

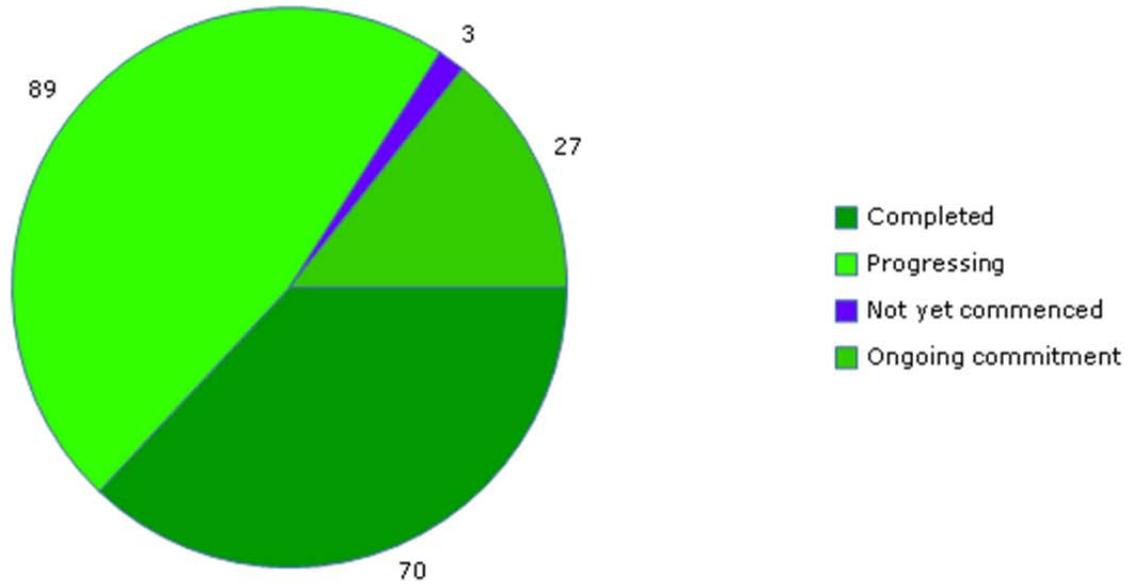


2013-2017 Delivery Program

Quarterly Delivery Program Review

Quarter 2 of the 2016-2017 reporting year as at
31 December 2016

Action Status Snapshot as at 31 December 2016



Total Actions: 189

A STRONG AND RESILIENT COMMUNITY AND SUSTAINABLE ENVIRONMENT

A POSITIVE AND SUPPORTIVE COMMUNITY

A positive sense of community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.1	Through engagement with the community, develop a Branding Strategy that reflects the characteristics, values and aspirations of the community. Utilise this brand as a consistent image for the Narrandera Shire and its communities	1.1.1.1.1	Work with the community and relevant stakeholders in the development of the Narrandera Shire Branding Strategy	Casual VIC	As at 31 December 2016 Narrandera Shire Council endorsed at its April 2016 Council meeting the revitalised Narrandera Shire Branding Strategy and associated budget with the tag line 'Surround Yourself'. The tag line can be used in a multitude of instances such as 'Surround Yourself in History' or 'Surround Yourself in the Environment'. The design of a suitable logo is currently underway and will be released early 2017.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.2	Regularly celebrate community achievements and positive stories about our communities	1.1.1.2.1	Continue to develop relationships with local media outlets to facilitate the promotion of positive stories about the shire	Chief Executive Officer	As at 31 December 2016 Council has issued 25 media releases over the last quarter and has also responded to media requests promptly on a range of matters, and been very pro active in facilitating media liaison for the Mayor, CEO and senior staff. Council has received feedback from several media outlets that Narrandera Shire Council is very good to deal with as we are pro active and respond promptly.	Completed	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.1	In partnership with the community, explore opportunities to facilitate cultural activities that encourage acceptance and knowledge of the community's culture	Casual VIC	As at 31 December 2016 The Narrandera Arts and Community Centre was the chosen venue for a week long exhibition "Our Infinite Imprint". The Exhibition was the culmination of a partnership between the Cad Factory, Accessible Arts, the Narrandera Arts & Creative Network; supporting people with a disability to create and display their works in the context of a larger installation.	Ongoing commitment	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.2	Implement cultural awareness training for appropriate Council staff	Human Resources Officer	As at 31 December 2016 Cultural awareness training for Council staff was delayed once again during this quarter due to delivery issues associated with the training provider. Further consultation with that Registered Training Organisation is expected to occur during Quarter 3. Generic cultural awareness continues to be presented during Council's	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					new employee induction process. Council's cultural awareness program is designed to be diverse and wide ranging but at the same time structured to encompass local indigenous culture.			

