its April 2016 Council meeting the revitalised Narrandera Shire Branding Strategy with an associated budget with the tag line 'Surround Yourself'. The tag line can be used in a multitude of instances such as 'Surround Yourself in History' or 'Surround Yourself in the Environment'. The Logo design was adopted by Council and subsequently launched during March 2017 and rolled out on street banners, vertical banners, the Narrandera venue guide also the Narrandera Shire Business Prospectus.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.2	Regularly celebrate community achievements and positive stories about our communities	1.1.1.2.1	Continue to develop relationships with local media outlets to facilitate the promotion of positive stories about the shire	Chief Executive Officer	As of 31 March 2017 Council has pro-actively provided a diverse range of media releases including coverage of topics such as the Lake Talbot Swimming Pool Complex Master Plan review, Inland Rail, Listening Posts, new Councillor monthly interview sessions and the General Manager recruitment. The coverage has been comprehensive across newspapers, radio and all television channels. Council has received positive feedback from many media outlets regarding our ongoing timely responses and pro-active release of news items.	Completed	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.1	In partnership with the community, explore opportunities to facilitate cultural activities that encourage acceptance and knowledge of the community's culture	Economic Development and Investment Attraction Manager	As of 31 March 2017 The Narrandera Arts and Community Centre was the chosen venue for a week long exhibition 'Our Infinite Imprint'. The Exhibition was delivered via a partnership between the Cad Factory, Accessible Arts, the Narrandera Arts & Creative Network which supports people with a disability to create and display their works in the context of a larger installation. The Narrandera Arts and Community Centre also been the venue for 'MarraMarra' an exhibition featuring the work of Indigenous artists from across the Western Riverina, and RE//CREATING an exhibition featuring 22 female artists, five of which were Indigenous Australians, one a refugee as well as an individual with a disability.	Progressing	95%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.2	Implement cultural awareness training for appropriate Council staff	Human Resources Officer	As of 31 March 2017 After many attempts to organise Cultural Awareness Training through TAFE NSW consultation has now been abandoned. Human Resources continues to source alternate training providers and is currently considering two options:- one is an on-line process and the other is facilitated by the NSW Ombudsman. Generic cultural awareness continues to be presented during Council's new employee induction process.	Completed	100%	

An inclusive and welcoming community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.2.1	Explore innovative ways to welcome new residents to the shire	1.1.2.1.1	Explore innovative ways to welcome new residents to the shire	Economic Development and Investment Attraction Manager	As of 31 March 2017 A welcome pack continues to be sent to all new residents, the pack includes a welcome to the Shire letter from the Mayor.	Progressing	90%	
1.1.2.2	Encourage new and existing residents to become involved in their community through volunteering opportunities and community groups/organisations	1.1.2.2.1	Support community members participation throughout Council activities through the implementation of effective volunteer processes	Economic Development and Investment Attraction Manager	As of 31 March 2017 The 'What's On' guide is distributed throughout the Shire to recipients and contains a list of upcoming activities and the contact details of local community groups and organisations that new residents can refer to. The Visitor Information Centre continues to use volunteers to welcome visitors to the Shire and provide the visitors with information about attractions and activities in the area. The Council has also a number of section 355 Committees that are predominantly made up of community members. A number of Visitor Information Centre volunteers have been featured in the Narrandera Shire Communique as part of an ongoing effort to recognise the contribution of the Centre's volunteers.	Ongoing commitment	100%	
1.1.2.3	Celebrate our differences by ensuring that people of all ages, cultures	1.1.2.3.1	Celebrate our differences by ensuring that people of all ages,	Community Development Manager	As of 31 March 2017 The Disability Inclusion Action Plan (DIAP) is intended to be presented to Council at the 18 April 2017 meeting for	Progressing	95%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and abilities are included and planned for through the development and implementation of an Access and Inclusion Plan		cultures and abilities are included and planned for through the development and implementation of an Access and Inclusion Plan		adoption.			
1.1.2.4	Increase cultural awareness within our community	1.1.2.4.1	Increase cultural awareness within our community	Community Development Manager	As of 31 March 2017 Aboriginal Affairs NSW staff co-ordinated a meeting with Council and community stakeholders as a means of developing further relationships between members of the Aboriginal community and Council. The initial meeting which was held 8 February 2017 and included some discussion on the proposed Community Strategic Plan 2017-2030; a number of Councillors and key staff attending this very worthwhile session.	Ongoing commitment	80%	



A supportive community for those in need

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.3.1	Ensure that relevant and appropriate information regarding local support and community services is available to residents	1.1.3.1.1	Develop a website resource that provide appropriate information to residents and visitors regarding local support and community services	Information Technology Manager	As of 31 March 2017 The Narrandera Community Support Services webpage is continually updated with information provided by the Manager of Home and Community Care. At this point in time, Council's website does not record page hits to gauge the number of views, however this is proposed to be investigated in the planned relaunch of Council's website.	Completed	100%	
1.1.3.2	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	1.1.3.2.1	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	Chief Executive Officer	As of 31 March 2017 Council has had a series of very successful community engagement activities including for the Disability Inclusion Action Plan, the Community Strategic Plan, the Future Towns program, the Lake Talbot Swimming Pool Complex Master Plan review. The engagement plans have identified all relevant stakeholders and ensured maximum participation.	Completed	100%	
1.1.3.3	Facilitate an annual 'Stronger	1.1.3.3.1	Establish a working group and begin exploring	Economic Development and	As of 31 March 2017 The Narrandera Shire Economic Development Strategy 2017-2019 was	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	Narrandera' conference that brings together service providers, community organisations and government departments to better understand and plan for the needs of the Narrandera Shire community		opportunities to facilitate a 'Stronger Narrandera' conference in partnership with service providers, and relevant agencies and organisations	Investment Attraction Manager	launched on 6 March 2017, however does not include such a conference as an action item.			


A COMMUNITY THAT CELEBRATES TOGETHER

Celebration and protection of our cultural heritage and identity




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	1.2.1.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	Community Development Manager	As of 31 March 2017 The Aboriginal Advisory Committee is still in abeyance however Aboriginal Affairs NSW has facilitated the re-establishment of a Community Working Party within the Narrandera Community. As part of the consultation process for the review of the Community Strategic Plan, some Councillors and key staff attended a meeting with the proposed Narrandera Working Party on 8 February 2017.	Ongoing commitment	70%	
1.2.1.2	Utilise current and historic visual images to celebrate our community's culture and history	1.2.1.2.1	Utilise current and historic visual images to celebrate our community's culture and history	Marketing and Tourism Officer	As of 31 March 2017 Many images have been used within the revamped Narrandera Tourism website also the Narrandera Tourism Facebook page.	Progressing	85%	

An exciting annual calendar of events

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.2.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	1.2.2.1.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	Marketing and Tourism Officer	As of 31 March 2017 The inaugural Narrandera Shire Venue Guide was launched in February 2017 and has been distributed to over 100 event organisers to date. The annual calendar of events continues to be made available on Council's dedicated tourism website (www.narrandera.com.au) and the refreshed page now allows event organisers to upload their own events with images. A monthly 'What's On' digital newsletter is also distributed. Council Events Officer continues to be supportive of new and upcoming events that engage different sectors of the community and interests.	Ongoing commitment	100%	
1.2.2.2	Implement a range of community organised and managed events that are high quality and engaging	1.2.2.2.1	Develop a Narrandera Shire Events Strategy that outlines Council's role in the delivery of events throughout the shire	Marketing and Tourism Officer	As of 31 March 2017 An events strategy has been completed (See adopted Product Development and Destination Marketing Strategy 2011-2021) with a policy created and respective operational manuals derived for individual events.	Completed	100%	
1.2.2.3	Through a comprehensive review, explore opportunities to enhance the	1.2.2.3.1	Through a comprehensive review, explore opportunities to enhance the	Marketing and Tourism Officer	As of 31 March 2017 An annual calendar of events is maintained by the Narrandera Shire Events Officer with a continual effort made to look at new opportunities as they arise.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	delivery of an annual signature event for the shire		delivery of an annual signature event for the shire					
1.2.2.4	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	1.2.2.4.1	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	Marketing and Tourism Officer	As of 31 March 2017 Ongoing training and support is provided by the Events Officer to community organisations and other event holders to complete the required documentation for comprehensive event risk management assessment. Updating of the 'How to host a successful event' has commenced. Training webinars hosted by Tourism Australia and Destination NSW have been disseminated to event organisers. Planning has commenced for a marketing workshop for event organisers.	Ongoing commitment	100%	




A creative community


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.3.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	1.2.3.1.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	Economic Development and Investment Attraction Manager	As of 31 March 2017 Further discussions have been held on the development of an Arts Strategy involving collaboration with Western Riverina Arts and local artists. It is planned to engage the Narrandera Arts and Community Centre Committee in a broader role; also NACNet in the development of this strategy. A DRAFT Arts Centre and Community Participation Strategy has been created and has been adopted by the Narrandera Arts and Community Centre Committee.	Progressing	55%	
1.2.3.2	Create a evolving display space within the shire to showcase the work of local artists	1.2.3.2.1	Create an evolving display space within the shire to showcase the work of local artists	Economic Development and Investment Attraction Manager	As of 31 March 2017 Narrandera Arts and Community Centre has been the venue for four Exhibitions: 'Murrumbidgee MarraMarra' and 'Our Infinite Imprint', Gwen Lee Retrospective and RE//CREATING. It has also been the venue for a Western Riverina Arts Inc Networking event..	Progressing	65%	
1.2.3.3	Investigate the development of a community	1.2.3.3.1	Investigate the development of a community arts and culture centre which supports the	Economic Development and Investment Attraction	As of 31 March 2017 With the transformation of the former Masonic Temple to create the Narrandera Arts and Community Centre, this action is now complete with the Narrandera Arts and	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	arts and culture centre which supports the display of core arts as well as studio and rehearsal space		display of core arts as well as studio and rehearsal space	Manager	Community Centre officially opened in July 2016.			



