

COMMUNITY TRANSPORT AND HOME SUPPORT

CS130



NARRANDERA SHIRE COUNCIL POLICY

Narrandera Shire Council
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Policy No:	CS130
Policy Title:	Community Transport and Home Support
Section Responsible:	Corporate Services
Minute No:	14/42
MagiQ No:	8349
Next Review Date:	December 2019

Objective

That Narrandera Shire Council supports a partnership arrangement with State and Federal Agencies to ensure that community services are available to the Shire's frail aged population.

Narrandera Shire Council's Community Transport and Home Support Programs will facilitate non-discriminatory and equitable access of its services by all members of the recognised target groups, living within the local government areas of Narrandera and Leeton.

Client's access to services within the recognised target group will be decided on the basis of eligibility and relative need.

Scope

This policy applies to all Managers, staff and volunteers of each program.

Statement

The Community Transport and Home Support Programs auspiced by Narrandera Shire Council, are jointly funded by Commonwealth Department of Health and Ageing (DoHA) and Transport for NSW to provide Community Transport and Home Support services to eligible clients over 65 years or Aboriginal and Torres Strait Islanders clients over 50 years Commonwealth Home Support Programs (CHSP) eligible clients are the frail aged or younger people with a disability and their carers. Community Transport clients are frail aged clients, younger clients with a disability and their carers and transport disadvantaged clients.

Narrandera Shire Council's Community Transport and Home Support Programs will work in conjunction with other community agencies, health workers, and local government areas to provide Community Transport, Social Support, Home Modifications and Maintenance, and Respite to residents of the Narrandera Shire and Community Transport and Social Support to residents of the Leeton Shire.

Clients must be referred to the service through the My Aged Care (MAC) portal and must be over the age of 65 years or 50 years for Aboriginal Torres Strait Islander

The Eligibility Criteria includes;

- All frail older people and their Carers and people with a disability, according to the guidelines and Funding agreement that applies to each community based program.

Priority will be given to referrals where circumstances meet the following criteria;

- The Client/Carer meets the service criteria;
- The family support structure is at risk of break down;
- The Client/Carer experiences difficulty with a range of the tasks of daily living;
- The Client/Carer has limited or non-existent social contacts;
- The Client/Carer is socially or geographically isolated;
- The Client/Carer needs medical or nursing care;
- The Client lives alone, or with a carer who is also frail aged or has a disability;
- The Client/Carer is financially disadvantaged;
- The Client home is physically unsafe;
- The Carer is caring for a person with a disability / frail aged;
- The Carer is frail, ill, stressed, has a disability; or extensive commitments which may include employment;
- The solo Carer, has limited support networks or has depended children;

Other factors which will also be taken into consideration include;

- The cost of providing the service within budget; or
- Whether another service may be able to better support the Client/Carer

Community Transport Clients only;

- The Client/Carer has a high relative level of transport disadvantage

Due to the Commonwealth aged care review and the National Disability Insurance Scheme (NDIS), Commonwealth Home Support Programs only have funding assured until 30 June 2018.

Policy History

Adopted	29 April 1997
Amended	15 September 2009
Reviewed and amended	18 February 2014
Endorsed by ELT	15 May 2018
Adopted by Council	15 May 2018



Signed: General Manager

Date: 15 May 2018