An inclusive and welcoming community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.2.1	Explore innovative ways to welcome new residents to the shire	1.1.2.1.1	Explore innovative ways to welcome new residents to the shire	Casual VIC	As at 31 December 2016 A welcome pack continues to be sent to all new residents, the pack includes a welcome to the Shire letter from the Mayor.	Progressing	90%	
1.1.2.2	Encourage new and existing residents to become involved in their community through volunteering opportunities and community groups/organisations	1.1.2.2.1	Support community members participation throughout Council activities through the implementation of effective volunteer processes	Casual VIC	As at 31 December 2016 The 'What's On' guide is distributed throughout the Shire to recipients and contains a list of upcoming activities and the contact details of local community groups and organisations that new residents can refer to. The Visitor Information Centre continues to use volunteers to welcome visitors to the Shire and provide the visitors with information about attractions and activities in the area. The Council has also a number of section 355 Committees that are predominantly made up of community members. A celebration morning tea was held in September 2016 to recognise their contribution to our community. A Christmas celebrations was shared by Visitor Information Centre staff and volunteers.	Ongoing commitment	100%	
1.1.2.3	Celebrate our differences by ensuring that people of all ages, cultures	1.1.2.3.1	Celebrate our differences by ensuring that people of all ages,	Community Development Manager	As at 31 December 2016 The proposed Disability Inclusion Action Plan 2017-2021 and the review of the Community Strategic Plan 2017-2030 are	Progressing	75%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and abilities are included and planned for through the development and implementation of an Access and Inclusion Plan		cultures and abilities are included and planned for through the development and implementation of an Access and Inclusion Plan		currently being prepared following extensive public consultation.			
1.1.2.4	Increase cultural awareness within our community	1.1.2.4.1	Increase cultural awareness within our community	Community Development Manager	As at 31 December 2016 Aboriginal Affairs NSW staff are co-ordinating a meeting with Council and community stakeholders as a means of developing further relationships between members of the Aboriginal community and with Council. The initial meeting is proposed for late January 2017.	Progressing	85%	

A supportive community for those in need

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.3.1	Ensure that relevant and appropriate information regarding local support and community services is available to residents	1.1.3.1.1	Develop a website resource that provide appropriate information to residents and visitors regarding local support and community services	Information Technology Manager	As at 31 December 2016 The Narrandera Community Support Services webpage is continually updated with information provided by the Manager of Home and Community Care. At this point in time, Council's website does not record page hits to gauge the number of views, however this is proposed to be investigated in the planned revamp of Council's website.	Completed	100%	
1.1.3.2	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	1.1.3.2.1	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	Chief Executive Officer	As at December 2016 Council has adopted a Community Engagement Policy. This framework is being used for specific projects that require their own community engagement plan. The framework will be reviewed during 2017-2018 as part of the External Communications Strategy review.	Progressing	60%	
1.1.3.3	Facilitate an annual 'Stronger	1.1.3.3.1	Establish a working group and begin exploring	Casual VIC	As at 31 December 2016 This action will be considered through the Economic Development Strategy.	Progressing	50%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	Narrandera' conference that brings together service providers, community organisations and government departments to better understand and plan for the needs of the Narrandera Shire community		opportunities to facilitate a 'Stronger Narrandera' conference in partnership with service providers, and relevant agencies and organisations					