A COMMUNITY THAT IS ENGAGED AND EMPOWERED

Communities with opportunities to interact

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.1	Encourage a range of neighbourhood based activities and events that facilitate interaction at a local level	Chief Executive Officer	As of 31 March 2017 Council conducted a series of Listening Posts in the towns and villages during January/February in order to gather up to date information about issues for consideration in the 2017/2018 budget and for Council assessment when planning maintenance activities. Council also hosted and planned for the AFL preseason game at Narrandera Sportsground which was a great community event.	Completed	100%	
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.2	Encourage and support community groups and programs to implement activities that encourage new members and increased participation	Community Development Manager	As of 31 March 2017 A wide range of Seniors Week activities were co-ordinated by Council staff this year. Increased funding enabled a much broader program than in previous years and enabled activities to be offered to a wide cross section of community interests. Major events included a Community Bush Tucker Lunch and a Mystery Tour and visit to Glendale Orchards. Participation for activities was high with positive feedback received.	Ongoing commitment	95%	
1.3.1.1	Regularly promote and encourage opportunities for	1.3.1.1.3	Promote community activities that engage community	Economic Development and Investment	As of 31 March 2017 The 'What's On' newsletter listing community events and activities continues to be distributed throughout the Shire.	Ongoing commitment	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	the community to come together		members in enhancing and protecting their neighbourhoods and environment	Attraction Manager	Narrandera Tourism and Narrandera Library Facebook is used to promote community activities and the Council takes every opportunity to promote activities through media releases in the local newspaper and on community radio. NSW Rural Fire Service recently provided a short course to women that aimed to give women the knowledge and understanding of how to prevent, prepare, respond and recover from bush fires as well as share ideas that could be applied to other emergency situation. International Wetlands and the Lake Talbot and Murrumbidgee River environs are celebrated on the Narrandera Tourism Facebook Page.			
1.3.1.2	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	1.3.1.2.1	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	Chief Executive Officer	As of 31 March 2017 Council has resolved to provide financial assistance to the Barellan Aged Care Group for the purposes of building independent living units in the one complex in Barellan.	Completed	100%	



Innovative community projects that involve people of all ages, abilities and backgrounds

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	1.3.1.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	Chief Executive Officer	As of 31 March 2017 Council has not funded a Narrandera Shire Neighbourhood Power Project to date; however Council continues to financially support community projects in the Shire such as the Men's Shed building and the Landcare Rail Bridge Trail project. Council also regularly invites and receives briefings from many community organisations.	Completed	100%	
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate	1.3.2.2.1	Regularly distribute grant information to community groups, clubs and committees	Economic Development and Investment Attraction Manager	As of 31 March 2017 Community grant information is received by Council from a very wide variety of sources such as Riverina Development Association which is circulated by email to all business and community groups on a regular basis or placed in the local newspaper. Specific targeted grants are also sent out to individual groups to encourage the submission of an	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community projects				application for funding. Recently a list of Crowd Funding sites has been compiled for distribution to Community Groups.			
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate community projects	1.3.2.2.2	Provide appropriate support to community groups to facilitate their applications for funding	Economic Development and Investment Attraction Manager	As of 31 March 2017 Community groups continue to be provided with support from Council staff to access grant funding with the provision of supporting documents and or advice regarding the application itself prior to submission. Information about specific grants has recently been provided to the Narrandera Bowling Club and the Grong Grong Community in response to enquiries. Grant information has also been provided to the John O'Brien Festival Organising Committee and information on Crowd Funding to the CRC Church.	Ongoing commitment	100%	




A Shire that embraces and prepares its young people

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.3.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.1.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	Community Development Manager	As of 31 March 2017 Such a plan has not yet been developed however Council has moved to set up a Youth Advisory Council which will be instrumental in this process; in the meantime youth issues have been considered and young people consulted in the development of the new Community Strategic Plan 2017-2030. An amount has been set aside in the 2017-2018 budget to cover employment costs for a part time youth worker who will coordinate the setting up and operation of the proposed Youth Advisory Council.	Progressing	25%	
1.3.3.2	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.2.1	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	Chief Executive Officer	As of 31 March 2017 Council has resolved to consider in the 2017-2018 budget deliberations the establishment of a Youth Advisory Council supported by a part time Youth Development Officer; also to create a Youth Development Plan	Completed	100%	
1.3.3.3	Promote events,	1.3.3.3.1	Provide continued support to the	Community Development	As of 31 March 2017 The Youth off the Streets program is not	Ongoing commitment	25%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	activities and programs that provide opportunities for young people to become involved in their community		Youth off the Streets program,	Manager	currently operating in Narrandera however Council maintains an ongoing commitment to facilitate activities and programs that provide opportunities for young people to become involved in the community.			
1.3.3.3	Promote events, activities and programs that provide opportunities for young people to become involved in their community	1.3.3.3.2	Continue to actively seek funding to support the delivery of programs and activities for young people within the shire	Community Development Manager	As of 31 March 2017 Council takes advantage of any appropriate funding opportunities that becomes available and will liaise with and support programs that deliver positive outcomes for young people within the Shire. Council continues to act in a facilitating role for activities and programs to provide opportunities for young people to become involved in the community. Council has received funding for Youth Week activities to be held during April 2017. Through special needs funding received by the Library a Lego club and activities has been set up. The club which is currently running monthly with weekly sessions during school holidays gives all children an opportunity to take part in a group activity.	Ongoing commitment	75%	
1.3.3.4	Conduct a biennial Youth Forum to	1.3.3.4.1	Conduct a biennial Youth Forum to engage young	Community Development Manager	As of 31 March 2017 Council has not undertaken the proposed biennial Youth Forum, however Council	Progressing	25%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	engage young people in the planning of events, programs and services within the community		people in the planning of events, programs and services within the community		has actively sought responses and involvement from the Youth within the Shire in the current review of the Community Strategic Plan 2017-2030. Feedback from the Youth within the Shire will ensure that appropriate long term planning is undertaken to support programs and services for Youth. Council has moved to set up a Youth Council during the 2017-2018 financial year with funding set aside in the budget for a part time youth worker.			



A Shire that recognises the valuable contribution made by its older residents




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.1	Publicly recognise and celebrate the contribution made to our community by older residents throughout Seniors Week every year	Economic Development and Investment Attraction Manager	As of 31 March 2017 Annual recognition of the contribution of the senior residents across this Shire is made in conjunction with the Australia Day Awards. A program of activities was delivered in Seniors Week 2017 thanks to the receipt of a Seniors Week Grant; activities included a BBQ in the Marie Bashir park catered by Michael Lyons using Indigenous foods, a bus trip to Glendale Orchards also other activities such as Come & Try Badminton and Come and Try Aqua Aerobics.	Ongoing commitment	100%	
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.2	Provide appropriate support and resources to facilitate community groups that support older people in the community	Chief Executive Officer	As of 31 March 2017 Council applied for and received funding for a very successful range of Senior Citizens Week activities throughout the Shire.	Completed	100%	
1.3.4.2	Support and facilitate opportunities for	1.3.4.2.1	Support and facilitate opportunities for respected	Community Development Manager	As of 31 March 2017 Council values the experience found within community elders and supports individuals and groups who are committed to	Ongoing commitment	50%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	respected community elders to provide mentoring to young people		community elders to provide mentoring to young people		mentoring young people, sharing that experience and improving outcomes for local Youth. It is expected that the reintroduction of an 'Aboriginal Working Party' as a reference group for the Aboriginal Community will further facilitate mentoring within the community. Initial meetings of the 'Working Party' have progressed and an interim chair has been appointed.			

A supportive shire for families and children




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.1	Support the provision of after school care within the shire	Community Development Manager	As of 31 March 2017 Council actively supports the provision of after school care within the Shire which is administered through a collaborative partnership with Leeton Shire Council. The facility known as NOOSH is well attended and caters for infants and primary school aged children from after school to 6pm. The facility also operates during school holidays where it is not possible for parents to take leave due to work commitments. Council also provides a venue for playgroup activities at rear of the Emergency Services Centre as well as providing pre-school story times and school holiday activities at the Narrandera Shire library.	Ongoing commitment	95%	
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and	1.3.5.1.2	Support the provision of playgroups throughout the shire	Chief Executive Officer	As of 31 March 2017 Council's NOOSH program is showing continual improvement under the guidance of a new co-ordinator.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	playgroups							
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.3	Support access to pre-schools for children with the shire	Chief Executive Officer	As of 31 March 2017 Council continues to fund a NOOSH program and is the registered owner of land upon which the Narrandera Pre-School is located. Council also provides a space at the rear of the Emergency Services Centre that is occupied by the Narrandera Little Connections.	Completed	100%	
1.3.5.2	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and family	1.3.5.2.1	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and family spaces	Open Space Recreation Manager	As of 31 March 2017 \$10,000 in replacements have been ordered to replace worn equipment. All play areas have been assessed with ongoing funding sought to ensure the continual replacement of outdated and worn equipment.	Progressing	95%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	spaces							
1.3.5.3	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	1.3.5.3.1	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	Open Space Recreation Manager	As of 31 March 2017 Installation of baby change tables has occurred at all new public facilities and remains ongoing, however no purpose built parent rooms have been built to date.	Not yet commenced	0%	
1.3.5.4	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	1.3.5.4.1	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	Economic Development and Investment Attraction Manager	As of 31 March 2017 A number of local eateries have child friendly play areas to encourage family patronage. Local accommodation providers also offer options that are family friendly and are able to comfortably accommodate larger family groups.	Progressing	60%	
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of	1.3.5.5.1	Continue to engage with groups that work with children and their families	Chief Executive Officer	As of 31 March 2017 Children and young people actively participated in the community engagement for the Lake Talbot Swimming Pool Complex Master Plan review.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	children are considered in decision making							
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of children are considered in decision making	1.3.5.5.2	Actively engage children throughout the shire in local government	Community Development Manager	As of 31 March 2017 Council has actively sought input from children and youth with regard to the current update of the Community Strategic Plan 2017-2030. Dedicated survey forms were designed for High School students also Infants and Primary students to complete and return to Council. Outcomes of the surveys have been included in the draft Community Strategic Plan 2017-2030. Council is supporting the establishment of a Youth Advisory Council and the employment of a part time Youth Officer in the 2017-2018 budget.	Ongoing commitment	50%	




Opportunities for our community to participate together



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.6.1	Continue to provide high quality library services at the Narrandera Library	1.3.6.1.1	Undertake a review of library services within Narrandera Shire	Community Development Manager	As of 31 December 2016 As a further outcome of the Narrandera Shire Library Review, the process of installing low energy lighting and solar panels to reduce energy costs at the Library is now underway.	Completed	100%	
1.3.6.2	Ensure diversity in the type of community activities that are available to participate in, including sport, arts and culture and social programs and activities	1.3.6.2.1.	Continue to provide ongoing support to sportsground and stadium committees	Deputy GM Infrastructure	As of 31 March 2017 Council staff continue to provided ongoing support to these valued committees.	Completed	100%	
1.3.6.2	Ensure diversity in the type of community activities	1.3.6.2.2	Continue to support and encourage opportunities for our Shire's Indigenous community to	Community Development Manager	As of 31 March 2017 Council provides support of various kinds to the community and assists where possible with celebrations and cultural activities. Council also supports Aboriginal staff	Ongoing commitment	50%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	that are available to participate in, including sport, arts and culture and social programs and activities		celebrate and participate in cultural activities		members by nominating them to attend the annual Local Government Aboriginal Network Conference to participate in career development activities. Council is currently reviewing the Flag Policy and undertaking consultation with the Aboriginal Community to ensure an that all members of the community feel valued and included.			

RESPECTS AND PROTECTION OF OUR NATURAL ENVIRONMENT



A community that actively protects its local environment


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	1.4.1.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	Open Space Recreation Manager	As of 31 March 2017 Installation of numerous litter collection bins and signage have occurred across the Shire sending a visual message to people to lessen their impact on the environment. The 'red guide post program' is used within the Shire to advise of noxious weed locations. Advertising of the program has also been achieved through a 'fuel nozzle campaign' with television advertisements ongoing. Media releases regarding noxious weeds have been published to educate the public on identification and control options.	Progressing	95%	
1.4.1.2	Support businesses, the farming community, and industry to implement environmentally friendly practices	1.4.1.2.1	Develop and implement sustainable management plans and strategies for sensitive areas that support sustainable environment practices	Environmental Planning & Development Manager	As of 31 March 2017. Preservation of the heritage of Narrandera Shire is an ongoing commitment which is evidenced by Council's engagement of a heritage consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment. Heritage grant funding is currently open for projects due for completion by April 2017.	Completed	100%	
1.4.1.3	Ensure that development within the shire	1.4.1.3.1	Ensure that development within the shire	Environmental Planning & Development	As of 31 March 2017 All applications for development consent are assessed against given controls in	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	integrates ecologically sustainable development principles		integrates ecologically sustainable development principles	Manager	Council's Local Environmental Plan also Development Control Plans and other statutory requirements.			
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.1	In partnership with Western Riverina Noxious Weeds Action Group and Eastern Riverina Noxious Weeds Action Group, continue to respond appropriately to outbreaks of weeds throughout the shire	Open Space Recreation Manager	As of 31 March 2017 Council is actively involved in the Weeds Action Plan which covers the period ending 2020; at present all activities within the Weeds Action Plan are on target.	Progressing	95%	
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.2	Inspect properties for weed control on a biennial basis	Open Space Recreation Manager	As of 31 March 2017 Inspections are taking place as per the noxious weeds policy by the Noxious Weeds Officer; where necessary correspondence either has or will be issued to property owners with weed infestations.	Progressing	80%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.3	Provide information and advice regarding weed control and preventative practices	Open Space Recreation Manager	As of 31 March 2017 Landholder education and Council staff updates have been conducted as indicated in the Weeds Action Plan. The 'Red Guide Post Program' initiative has been very well received by the community. Media releases and notices are continually released to the public using a variety of mediums.	Progressing	95%	



Innovative ways to protect our environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.2.1	Explore the feasibility of green energy options for use within the Narrandera Shire	1.4.2.1.1	Explore the feasibility of green energy options for use within the Narrandera Shire	Environmental Planning & Development Manager	As of 31 March 2017 Council's capital works projects must consider viable efficiency options where possible and within budget constraints. The statutory Building Code of Australia requirements are imposed for all new building developments. Council has recently installed solar panels to supplement energy requirements at Council Chambers and the Narrandera Shire Library. The Narrandera Council Works Depot has also been identified as being an optimum site for Council to generate electricity using solar panels; these sites are expected to generate a total of 90MW of clean energy/year. Work is programmed to be completed by 30 June 2017.	Progressing	75%	
1.4.2.2	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	1.4.2.2.1	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	Environmental Planning & Development Manager	As of 31 March 2017 There has been minimal opportunity to retrofit Council facilities due to budget constraints. A review of Council owned and managed office spaces and buildings has been undertaken and some retrofitting of Council facilities is being undertaken in 2017. Staff have attended energy basics management training to liaise with Office of Environment & Heritage to identify training and funding opportunities. Significant savings were identified by changing	Progressing	70%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Council lighting to LED, improving insulation and replacing obsolete gas heaters with more efficient modern units. This work should be completed by 30 June 2017. In addition energy consultants have identified business cases to improve inefficiencies for sewerage and water supply operations using variable speed motors and improving power factors.			
1.4.2.3	Develop a community Climate Change Strategy that supports the long term goal of becoming a carbon neutral community	1.4.2.3.1	Develop a community Climate Change Strategy that supports the long term goal of becoming a carbon neutral community	Environmental Planning & Development Manager	As of 31 March 2017 Local Government NSW and the Office of Environment & Heritage have surveyed NSW Councils to assess the needs of Councils in adapting to climate change. Council staff have participated in workshops to identify areas of regional vulnerability and adaptation responses and the effect that climate change may have on industry, landscape management and natural/cultural assets also settlements and infrastructure.	Progressing	20%	



Proactive water conservation practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.3.1	Provide ongoing information to the community about the importance of water conservation practices	1.4.3.1.1	Continue to regularly distribute relevant information to the community supporting water conservation practices	Water Sewer Engineering Officer	As of 31 March 2017 Council continues to distribute information to the community supporting water conservation practices.	Completed	100%	
1.4.3.2	Investigate water re-use opportunities in all community facilities, residential developments and storm water upgrades	1.4.3.2.1	Revise and update the Narrandera Storm Water Management Plan	Deputy GM Infrastructure	As of 31 March 2017 There has been no update of the Narrandera Stormwater Management Plan this reporting period. Council staff have commenced the Integrated Water Cycle Management Plan and continue to work on the water re-use system in terms of consistency of test results. The water re-use system meets the intention of this strategy even if not fully utilised as it is taking a load off the reticulated potable system for irrigation of open spaces and sports fields. Stormwater systems in East St are being reviewed through the Narrandera Business Centre Master Plan detailed design.	Progressing	70%	
1.4.3.3	Work towards ensuring that water	1.4.3.3.1	Conduct a review of water use practices within	Water Sewer Engineering Officer	As of 31 March 2017 Council continues to self monitor water usage with the long term goal of	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	conservation practices are engaged throughout all Council works		Council works and identify areas for potential savings and reuse		implementing conservation and sustainable practices.			
1.4.3.4	Undertake works to improve the water quality of our waterways	1.4.3.4.1	Undertake works to improve the water quality of our waterways	Open Space Recreation Manager	As of 31 March 2017 The Hydrological Study of Lake Talbot is in its final stages. Regular water testing of the locality is undertaken to monitor water quality.	Progressing	95%	
1.4.3.5	Improve our aquatic biodiversity	1.4.3.5.1	Improve our aquatic biodiversity	Open Space Recreation Manager	As of 31 March 2017 The Hydrological Study of Lake Talbot is in its final stages. Only registered chemicals certified for use adjacent to water ways are used on infestated areas.	Progressing	90%	

Protection of our native flora and fauna

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.4.1	Support rural communities and farmers to conduct rehabilitation projects	1.4.4.1.1	Where appropriate provide support to programs that actively engage farmers in the rehabilitation of land	Environmental Planning & Development Manager	As of 31 March 2017 Council is willing to assist with any proposed projects, provided that Council has the capacity and available resources at that particular point in time.	Progressing	5%	
1.4.4.2	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	1.4.4.2.1	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	Open Space Recreation Manager	As of 31 March 2017 Re-growth of native vegetation is managed in such a way to promote healthy growth; Council is committed to planting native vegetation where possible. Projects like the current Grong Grong Newll Highway realignment will incorporate mass planting of native/ indigenous varieties.	Progressing	90%	
1.4.4.3	Increase the involvement and leadership our Aboriginal	1.4.4.3.1	Work with the CMA to implement the CMA riparian restoration and Aboriginal Cultural Heritage program	Community Development Manager	As of 31 December 2016 The Catchment Management Authority Riparian Restoration and Aboriginal Cultural Heritage program was completed in 2011 with a final report submitted 16 December 2011. No further programs are	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community have in championing the protection of our land, in particular in areas of cultural significance				currently being undertaken.			
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.1	Coordinate and implement an appropriate works program for management of the Narrandera Wetlands	Open Space Recreation Manager	As of 31 March 2017 Work schedules for the Narrandera Wetlands area are implemented in accordance with the Committee's recommendations and public requests. A noxious weed inspections and control program is in place and is perpetual; in addition Narrandera Landcare hold regular working bees.	Progressing	85%	
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.2	Implement and coordinate a works program for management of the Narrandera Flora and Fauna Reserve	Open Space Recreation Manager	As of 31 March 2017 Weed control programs are currently in place to target and control noxious weed infestations.	Progressing	90%	



A GROWING ECONOMY

A STRONG AND RESILIENT LOCAL ECONOMY

An economy that is well prepared for the future



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.1.1	Develop a Narrandera Shire Economic Development Strategy to better understand the needs and characteristics of the local economic environment and to plan for the response to priorities	2.1.1.1.2	Employ a Community and Economic Development Officer to support the development and implementation of the actions identified in the Narrandera Shire Economic Development Strategy	Economic Development and Investment Attraction Manager	As of 31 March 2017 The strategy has now been developed with the recommendations progressively implemented.	Completed	100%	
2.1.1.3	Support the establishment of a Narrandera Shire Chamber of Commerce or similar	2.1.1.3.1	Support the establishment of a Narrandera Shire Chamber of Commerce or similar business group	Economic Development and Investment Attraction Manager	As of 31 March 2017 Council staff continue to attend monthly meetings of the Narrandera Business Group and Narrandera Tourism Incorporated and actively participate when and where required. The Buy Local-Use Local Strategy was developed in partnership with the Narrandera Business	Progressing	90%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	business group				Group and was launched on 7 March 2017.			
2.1.1.4	Strengthen relationships between Council and the business community	2.1.1.4.1	Continue to maintain and foster relationships with business and industry leaders throughout the shire through regular meetings and communication	Economic Development and Investment Attraction Manager	As of 31 March 2017 Regular monthly attendance at Narrandera Business Group and Tourism Incorporated meetings strengthens communication and relationships. The relationship with Riverina Regional Development Australia and Riverina Regional Tourism; along with other entities and agencies is maintained through regular attendance at meetings and ongoing digital communication. Business and industry leaders have been consulted and are providing valuable input in the current development of the Economic Development Strategy which was launched on 7 March 2017 at a Back to Business Week Event at the Narrandera Arts & Community Centre, attended by approx. 40 business people. A presentation from a Keynote speaker Michael Parker from Bizscaping, was also part of that event.	Ongoing commitment	100%	
2.1.1.5	Develop strong links with regional economic development initiatives	2.1.1.5.1	Continue to participate in Regional Development Australia and RAMROC initiatives that focus on strengthening the	Economic Development and Investment Attraction Manager	As of 31 March 2017 Council staff continue to participate in forums conducted by Regional Development Australia (Riverina) with Councillors and senior staff attending RAMROC meetings and partake in numerous collaborative initiatives with other Councils such as the Lake Coolah project and the Food Bowl Inland Rail	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
			economic environment within the Narrandera Shire		Alliance. Council participated in the 2016 Regional Living Expo Program held in Sydney along with 20 other Councils and organisations.			
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.1	Continue to actively encourage and source professional development opportunities for our businesses	Economic Development and Investment Attraction Manager	As of 31 March 2017 Funding was gained via a partnership with Leeton Shire to enable a Digital Ready Project under the Murray Darling Basin Regional Economic Diversification Program (MDBREDP) Energise Enterprise Fund. Six workshops have already been held at the Leeton Campus of TAFE NSW with a further six to be delivered during May 2017 at Narrandera TAFE NSW Campus. The 6 workshops will be provided across both daytime and evening time slots which will cater for most participants.	Ongoing commitment	100%	
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.2	Promote and distribute appropriate information to businesses to encourage participation and attendance at professional development opportunities throughout the region	Economic Development and Investment Attraction Manager	As of 31 March 2017 Ongoing liaison continues with Regional Development Association, Business Enterprise Centre, Riverina Regional Tourism, Destination NSW, TAFE and other business / tourism organisations to identify business training and development opportunities. The end result being to assist in their promotion to the Narrandera Business Group and Narrandera Tourism Group. Local businesses and industry are made aware of training and development courses through various mediums such as direct email, through newspaper advertising, media releases and	Progressing	85%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					attendance at regular meetings with the Narrandera Business Group and Narrandera Tourism Group.			