A COMMUNITY THAT CELEBRATES TOGETHER

Celebration and protection of our cultural heritage and identity

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	1.2.1.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	Community Development Manager	As at 31 December 2016 The Aboriginal Advisory Committee is still in abeyance however Aboriginal Affairs NSW is facilitating the re-establishment of a Community Working Party in Narrandera. It is intended that Councillors and staff will attend the initial meeting to be held January 2017.	Ongoing commitment	0%	
1.2.1.2	Utilise current and historic visual images to celebrate our community's culture and history	1.2.1.2.1	Utilise current and historic visual images to celebrate our community's culture and history	Marketing and Tourism Officer	As at 31 December 2016 Updated images are being used for Narrandera Tourism website and Narrandera.Tourism Facebook page.	Progressing	85%	

An exciting annual calendar of events

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.2.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	1.2.2.1.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	Marketing and Tourism Officer	As at 31 December 2016 The annual calendar of events continues to be made available on Council's dedicated tourism website (narrandera.com.au). A monthly 'What's On' digital newsletter is also distributed across the region. Council Events Officer continues to be supportive of new and upcoming events that engage different sectors of the community and interests. The development of a Venue Guide to encourage conferences and events is currently in proofing stage.	Ongoing commitment	100%	
1.2.2.2	Implement a range of community organised and managed events that are high quality and engaging	1.2.2.2.1	Develop a Narrandera Shire Events Strategy that outlines Councils role in the delivery of events throughout the shire	Marketing and Tourism Officer	As at 31 December 2016 An events strategy has been completed (See adopted Product Development and Destination Marketing Strategy 2011-2021) with a policy created and respective operational manuals derived for individual events.	Completed	100%	
1.2.2.3	Through a comprehensive review, explore opportunities to enhance the delivery of an	1.2.2.3.1	Through a comprehensive review, explore opportunities to enhance the delivery of an	Marketing and Tourism Officer	As of 31 December 2016 An annual calendar of events is maintained by the Narrandera Shire Events Officer with a continual effort made to look at new opportunities as they arise. The Riverina Taste Event in October 2016 was very	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	annual signature event for the shire		annual signature event for the shire		successful.			
1.2.2.4	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	1.2.2.4.1	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	Marketing and Tourism Officer	As at 31 December 2016 Ongoing training and support is provided by the Events Officer to community organisations and other event holders to complete the required documentation for comprehensive risk management assessment. Updating of the 'How to host a successful event' has commenced.	Ongoing commitment	100%	

A creative community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.3.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	1.2.3.1.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	Casual VIC	As at 31 December 2016 Further discussions have been held on the development of an Arts Strategy involving collaboration with Western Riverina Arts and local artists. It is planned to engage the Narrandera Arts and Community Centre Committee in a broader role; also NACNet in the development of this strategy. A DRAFT Arts Strategy has been created and will be considered by the Narrandera Arts and Community Centre Committee.	Progressing	20%	
1.2.3.2	Create a evolving display space within the shire to showcase the work of local artists	1.2.3.2.1	Create an evolving display space within the shire to showcase the work of local artists	Casual VIC	As at 31 December 2016 Narrandera Arts and Community Centre has been the venue for two Exhibitions: 'Murrumbidgee MarraMarra' and 'Our Infinite Imprint'. It has also been the venue for a Western Riverina Arts Inc Networking event; also bookings have been received for 3 exhibitions in April 2017. Western Riverina Arts Inc. has attracted \$20,000 funding from NSW Arts to have 8 curators from across NSW curate 8 exhibitions featuring the work of artists from Narrandera, Leeton, Murrumbidgee and Griffith Shires for the Centre during 2017	Progressing	65%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					and 2018. The project is called 'Activate Narrandera Arts'.			
1.2.3.3	Investigate the development of a community arts and culture centre which supports the display of core arts as well as studio and rehearsal space	1.2.3.3.1	Investigate the development of a community arts and culture centre which supports the display of core arts as well as studio and rehearsal space	Casual VIC	As at 31 December 2016 With the transformation of the former Masonic Temple to create the Narrandera Arts and Community Centre, this action is now complete with the Narrandera Arts and Community Centre officially opened in July 2016.	Completed	100%	