A local economy supported by the broader community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.2.1	Support the utilisation of local businesses wherever possible, and when in the best interests of the community and Council	2.1.2.1.1	Develop and implement a Council procurement policy that outlines appropriate recognition of local businesses and contractors within procurement processes	Deputy GM Corporate & Community	As of 31 March 2017 Council's procurement manual at section 8.1 provides for local supplier preference; 'The Project Officer should purchase goods or services, or the relevant panel should recommend the tender/quotation to NSC, from a local supplier where the results of an evaluation against the specific selection criteria and procurement categories are equal'. Implementation of a Regional Procurement Panel through LGP and RAMROC to facilitate participation by local suppliers is ongoing. However, the current uncertainty around the makeup and implementation of Joint Organisations of Councils to replace RAMROC is delaying the project.	Progressing	20%	
2.1.2.2	Explore ways to encourage greater support for our local businesses within the community	2.1.2.2.1	Where appropriate, support local businesses with the promotion of strategies that encourage local retail support by the community and visitors	Economic Development and Investment Attraction Manager	As of 31 March 2017 Consultation for the development of the 'Buy Local Strategy Project' was conducted with local business and industry groups during September 2016. The Narrandera Buy Local-Get Local Strategy 2017-2019 was subsequently developed, along with a range of promotional collateral including a Jingle. The Strategy was launched, along with the Narrandera Shire Economic Development Strategy on March 6 as part of a celebration of Back to Business Week. Funds have been sought for Narrandera to	Progressing	95%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					participate in a Future Towns Project which could include town centre activation planning and workshops to build business skills.			



A THRIVING TOURISM SECTOR

An improved image of Narrandera for tourists

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting tourist destination	2.2.1.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting visitor destination	Marketing and Tourism Officer	As of 31 March 2017 - New tourism and economic development branding was launched in February 2017, with elements of the marketing campaign being updated and implemented.	Completed	100%	
2.2.1.3	Ensure the Narrandera Visitor Information Centre is maintained to a high standard to provide	2.2.1.3.1	Upgrade the Narrandera Visitor Information Centre	Economic Development and Investment Attraction Manager	As of 31 March 2017 The Narrandera and Leeton Visitor Services Steering Committee at its July 2016 meeting endorsed taking a 3 year staged approach to the option of developing a shared Narrandera and Leeton Visitor Service Centre. A staged approach will support the monitoring of successful progression, ensuring that each stage	Progressing	55%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	information and resources to visitors to the area				informs the next and provides the flexibility to incorporate changes or shift focus if required.			

Better use of our natural strengths and assets to build our tourist sector




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.2.1	Promote Narrandera as a place of great environmental diversity and interest	2.2.2.1.1	Work to encourage nature based tourism operators to establish within the shire	Marketing and Tourism Officer	As of 31 March 2017 Despite attempts by businesses and Council to commence nature tour operations, the initiative to date has not proved viable. The concept of nature based tourism and how best to support it is being reviewed and shall be considered as part of the Economic Development Strategy.	Completed	100%	
2.2.2.2	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	2.2.2.2.1	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	Economic Development and Investment Attraction Manager	As of 31 March 2017 No further action at this time on Stage 2 of the bike and hike trail. The flooding event during the latter part of 2016 meant that a review of the trails are needed and remedial works likely. The upgrade of the Narrandera Tourism website has a focus on new nature images to promote the natural assets of the Shire. No further progress to date by the Narrandera Landcare Group with the feasibility study of the rail trail project which includes the restoration of the former rail bridge across the Murrumbidgee River at Gillenbah.	Progressing	70%	

Partnerships to support our tourist industry

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.3.1	Continue involvement in appropriate regional and state tourism bodies	2.2.3.1.1	Continue to actively participate in the following groups/bodies: <ul style="list-style-type: none"> • Riverina Regional Tourism • Destination NSW • Regional Development Australia • Newell Highway Promotion Committee 	Economic Development and Investment Attraction Manager	As of 31 March 2017 Council maintains its membership and participation in Riverina Regional Tourism, Destination NSW and also the Newell Highway Promotion Committee programs. There is also regular attendance at Regional Development Australia forums.	Ongoing commitment	100%	
2.2.3.2	Partner with neighbouring Councils to facilitate the promotion of the region	2.2.3.2.1	Continue to actively participate in council cluster groups with neighbouring shires	Economic Development and Investment Attraction Manager	As of 31 March 2017 Council continues to participate and maintain a strong involvement in the Newell Highway Promotions Committee. Council has formed a Committee with Leeton Shire to develop a Narrandera and Leeton Visitor strategy that will support collaborative tourism and marketing and promotion of tourism and enhancement of the visitor economies of both Shires.	Ongoing commitment	100%	



A PROFITABLE AND GROWING BUSINESS AND INDUSTRY COMMUNITY

Attract new industry and business to the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	2.3.1.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	Economic Development and Investment Attraction Manager	As of 31 March 2017 Council continues to participate and maintain a strong involvement in the Newell Highway Promotions Committee. Council has formed a Committee with Leeton Shire to develop a Narrandera and Leeton Visitor strategy that will support collaborative tourism and marketing and promotion of tourism and enhancement of the visitor economies of both Shires. An Industry Prospectus is in the process of being developed.	Progressing	80%	
2.3.1.2	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the shire's shopping precinct	2.3.1.2.1	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the Shire's shopping precinct	Economic Development and Investment Attraction Manager	As of 31 March 2017 The Narrandera Business Centre Master Plan has been completed.	Completed	100%	
2.3.1.3	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of	2.3.1.3.1	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of	Economic Development and Investment Attraction Manager	As of 31 March 2017 The policy is partially dependant on the direction and focus of the Economic Development Strategy. Research has been conducted and information sourced on policies and incentives provided by other Councils that may be useful in	Progressing	30%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	incentives to new businesses wishing to establish in the shire		incentives to new businesses wishing to establish in the Shire		formulating this strategy and associated policies.			




Support establishing and long term businesses within the shire


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.2.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	2.3.2.1.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	Economic Development and Investment Attraction Manager	As of 31 March 2017 Development of a Narrandera Shire Industry Prospectus has begun. The prospectus will contain industry statistics and strives to sell Narrandera as a place to live and do business. The prospectus will be provided to local industry for their use as well as real estate agents. Funding of \$50,000 was received under the NSW Government's Future Towns Program to undertake consultation around Place Making which is a world wide concept focussing on increasing the appeal of town centres and other locales by employing initiatives aimed at attracting people to the space. Two days of consultation workshops were carried out over 30 and 31 March 2017. The information gathered via the consultation will inform a Place Making Action Plan for the community and Council to consider.	Ongoing commitment	100%	
2.3.2.2	Support consistent and professional marketing to promote Narrandera as a place to shop and	2.3.2.2.1	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	Economic Development and Investment Attraction Manager	As of 31 March 2017 Continued promotion through the Visitor Information Centre and on the Narrandera Tourism Facebook. The buy local strategy, a project and partnership between Council and the Narrandera Business Group was launched on 6 March 2017 as part of a celebration of Back To Business Week. The new tourism brand was also launched	Progressing	90%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	do business				during February 2017 with the rollout of a range of collateral bearing the branding, including street banners, and the Narrandera Shire Venue Guide.			

Develop infrastructure that facilitates business growth



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.3.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	2.3.3.1.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	Traffic Airport Engineer	As of 31 March 2017 This project has been completed and where possible the outcomes will be incorporated in to the Narrandera CBD Masterplan.	Completed	100%	
2.3.3.2	Plan, develop, deliver and maintain infrastructure to support land sales in industrial estates	2.3.3.2.1	Develop and implement infrastructure master plans for priority commercial and industrial development areas	Deputy GM Infrastructure	As of 31 May 2017 There is a completed Master Plan for the Red Hill Industrial complex and an informative website available www.narrandera.nsw.gov.au - select Planning and Development then scroll down to For Investors. The Master Plan includes staged subdivisions to be considered inline with demand for land purchases. There are no other infrastructure plans for industrial estates currently under development.	Completed	100%	
2.3.3.3	Plan, develop, deliver and maintain infrastructure that encourages transactions in commercial and activity centres	2.3.3.3.1	Commence scoping and review of the Narrandera CBD Master Plan development in conjunction with any additional	Deputy GM Infrastructure	As of 31 March 2017 The Narrandera Business Centre Master Plan detailed design is complete and staff are now working on cost benefit analysis and a business case to be ready to implement early stages of the master plan.	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
			LEP review					
2.3.3.4	Extend improved access to telecommunication and broadband services throughout the shire	2.3.3.4.1	Extend improved access to telecommunication and broadband services throughout the shire	Manager of Projects and Assets	As of 31 March 2017 The NBN rollout to the Shire has progressed. Lend Lease commenced work in late October 2016 with works expected to be completed by end of March 2017. It is understood that the NBN cable network will go on sale as of in May 2017. The NBN will provide access for businesses and the community to either a fixed line or wireless and sky muster satellite services for rural areas. Fixed wireless sites are currently available in the village of Barellan and part of Narrandera Town.	Progressing	80%	
2.3.3.6	Develop a sustainable stock and domestic water scheme to service rural industry	2.3.3.6.1	Develop a sustainable stock and domestic water scheme to service rural industry	Water Sewer Engineering Officer	As of 31 March 2017 There has been no change during this reporting period.	Not yet commenced	0%	
2.3.3.7	Plan for the future expansion of a road network to support heavy vehicle access including road trains	2.3.3.7.1	Advocate and implement effective road transport (road trains, b-triples) networks throughout the shire	Works Manager	As of 31 March 2017 2017-2018 budgets has been developed with major focus on improving road condition in terms of pavement strength and geometry. Council is also working towards application of next round of Fixing Country Roads funding; successful project work from previous rounds of Fixing Country Roads funding either have been or are being delivered.	Progressing	60%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					The Irrigation Way bridge upgrade or replacement across the main irrigation canal are continuing; a new strategy is being developed whereby bridges such as this can be identified as impairing the trafficability of a major road freight link. Council will continue to develop a high degree of readiness should funding become available. Council will also continue working on design and costing to clear all constraints identified in the Regional Freight Transport Plan.			
2.3.3.8	Continue to support and advocate for the development of a rail network and intermodal transport hub	2.3.3.8.1	Continue to lobby for the development of inland rail alliance	Chief Executive Officer	As of 31 March 2017 Council attended a further forum in Shepparton to advocate for the Food Bowl Route for the Inland Rail.	Completed	100%	