A COMMUNITY THAT IS ENGAGED AND EMPOWERED

Communities with opportunities to interact

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.1	Encourage a range of neighbourhood based activities and events that facilitate interaction at a local level	Chief Executive Officer	As at 31 December 2016 Council has a community events program and financially supports a number of community groups to hold events across this Shire provided that the event meets the criteria established by Council's Financial Assistance Program. The Australia Day Planning Committee is currently organising a strong Australia Day program for 2017.	Progressing	60%	
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.2	Encourage and support community groups and programs to implement activities that encourage new members and increased participation	Community Development Manager	As at 31 December 2016 A number of community events and activities were held over summer and the Christmas period throughout the Shire. Many of the events held were family oriented including Remembrance Day, various fund raising events, Melbourne Cup Events, a Monster Street Party and Christmas celebrations including Carols By candlelight and Christmas Light tours. Groups continue to provide regular activities for community interaction, including children with Story Time and Lego Club at the Library, the Camera Club for those keen to develop skills in photography, the mixed social tennis, bowls and golf.	Ongoing commitment	95%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.3	Promote community activities that engage community members in enhancing and protecting their neighbourhoods and environment	Casual VIC	As at 31 December 2016 The 'What's On' newsletter listing community events and activities continues to be distributed throughout the Shire. Narrandera Tourism and Narrandera Library Facebook is used to promote community activities and the Council takes every opportunity to promote activities through media releases in the local newspaper and on community radio. NSW Rural Fire Service recently provided a short course to women that aimed to give women the knowledge and understanding of how to prevent, prepare, respond and recover from bush fires as well as share ideas that could be applied to other emergency situation.	Ongoing commitment	100%	
1.3.1.2	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	1.3.1.2.1	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	Chief Executive Officer	As at 30 December 2016 Council has commissioned a design for a community performance stage in Marie Bashir Park following consultation with stakeholders. Construction funding will be considered as part of the 2017-2018 budget deliberations.	Progressing	65%	

Innovative community projects that involve people of all ages, abilities and backgrounds

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	1.3.1.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	Chief Executive Officer	As at 30 December 2016 Council has not funded a Narrandera Shire Neighbourhood Power Project to date; however Council continues to support community projects in the Shire. Council also regularly invites and receives briefings from many community organisations.	Progressing	60%	
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate	1.3.2.2.1	Regularly distribute grant information to community groups, clubs and committees	Casual VIC	As at 31 December 2016 Community grant information is received by Council from a very wide variety of sources such as Riverina Development Association which is circulated by email to all business and community groups on a regular basis or placed in the local newspaper. Specific targeted grants are also sent out to individual groups to encourage the submission of an	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community projects				application for funding. The most recent circulation was the Destination NSW Regional Flagship Funding Program.			
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate community projects	1.3.2.2.2	Provide appropriate support to community groups to facilitate their applications for funding	Casual VIC	As at 31 December 2016 Community groups continue to be provided with support from Council staff to access grant funding with the provision of supporting documents and or advice regarding the application itself prior to submission. Information about specific grants has recently been provided to the Narrandera Bowling Club and the Grong Grong Community in response to enquiries.	Ongoing commitment	100%	