A SKILLED AND QUALIFIED WORKFORCE



Improved access to education and training opportunities for our shire’s residents


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.1.1	Identify and develop partnership opportunities with education and training service providers that improve the availability of education and training options locally	2.4.1.1.1	Support the partnership with Riverina TAFE for the Links to Learning program	Governance & Engagement Manager	As of 30 September 2016 Due to the funding conditions of the Links to Learning Grant, Council had to unfortunately withdraw from the program. The Narrandera Christian Revival Crusade (CRC) have filled the void left by Council and have accepted responsibility to apply for future Links to Learning grants to facilitate the program. Council remains very supportive of the CRC to continue to fill the role left by Council's withdrawal.	Completed	100%	
2.4.1.2	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and	2.4.1.2.1	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and training	Chief Executive Officer	As of 31 March 2017 Council representatives continue to provide support to a group who is attempting to establish a Narrandera Community Trust.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	training							
2.4.1.3	Provide additional local job training and skill development opportunities	2.4.1.3.1	Provide additional local job training and skill development opportunities	Chief Executive Officer	As of 31 March 2017 In partnership with Leeton Shire Council, Council has been successful in attaining further funding to provide digital economy training for Shire residents and businesses.	Completed	100%	
2.4.1.4	Provide flexible and diverse education and training facilities within the region	2.4.1.4.1	Provide flexible and diverse education and training facilities within the region	Chief Executive Officer	As of 31 March 2017 Plans are progressing for the development of the Connected Learning Centre at the Narrandera campus of NSW TAFE.	Completed	100%	


Partnerships that support our workforce

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.1	Investigate models of support networks to assist in retaining health care workers within the shire	2.4.2.1.1	Investigate models of support networks to assist in retaining health care workers within the shire	Chief Executive Officer	As of 31 March 2017 Headspace for Griffith have advised that they are attempting to allocate a part time resource to service an outreach service in Narrandera; however this has been unsuccessful. Headspace are now considering applying for additional funding to appoint a full time clinician who would have a certain number of hours for Narrandera with the other hours to be utilised at another location. Council is also preparing to conduct further advocacy for the reinstatement of maternity services at Narrandera Hospital.	Completed	100%	
2.4.2.2	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	2.4.2.2.1	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	Human Resources Officer	As of 31 March 2017 During the quarter Council continued to encourage staff members to take on higher duties roles in order to fill gaps created by more experienced staff members taking extended periods of leave. Where this occurred, section managers provided invaluable advice and guidance to the incumbents of those higher duties roles. The value of mentoring cannot be underestimated and continues to be a vital element of Council's workforce strategies moving forward as the creation and development of carefully structured succession planning gathers greater emphasis and momentum. The number of	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					young staff members undertaking tertiary studies has increased during this reporting quarter and is expected to continue.			
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.1	Continue to explore opportunities to provide training opportunities within Council	Human Resources Officer	As of 31 March 2017 Council is committed to providing training and development to all staff. Section Managers in conjunction with Council's Human Resources team regularly assess and monitor requests for training to ensure proposed training initiatives meet the objectives of the organisations strategic plan and increase the employee's job satisfaction, their career aspirations and prospects. Emphasis is also placed on ensuring relevance and benefits to Council both short and long term. Liaison and effective communication with numerous training providers continued throughout the quarter to ensure reliable, timely and cost effective training programs or courses are sourced and actioned. Increased use has been made this quarter in Council joining with other local government groups to achieve necessary course participant numbers that in turn reduces the actual training cost per person.	Completed	100%	
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals	2.4.2.3.2	Continue to actively pursue options to attract qualified medical staff to the area	Chief Executive Officer	As of 31 March 2017 Management have endorsed the Community Services and Library Manager to be the Chair of the Western Riverina Arts Board.	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and experienced staff to the region							
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.3	Continue to participate in regional and national campaigns that aim to attract families and professionals to the area	Economic Development and Investment Attraction Manager	As of 31 March 2017 Council continues as an active participant with Regional Development Australia recently attending a quarterly forum in West Wyalong.	Ongoing commitment	100%	

Attraction of skilled and qualified professional to the area

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.3.1	Determine possible incentives to attract qualified health care professionals to the region	2.4.3.1.1	Determine possible incentives to attract qualified health care professionals to the region	Economic Development and Investment Attraction Manager	As of 31 March 2017 Financial incentives from Council may be limited however Council is willing to assist with lobbying for funding from Government agencies.	Ongoing commitment	100%	
2.4.3.2	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	2.4.3.2.1	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	Economic Development and Investment Attraction Manager	As of 31 March 2017 Work continues with large local bases employers and businesses regarding professional vacancies. A list of vacancies was taken to the 2016 Regional Living Expo held in Sydney. The Narrandera GP Superclinic has developed a video to assist in the recruitment of medical professionals which was taken to Regional Living Expo. Discussions held with OPAL Health Care regarding recruitment opportunities, also working collaboratively with other local health services.	Progressing	95%	

A SUSTAINABLE AND PROFITABLE AGRICULTURAL SECTOR

Long term water security

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.1.1	Ensure long term water security for our community	2.5.1.1.1	In partnership with our community, continue to advocate for the needs of our community in relation to long term, sustainable water allocations	Deputy GM Infrastructure	As of 31 March 2017 Consultants for the Integrated Water Cycle Management Plan (IWCMP) have been engaged and the project is progressing. Councillors and staff continue to advocate the importance of water allocations in the food bowl region as the opportunity arises.	Completed	100%	
2.5.1.2	Educate the community about water security and food production	2.5.1.2.2	Continue to participate in regional and local projects that provide information relating to food production and water security	Chief Executive Officer	As of 31 March 2017 This issue has been included in the Economic Development Strategy.	Completed	100%	
2.5.1.3	Continue to be involved in regional programs that explore the impacts of water	2.5.1.3.1	Continue to remain involved in projects and plans that relate to the water allocations and security for our region	Chief Executive Officer	As of 31 March 2017 Council continues to be active in the Group 9 Murray Darling Association with Councillor representation; also the Mayor and staff attended a Murray Darling Basin Authority Forum in Griffith.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	security and allocations on the region							

Increase our self-sufficiency through local food production




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.2.1	Support initiatives that promote our local produce within the shire	2.5.2.1.1	Support initiatives that promote our local produce within the shire	Economic Development and Investment Attraction Manager	As of 31 March 2017 A Buy Local Strategy was developed in partnership with the Narrandera Business Group which has focus on local produce and gaps in retail offering. The Visitor Information Centre continues to promote and sell a range of locally produced goods with the Narrandera Farmers Market continuing to be held on a regular basis weather permitting.	Ongoing commitment	100%	
2.5.2.2	Facilitate partnerships that increase the use of local produce throughout the community	2.5.2.2.1	Continue to promote and advertise local markets and events that support the sale and use of local produce	Casual VIC	As of 31 March 2017 The Narrandera Farmers Market is promoted via standard tourism product promotional activities such as using the State Tourism Data Warehouse and in-house publications.	Completed	100%	

QUALITY AND SUSTAINABLE INFRASTRUCTURE

INFRASTRUCTURE THAT SUPPORTS OUR DAILY LIFE




Responsible waste management

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	3.1.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	Environmental Planning & Development Manager	As of 31 March 2017 A Waste Management Strategy has been developed at a regional level. Implementation of recommendations in the future will be dependant upon the support of both Council and State Government funding opportunities.	Completed	100%	
3.1.1.2	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	3.1.1.2.1	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	Environmental Planning & Development Manager	As at 31 March 2017 Recycling programs initiated by Council are on a fortnightly collection basis and are available to businesses and industries on a small scale. Some recycling facilities are present at Council's landfill depot for use for nominated groups. Increased opportunities to be identified in the future where possible and where funding is available.	Progressing	60%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.1	Participate in regional approaches to improving waste management	Environmental Planning & Development Manager	As of 31 March 2017 Council participates in waste management initiatives at a regional level through RAMROC. The group identifies programs, education measures and seeks funding where available to improve waste minimisation.	Completed	100%	
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.2	Continue to provide kerbside collection programs in Narrandera, Barellan, and Grong Grong	Environmental Planning & Development Manager	As of 31 March 2017 Council has an ongoing contract in place for kerbside collection programs for general and recycled waste in Narrandera, Barellan and Grong Grong.	Completed	100%	
3.1.1.3	Develop and implement innovative	3.1.1.3.3	Continue to actively work to improve our response to	Environmental Planning & Development	As of 31 March 2017 Participation in the regional waste group allows Council to address opportunities to	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire		waste disposal	Manager	improve waste disposal practices also to participate in programs where available and to be made aware of funding opportunities as they arise.			



Sustainable management of Council assets




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.2.1	Implement a computer based asset management system	3.1.2.1.1	Implement a computer based asset management system	Manager of Projects and Assets	As of 31 March 2017 Successful software provider has been finalised with high level Implementation design underway. The implementation phase is expected to be finalised by end of May 2017.	Progressing	30%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices and specify levels of service	3.1.2.2.1	Maintain regular inspections of Councils assets	Manager of Projects and Assets	As of 31 March 2017 Managers are in the process of developing and implementing asset inspecting schedules that addresses sustainable inspection timeframes; depending on the type of asset.	Progressing	40%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices	3.1.2.2.2	Monitor and implement actions of Council asset management plans	Manager of Projects and Assets	As of 31 March 2017 An asset management plan on all operational Council Assets is currently in place. A review of the asset management plan is to be conducted in the 2017-2018 financial year following completion of the Water and Sewer Validation / Valuation process.	Ongoing commitment	80%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and specify levels of service							


WELL PLANNED AND WELL MAINTAINED COMMUNITY INFRASTRUCTURE

Open space and recreation infrastructure that is developed, managed and improved for long term sustainability and safety



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	3.2.1.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	Open Space Recreation Manager	As of 31 March 2017 Funding for the Open Space Strategy was unsuccessful in the budget process for the 2016-2017 financial year. The strategy shall proceed at a future date when adequate funding is available.	Not yet commenced	0%	
3.2.1.2	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	3.2.1.2.1	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	Open Space Recreation Manager	As of 31 March 2017 Funding for the Narrandera Shire Recreation Master Plan was unsuccessful during the 2016-2017 budget process, however the needs of recreational facilities across the Shire were reviewed as part of the overall 2016-2017 and 2017-2018 budgeting process. Anticipated future requirements have been addressed in the 10 year capital works program.	Completed	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.1	Continue to develop family gathering places in parks and open spaces throughout the shire by the installation of seating, shade, barbecues and public amenities	Open Space Recreation Manager	As of 31 March 2017 The Lake Talbot BBQ area currently under construction. Marie Bashir Park stage and BBQ areas have been included in the 2017-2018 budget subject to Council approval.	Progressing	95%	
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.2	Develop and implement appropriate park and sporting ground master plans, management plans and operational plans as required	Open Space Recreation Manager	As of 31 March 2017 Master plans and other plans are to be developed and reviewed as required.	Completed	100%	
3.2.1.3	In partnership with local sporting clubs	3.2.1.3.3	Plan for the long management and sustainability of the	Manager of Projects and Assets	As of 31 March 2017 Draft Master Plan for Lake Talbot Pool Complex is currently under development	Ongoing commitment	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves		Lake Talbot Swimming Complex and Caravan Park		and second draft proposal to go back to SRG in June. Review of Lake Talbot Tourist Park to be scheduled in 2017-2018 financial year			
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.1	Continue to keep up to date and implement the Narrandera Shire PAMP and review where appropriate	Road Safety Officer	<p>As of 31 March 2017 Council is waiting for the response from RMS for the 2017-2018 PAMP funding application.</p> <p>Three PAMP projects have been completed in the 2016-2017 which are;</p> <ol style="list-style-type: none"> 1. Redesign and reconstruction of the existing children's crossing at St Josephs Primary School in Audley Street, Narrandera by construction of new kerb blisters and upgrading line marking and signage to comply with current standards and technical directions; 2. Reconfigure parking in Bolton Street, Narrandera at Narrandera Public School by installing line marking and signage to comply with current standards and technical directions; 3. Install Audley Street, Narrandera blisters adjacent to Teloca House to improve pedestrian safety. 	Progressing	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.2	Continue to develop planning to extend the bike path network throughout the shire	Road Safety Officer	As of 31 March 2017 A 2.5 metre shared cycleway was completed on the northern side (park side) of Twynam Street from Adams Street to Cadell Street (Newell Highway).	Completed	100%	


Protection of historic buildings and landmarks



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.1	Ensure that Council owned historic buildings are appropriately protected through Council's asset management program	Environmental Planning & Development Manager	As of 31 March 2017 Council's heritage advisor is engaged for comment when significant alterations are proposed to Council owned historic buildings. Future implementation of Asset Management Plans will seek appropriate funding to maintain service levels. Grant funding opportunities are sought where available.	Completed	100%	
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.2	Encourage and support the protection and restoration of privately owned buildings	Environmental Planning & Development Manager	As of 31 March 2017 Funding is budgeted annually for privately owned building owners to seek funding for building improvements/refurbishments. Council's Heritage advisor reviews applications and provides recommendations for the consideration of Council. Council resolved to fund five projects during 2016-2017 with the projects to be completed by the end of April 2017.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.2	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	3.2.2.2.1	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	Environmental Planning & Development Manager	As of 31 March 2017 Preservation of Narrandera Shire heritage items is an ongoing commitment which is evidenced by Council's engagement of a heritage consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment.	Completed	100%	

INFRASTRUCTURE THAT SUPPORTS OUR COMMUNITY IDENTITY



Consistent visual messages throughout the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.1	Implement consistent road name signage throughout the shire	Governance & Engagement Manager	<p>As of 31 December 2016</p> <p>The rural addressing project commenced in February 2008 was finalised 5 June 2015 with the Gazettal of two new road names. The final Gazettal was the Kywong Boree Creek Road renamed as the Boree Creek Road with the Kywong Faithfull Road renamed as the Kywong Road.</p> <p>Council's works staff installed new road name directional signage and installed the individually numbered property identification plates adjacent to the main entrance to each property where a residence or other significant structure is located.</p> <p>As an overview of the project:-</p> <ul style="list-style-type: none"> * 49 roadway names were changed; * 11 roadways were named for the first time; * Over 900 individual property numbered identification plates were installed across the Shire; * The cost of the projects approximates \$100,000 with Council receiving the final NSW Land and Property rural addressing grant in 2012 of \$8,280. 	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.2	Ensure high quality tourism signage throughout the shire	Economic Development and Investment Attraction Manager	As of 31 March 2017 The proposed sign hierarchy adopted by Council and the development of the new tourism and industry promotional branding, now means the gateways signage can be designed and community consultation undertaken. Installation of tourism 'i' signs has been completed The 'i' signage is a requirement of our Visitor Information Centre accreditation,	Progressing	80%	
3.3.1.2	In partnership with the community, plan and develop town entrance points that reflect the unique characteristics of the individual communities whilst also reflecting Council's	3.3.1.2.1	Update and implement the Narrandera Shire Entrance point plan	Economic Development and Investment Attraction Manager	As of 31 March 2017 This strategy is linked to the development of the Signage Strategy and Shire Branding with signs to be a feature of entrances to the Shire. A signage hierarchy has been adopted and the new Shire branding has been completed, enabling design of gateway signs and community consultation to be undertaken.	Progressing	70%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	branding strategy outlined in Strategy 1.1.1.1							




Exciting community spaces


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.2.1	Continue to progress the Streetscape Plans for each townships main street that allows for the development of vibrant CBDs	3.3.2.1.1	Finalise the design of the Narrandera Streetscape Plan for the Narrandera CBD	Deputy GM Infrastructure	As of 31 March 2017 The final design plans have been presented to Council; further costing of each stage have now been provided by the consultant and staff are preparing a cost benefit analysis and business case for stage one.	Completed	100%	
3.3.2.2	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout	3.3.2.2.1	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout their facilities	Economic Development and Investment Attraction Manager	As of 31 March 2017 Broad discussions have been held regarding the development of the five year public art strategy with local art and community groups and with Western Riverina Art. The development of this strategy is to be discussed at the June meeting of the Arts & Community Centre Management Committee. The Narrandera Business Centre Masterplan incorporates the need for public art to be installed within the centre of the central business district.	Progressing	30%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	their facilities							




INFRASTRUCTURE THAT ENCOURAGES GROWTH



A range of residential opportunities for new residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.1.1	Implement policies and facilitate sustainable growth and housing choices in line with Council's LEP and the community's vision	3.4.1.1.1	Ensure developer compliance with all planning and building permits	Environmental Planning & Development Manager	As of 31 March 2017 Development Applications and Construction Certificates are issued with appropriate conditions of consent. Required inspections are carried out as requested by the applicant or when other compliance matters arise.	Completed	100%	
3.4.1.2	Offer a range of housing and accommodation choices to meet the needs of all community members current and future	3.4.1.2.1	Continue to lobby for the provision of diverse housing options throughout the shire	Chief Executive Officer	As of 31 March 2017 The newly released Riverina Murray Regional Plan includes actions about housing options and planning for communities. Council has resolved to provide funding to the Barellan Aged Care Support Group to build independent living units for seniors.	Completed	100%	
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged	3.4.1.3.1	Continue to provide Teloca House to meet the needs of the aged population within the community	Deputy GM Corporate & Community	As of 31 March 2017 RSL Life Care commenced the management of Teloca House as of 24 November 2015. Works to refurbish and extend the facility are in progress Council continues to support potential developers of appropriate accommodation options to	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	population, including independent living and high needs accommodation				meet the needs of our current and future aged population, including independent living and high needs accommodation.			
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged population, including independent living and high needs accommodation	3.4.1.3.2	Continue to advocate and lobby for increased access to accommodation options for our older community members	Deputy GM Corporate & Community	As of 31 March 2017 Council's draft Community Strategic Plan includes strategies and actions around provision of seniors accommodation in the Shire. Council has provided support to the Barellan community in the construction of two seniors independent living units Barellan.	Progressing	55%	




Develop infrastructure that supports growth within our community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.1	Develop an infrastructure plan to upgrade and maintain the sewage collection network, including investigation of waste water reuse opportunities	Water Sewer Engineering Officer	As of 31 March 2017 Awaiting updated asset and financial management plans.	Progressing	20%	
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.2	Provide a high quality sewage system network and services	Water Sewer Engineering Officer	As of 31 March 2017 Liquid trade waste implementation progressing.	Progressing	10%	
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.1	Maintain drinking water standards through regular testing	Water Sewer Engineering Officer	As of 31 March 2017 Bacterial and chemical testing of the Narrandera potable water supply is undertaken on a regular basis with the results to date being within acceptable limits.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.2	Plan for future water supply that meets community expectations	Water Sewer Engineering Officer	As of 31 March 2017 The Integrated Water Cycle Management Plan is currently being compiled.	Progressing	50%	
3.4.2.3	Prioritise the development of drainage that provides high quality service to our current community and allows for growth in our residential and business areas	3.4.2.3.1	Continue to develop and implement the North Narrandera Town Drainage Scheme	Deputy GM Infrastructure	As of 31 March 2017 As the detailed design of the Narrandera Business Centre Master Plan progresses, stormwater drainage will be designed and upgraded to assist with the high volume of water that flows in that direction from North Narrandera. Preliminary investigations have been undertaken and works completed to contour banks in North Narrandera to assist with velocity of flows and detention into parts of the town.	Progressing	90%	



A SAFE AND ACCESSIBLE SHIRE

A road network that is safe for our farmers, our community and our visitors

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.1.1	Prioritise the sealing and maintenance of roads, with priority being given to school bus routes, high traffic routes and major truck routes	3.5.1.1.1	Update the road register by category and condition and develop a 4 year priority works schedule in line with Council's asset management plan to ensure a sustainable network and that maintenance needs are considered	Works Manager	As of 31 March 2017 A spatial register of works completed is gradually being developed. A trainee position is recruited to meet this shortfall who has already completed mapping of 1) 2016-2017 Roadworks 2) 2016 Flood damages 3) 2017-2018 roadworks. We will continue to produce interactive map of various re-sheet and re-seal and other works undertaken thus we will have more accurate road works program in future years. A map will be prepared detailing traffic volume, which will assist to graphically understand importance of one road with respect to another.	Progressing	60%	
3.5.1.2	Maintain our major roads and highways to facilitate safe travel throughout our shire	3.5.1.2.1	Advocate for the upgrade of the Newell Highway to support road train transport	Works Manager	As of 31 March 2017 Council is actively advocating to make the Newell highway flood-proof for a 1 in 20 years flood event. Council is raising the inefficiency caused by discontinued road train route on Newell Highway between Narrandera to Ardlethan.	Progressing	20%	
3.5.1.3	Facilitate the maintenance of rural road networks	3.5.1.3.1	Facilitate the maintenance of rural road networks that support our	Works Manager	As of 31 March 2017 Various efficiency and productivity measures including longer daily working hours, use of GPS on plant items, proactive	Progressing	30%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	that support our agricultural sector		agricultural sector		maintenance schedule development are being trialled. Strategically reducing unsealed road network is being gradually implemented which will eventually improve road surface condition.			
3.5.1.4	Ensure that speed limits are enforced throughout our community, especially in our rural communities	3.5.1.4.1	Ensure that speed limits are enforced throughout our community, especially in our rural communities	Works Manager	As of 31 March 2017 The Road Safety Officer is actively engaging in a program to make the community aware the constraint of our current road network in term of sight distance and geometry, and therefore making them to drive to road condition. Much of Council's road network evolved from a simple track for use by a horse and cart and does not have the geometry to allow for safe maneuvering. Drive to road condition signs are placed on 95 % of Council's local roads, ensuring that the road network remain safe for farmers, the community and visitors are safe to travel.	Progressing	60%	
3.5.1.5	Implement road safety campaigns to encourage and educate about safe and responsible driving practices	3.5.1.5.1	Continue to employ a Road Safety Officer develop a Road Safety Strategic Plan for the shire	Deputy GM Infrastructure	As of 31 March 2017 Narrandera Shire Council in conjunction with Leeton Shire Council engages the services of a Road Safety Officer who actively promotes safe driving through hand-on education sessions and by way of media releases.	Completed	100%	



Public transport infrastructure



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.2.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc	3.5.2.1.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc.	Economic Development and Investment Attraction Manager	As of 31 March 2017 Implementation of the recommendations of the Positive Ageing Strategy to support Community Transport Services to investigate feasibility of Community Transport to provide a weekly town bus service as well as recruiting more volunteers as well a explore potential to increase rail and coach services may strengthen community transport services.	Progressing	60%	
3.5.2.2	Continue to provide the Narrandera Airport facility and service for the community and continue to explore opportunities to expand	3.5.2.2.1	Undertake a strategic review of Narrandera/Leeton airport activities	Traffic Airport Engineer	As of 31 March continuing to progress direction is required to the expectations, requirements of the review by management.	Progressing	30%	

EFFICIENT AND RESPONSIVE SERVICES

HIGH QUALITY HEALTH SERVICES




Ensure that health services are planned for the current and future needs of the community


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.1.1	Ensure a range of appropriate aged care services are provided to meet the ongoing needs of our older residents	4.1.1.1.2	Provide high quality residential aged care through Teloca House	Deputy GM Corporate & Community	As of 31 December 2016 RSL Life Care are now the operator of Teloca House with settlement occurring 24 November 2015.	Completed	100%	
4.1.1.2	Ensure that the health needs and characteristics of the community are accurately and consistently represented at a State planning level to ensure	4.1.1.2.1	Develop an understanding of the service needs of the community to ensure accurate information is considered and referred to in the allocation of services and resources within the shire	Chief Executive Officer	As of 31 March 2017 Council has recently provided subsidised accommodation for the Aboriginal Maternal and Baby Health Immunisation Clinic to foster a culturally appropriate venue.	Completed	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	appropriate service delivery, resources allocation and facility development							
4.1.1.3	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	4.1.1.3.1	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	Chief Executive Officer	As of 31 March 2017 Council has adopted the Disability Inclusion Action Plan 2017-2021.	Completed	100%	
4.1.1.4	Establish a group home for young people with disabilities	4.1.1.4.1	Establish a group home for young people with disabilities	Governance & Engagement Manager	As of 31 December 2016 Kurrajong Waratah purchased 3,406.6m2 of land at 4-6 Elwin Street, Narrandera for a Disability Support Home. A Development Application was lodged in September 2015 and was been subsequently approved. Site works commenced prior to 31 December	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					2016 with construction work on the four residential commencing December 2016.			

Health services that meet the needs of the community




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.2.1	Continue to provide quality health and ambulance services that meet the needs of the community	4.1.2.1.1	Continue to provide quality health and ambulance services that meet the needs of the community	Chief Executive Officer	As of 31 March 2017 Council has resolved to advocate for the reinstatement of maternity services at Narrandera Hospital.	Completed	100%	
4.1.2.2	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	4.1.2.2.1	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	Chief Executive Officer	As of 31 March 2017 Headspace for Griffith has recently advised they are planning to establish a part time outreach service in Narrandera however there have been issues recruiting a part-time clinician. Headspace have applied for additional funding to appoint a full time clinician with the person allocated hours for Narrandera and the other hours to be allocated to another location.	Completed	100%	
4.1.2.3	Advocate and provide specialist program and services that	4.1.2.3.1	Advocate and provide specialist program and services that actively work to	Community Development Manager	As of 31 March 2017 Council supports the provision of programs and services that actively work to support the health and well-being of our Aboriginal community members through the provision	Ongoing commitment	50%	





Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	actively work to support the health and wellbeing of our Aboriginal community members		support the health and wellbeing of our Aboriginal community members		of administrative assistance to the Interagency Committee and through participation with committees and working groups. The goal is to seek to improve and support the health and well-being of our Aboriginal community members; to this end consultation has been sought on the proposed CSP and DIAP with a meeting auspiced by Aboriginal Affairs with the projected Narrandera Aboriginal Working Party.			
4.1.2.4	Continue to support early intervention and health promotion programs, activities and infrastructure throughout the community to ensure that sustainable health outcomes are achieved for our community	4.1.2.4.1	Continue to support and facilitate appropriate health promotion programs throughout the shire	Chief Executive Officer	As of 31 March 2017 Council has provided subsidised accommodation for the Aboriginal Maternal and Baby Immunisation Program to ensure a culturally appropriate venue.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.2.5	Continue to advocate and lobby for adequate transport options that facilitate accessibility to health services throughout the region for our community members	4.1.2.5.1	Continue to advocate where appropriate to support the provision of required transport services within the shire and region	Community Transport and Home Support Manager	As of 31March 2017 The Commonwealth Home Support Program (CHSP) Manager continues to lobby for adequate transport options when the opportunity arises. The Commonwealth Home Support Program (CHSP) Team are preparing for the CTABS transition, which will streamline the booking system.	Completed	100%	

EDUCATION FOR ALL CHILDREN AND YOUNG PEOPLE

A positive school experience for all our children and young people

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.1	Increase the involvement of parents and families in our school communities	4.2.1.1.1	Increase the involvement of parents and families in our school communities	Chief Executive Officer	As of 31 March 2017 Council continues to support all the schools within the Shire with student academic and citizenship award sponsorship through its annual Financial Assistance Program.	Completed	100%	
4.2.1.2	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	4.2.1.2.1	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	Chief Executive Officer	As of 31 March 2017 Where possible Council assesses the engagement of a trainee.	Completed	100%	
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.1	Continue to lobby for the needs of all families within the shire, in particular those that are currently disengaged from education	Chief Executive Officer	As of 31 March 2017 The plans for the new Connected Learning Centre development at the Narrandera campus of TAFE NSW are progressing.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.2	Continue to support programs and projects that actively engage all families within education	Chief Executive Officer	As of 31 March 2017 Council assisted a community group who are setting up a boxing facility to assist young people to be engaged.	Completed	100%	
4.2.1.4	Advocate for the long term sustainability of our small rural schools	4.2.1.4.1	Where appropriate continue to advocate for the long term sustainability of all of our shire's primary schools, in particular our small rural schools	Chief Executive Officer	As of 31 March 2017 A local community member has recently written to the new NSW Education Minister about retaining the Grong Grong Public School building for a future possible re-opening.	Completed	100%	
4.2.1.5	Reduce the truancy rate within our schools, with particular focus on at risk children	4.2.1.5.1	Reduce the truancy rate within our schools, with particular focus on at risk children	Chief Executive Officer	As of 31 March 2017 Council has assisted a community group to establish a boxing school to engage at risk youth.	Completed	100%	
4.2.1.6	Encourage local families to utilise local schools within the	4.2.1.6.1	Encourage local families to utilise local schools within the shire	Chief Executive Officer	As of 31 March 2017 Council received funding with the Narrandera Business Group to create a 'Buy Local Campaign' including using local	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	shire				services.			

ACCESSIBLE, EFFECTIVE AND UTILISED SERVICES AND PROGRAMS FOR OUR COMMUNITY

Improve the communities understanding of the services and programs available for their access




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.1.1	Regularly promote services and programs that are available to the community	4.3.1.1.1	Utilise Council's communications and publications to regularly promotes services and programs throughout the community	Chief Executive Officer	As of 31 March 2017 Council has established its Facebook page to keep community informed of Council sponsored activities.	Completed	100%	
4.3.1.2	Increase the involvement of services and organisations within the community	4.3.1.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	Chief Executive Officer	As of 31 March 2017 The 2017-2021 Community Strategic Plan provides many avenues for community members to be involved.	Completed	100%	





Increased knowledge of the service needs of our community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	4.3.2.1.1	Ensure a strong understanding of the needs and characteristics of the Narrandera community to inform discussions and information provided to services providers	Economic Development and Investment Attraction Manager	As of 31 March 2017 Council continues to maintain currency of information on the Narrandera Shire website www.narrandera.nsw.gov.au . A subscription to REMPLAN has been taken up and staff training conducted regarding its use; REMPLAN will enable Council to identify gaps and opportunities in the Narrandera Shire economy, and bolster funding submissions with current data. Council, through its various Section 355 Committees, networks and liaisons with community groups and service providers is able to maintain communication and keep them updated on a variety of issues. The current review process of the Community Strategic Plan will inform further community needs and their requirement for information and services.	Progressing	90%	
4.3.2.2	Advocate on behalf of the community to ensure the consideration of community needs in the allocation of resources and services	4.3.2.2.1	Continue to ensure relationships and partnerships are developed and strengthened to support appropriate service provision within the shire	Chief Executive Officer	As of 31 March 2017 Council has recently advocated to the new Roads Minister to consider funding a permanent solution to the Cowabbie Creek Crossing on Canola Way.	Completed	100%	

A SAFE AND WELL PROTECTED COMMUNITY

A safe community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.1	Ensure high quality, accessible and responsive police services throughout our communities	4.4.1.1.1	Support and advocate for the provision of high quality and responsive police services throughout the shire	Chief Executive Officer	As of 31 March 2017 Council holds a quarterly meeting with the local police. Council has recently written to the local state member regarding the need for adequate police resources in the Shire.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.1	Develop the Narrandera Shire Crime Prevention Strategy	Chief Executive Officer	As of 31 March 2017 Council continues to operate the CCTV service in the Narrandera CBD also Marie Bashir Park. Councillors attended a community meeting arranged by local residents concerned about crime in the rural areas of the Shire.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.2	Support community education, support and encouragement regarding harm minimisation of drugs and alcohol	Chief Executive Officer	As of 31 March 2017 Council is represented on the Narrandera Domestic Violence Committee.	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.3	Promote positive behaviour of individuals, community groups and neighbourhoods	Chief Executive Officer	As of 31 March 2017 Council regularly meets with the local Police and representatives from the Griffith Local Area Command.	Completed	100%	
4.4.1.3	Provide protection from crime, flood, fire, anti-social activities and other threats to community safety	4.4.1.3.1	Provide support to emergency services in preparing and responding to emergencies	Manager of Projects and Assets	As of 31 March 2017 There is an ongoing commitment by Council to supply Executive Support and a Local Emergency Management Officer role to the Local Emergency Management Committee (LEMC). Council fully participated in providing resources when requested by the combat agencies during a emergency event. Chairperson of LEMC is the Council Chief Executive Officer or delegated officer. Regular LEMC meetings are held during the year with all combat agencies attending.	Completed	100%	
4.4.1.4	Ensure effective public health services are provided for residents of the shire	4.4.1.4.1	Through the Public Health Plan identify, assess and rate public health risks and respond to them on a priority basis	Chief Executive Officer	As of 31 March 2017 Council continues to chair and co-ordinate the Local Emergency Management Committee; the Committee was very active during the 2016 floods.	Completed	100%	
4.4.1.4	Ensure effective public health services are provided for	4.4.1.4.2	Ensure compliance with appropriate standards and legislation within the community to	Environmental Planning & Development Manager	As of 31 March 2017 Council engages an external service provider to perform and monitor essential Public Health Act and Food Act compliance in accordance with relevant statutory	Progressing	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	residents of the shire		ensure safe practices		requirements. A septic tank register has been established and a program for septic tank inspections will be determined.			




TRUSTED AND EFFECTIVE GOVERNMENT

A COMMUNITY THATY IS PASSIONATE AND ENGAGED IN ITS FUTURE

Accessible and relevant local community engagement practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy to support ongoing and appropriate engagement with the community	5.1.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy	Chief Executive Officer	As of 31 March 2017 Council is applying the Community Engagement Policy when planning new initiatives or making changes to existing services.	Completed	100%	
5.1.1.2	Implement effective two-way communication with the community to facilitate greater community awareness of Council's activities	5.1.1.2.1	Continue to implement a range of communication processes and methods to ensure that the community is up to date with Council projects and decisions	Governance & Engagement Manager	As of 31 December 2016 Council now has a dedicated Communications Officer who is very active in the preparation and publication of media releases. The Communications Officer will also be very much involved in the creation of a Facebook page, also the relaunch of Councils website.	Completed	100%	



A strong involvement in State planning for the region


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.1	Ensure that Councillors and senior management remain up to date about local and regional issues	Chief Executive Officer	As of 31 March 2017 Council continues to meet with State and Federal members also various State and Federal ministers on a range of issues including roads, Police services and inland rail. Council also provided information to the Joint Standing Committee on the NBN Roll out and the Parliamentary Committee on regionalisation of government services.	Completed	100%	
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.2	Continue to advocate for the needs of the Narrandera Shire community at a regional and NSW State level	Chief Executive Officer	As of 31 March 2017 Council has resolved to advocate for the reinstatement of maternity services in the Shire, in particular Narrandera Hospital.	Completed	100%	
5.1.2.2	Maintain strong representation on appropriate State planning and reference	5.1.2.2.1	Continue to participate in groups and committees that support the representation of the Narrandera	Chief Executive Officer	As of 31 March 2017 Council is an active member of a range of groups including RAMROC, Murray Darling Association, Food Bowl Inland Rail Alliance, Water for Community Alliance, the Local Health District Advisory Committee, Western Riverina Arts.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	committees		Shire community					

STRONG RELATIONSHIP BETWEEN GOVERNMENT AND COMMUNITY

Open, transparent and informed decision making

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.1.1	Ensure documents that are presented to the community are clear, concise, accurate and accessible	5.2.1.1.1	Develop processes to ensure that appropriate language is used throughout Council's communications	Governance & Engagement Manager	As of 31 December 2016 Council has adopted a Communications Strategy that includes an action to develop a style guide. The Council report template in addition to many other templates have been further updated to ensure consistent and quality reports are provided to both Council and the community.	Completed	100%	
5.2.1.2	Actively update the community regarding significant decisions and projects	5.2.1.2.1	Provide regular updates to the community regarding Council decisions	Governance & Engagement Manager	As of 31 December 2016 Council Meeting Minutes are uploaded to Council's website www.narrandera.nsw.gov.au within five business days following the monthly meeting of Council. The strategy continues to include the Mayor and Chief Executive Officer undertaking community radio sessions in addition to regular media releases. Staff are also involved by being available when necessary for media enquiries; also by ensuring that Council's webpage is maintained with current information by the allocation of relevant pages to responsible officers for updating at key times during the calendar year. Council's Communications Officer is very	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					proactive in the preparation and publication of media releases to the community and has established a very good repore with local media outlets to facilitate the dissemination of information to the wider community.			
5.2.1.3	Seek to ensure that all appropriate information is presented as part of decision making processes	5.2.1.3.1	Promote Council decision making processes	Chief Executive Officer	As of 31 March 2017 Council staff continue to strive to provide researched reports to Council outlining all the issues so that Council can make informed decisions.	Completed	100%	

A strong local and regional presence

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.2.1	Take a leadership role in matters of regional significance	5.2.2.1.1	Maintain membership in regional groups and committees such as RAMROC	Chief Executive Officer	As of 31 March 2017 Council continues to lead the Food Bowl Inland Rail Alliance.	Completed	100%	
5.2.2.2	Support neighbouring shires with resource sharing and community advocacy	5.2.2.2.1	Continue to support appropriate agreements with neighbouring Councils that facilitate the sharing of resources, staff and facilities	Chief Executive Officer	As of 31 March 2017 Council is continuing to progress the Shared Services Innovation Fund Project with Leeton Shire Council and is currently exploring Roads & Maritime Services Roads Maintenance Contracting.	Completed	100%	
5.2.2.3	Enhance relationships with national and state policy makers for community benefit	5.2.2.3.1	Develop working relationships with regional politicians and bureaucrats and where appropriate state ministers	Chief Executive Officer	As of 31 March 2017 Council has developed good working relationships with the local State and Federal members also their advisory staff and the local agency personnel. This relationship allows for opportunities to be readily identified for the Shire.	Completed	100%	



PRODUCTIVE AND BENEFICIAL RELATIONSHIPS

Engaged partners in achieving priorities

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.1.1	Facilitate an annual 'Partners Meeting' to monitor the progress of this plan, and review priorities for the future	5.3.1.1.1	Coordinate an annual meeting of partners to monitor and update priorities and strategies	Economic Development and Investment Attraction Manager	As of 31 March 2017 Regular meetings are held with the community, partners, business community groups and industry groups to keep them informed on Council priorities.	Progressing	90%	
5.3.1.2	Maintain regular contact with partners involved in the implementation of priorities and strategies	5.3.1.2.1	Implement communication methods to maintain regular contact with partners involved in the implementation of strategies	Chief Executive Officer	As of 31 March 2017 Through the individual project plans, Council maintains regular contact with project partners.	Completed	100%	
5.3.1.3	Conduct an annual round table with community members to monitor the implementation of community	5.3.1.3.1	Coordinate and facilitate an annual meeting with community members involved in the implementation of strategies and	Chief Executive Officer	As of 31 March 2017 Council has an extensive range of Section 355 Committees that meet regularly with Council staff to monitor projects.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	driven actions		response to priorities within the delivery program and operational plan					

A productive Council environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.2.1	A productive and supportive organisation to facilitate best practice local government outcomes for the community	5.3.2.1.1	Ensure that Narrandera Shire Council staff are supported with access to appropriate training and professional development opportunities	Human Resources Officer	As of 31 December 2016 Staff training programs across a wide spectrum of courses and disciplines continue to be delivered and or rolled- out across all departments in accordance with approved training matrices. Some of these programs relate to professional and personal development, with others are designed to provide job or task specific training. Examples of the different types of training include financial, engineering, civil construction and plant. All training initiatives and outcomes are recorded against incumbent personnel and the newly acquired electronic personnel management system module "Learning and Accreditation" from the Local Government Software Solutions. This links directly with the Employee Performance and Appraisal program and can be accessed by the HR team and department managers for a simple solution to capturing training needs and outcomes essential for effective planning.	Completed	100%	
5.3.2.1	A productive and supportive organisation to facilitate	5.3.2.1.2	Ensure that the Narrandera Shire Council organisation is a safe and accessible place of	Human Resources Officer	As of 31 December 2016 Development and implementation of Council's Workplace Health & Safety Management System (WHSMS) continued throughout this quarter. With a focus on structuring a modern and relevant	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	best practice local government outcomes for the community		employment for staff and contractors		<p>framework for Council's WHSMS, the drafting of appropriate policy and procedural documentation continues to be undertaken. Recommendations made by independent third parties following a review and audit of our systems have been actioned or introduced and will continue throughout the next quarter. The number and frequency of reported workplace incident and hazards remained low throughout the quarter.</p> <p>Enterprise Risk Management (ERM) frameworks introduced to senior management teams in quarter 2 have been demonstrated to the new Councillor team during this quarter. Risk registers are continuing to be developed across the organisation and include the capacity for development of relevant training initiatives.</p>			