A Shire that embraces and prepares its young people

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.3.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.1.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	Community Development Manager	As at 31 December 2016 The plan has not yet been developed however Council has moved to set up a Youth Council which will be instrumental in the process. In the mean time youth issues have been considered and young people consulted in the updating of the Community Strategic Plan 2017-2030.	Progressing	10%	
1.3.3.2	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.2.1	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	Chief Executive Officer	As at 31 December 2016 Council has resolved to consider in the 2017-2018 budget deliberations the establishment of a Youth Advisory Council supported by a part time Youth Development Officer; also to create a Youth Development Plan	Progressing	65%	
1.3.3.3	Promote events,	1.3.3.3.1	Provide continued support to the	Community Development	As at 31 December 2016 The Youth off the Streets program is not	Ongoing commitment	0%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	activities and programs that provide opportunities for young people to become involved in their community		Youth off the Streets program,	Manager	currently operating in Narrandera however Council maintains an ongoing commitment to facilitating activities and programs that provide opportunities for young people to become involved in the community.			
1.3.3.3	Promote events, activities and programs that provide opportunities for young people to become involved in their community	1.3.3.3.2	Continue to actively seek funding to support the delivery of programs and activities for young people within the shire	Community Development Manager	As at 31 December 2016 Council takes advantage of any appropriate funding opportunities that becomes available and will liaise with and support programs that deliver positive outcomes for young people within the Shire. Council continues to act in a facilitating role for activities and programs to provide opportunities for young people to become involved in the community. Council has received funding for Youth Week activities to be held during April 2017.	Ongoing commitment	0%	
1.3.3.4	Conduct a biennial Youth Forum to engage young people in the planning of events, programs and services within	1.3.3.4.1	Conduct a biennial Youth Forum to engage young people in the planning of events, programs and services within the community	Community Development Manager	As at 31 December 2016 Council has not undertaken the proposed biennial Youth Forum, however Council has actively sought responses and involvement from the Youth within the Shire in the current review of the Community Strategic Plan 2017-2030. Feedback from the Youth within the Shire will ensure that appropriate long term	Progressing	20%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	the community				planning is undertaken to support programs and services for Youth. Council has moved to set up a Youth Council during the 2017-2018 financial year.			

A Shire that recognises the valuable contribution made by its older residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.1	Publicly recognise and celebrate the contribution made to our community by older residents throughout Seniors Week every year	Casual VIC	As at 31 December 2016 Annual recognition of the contribution of the senior residents across this Shire is made in conjunction with the Australia Day Awards. A grant application has been submitted to hold a 'Life for Living' program for social and lifestyle activities for seniors as part of Council's focus to encourage seniors to age positively. An application has been submitted for a grant for Seniors Week 2017 to enable the delivery of seniors friendly activities in March 2017.	Ongoing commitment	100%	
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.2	Provide appropriate support and resources to facilitate community groups that support older people in the community	Chief Executive Officer	As at 30 December 2016 Council has conducted community consultation, inclusive of disabled and aged persons, to develop the Disability Inclusion Action Plan 2017-2021.	Progressing	60%	
1.3.4.2	Support and facilitate opportunities for respected	1.3.4.2.1	Support and facilitate opportunities for respected community elders	Community Development Manager	As at 31 December 2016 Council values the experience found within community elders and supports individuals and groups who are committed to mentoring young people, sharing that	Ongoing commitment	0%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community elders to provide mentoring to young people		to provide mentoring to young people		experience and improving outcomes for local Youth. It is expected that the reintroduction of an "Aboriginal Working Party" as a reference group for the Aboriginal Community will further facilitate mentoring within the community.			

A supportive shire for families and children

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.1	Support the provision of after school care within the shire	Community Development Manager	As at 31 December 2016 Council actively supports the provision of after school care within the Shire which is administered through a collaborative partnership with Leeton Shire Council. The facility known as NOOSH is well attended and caters for infants and primary school aged children from after school to 6pm. The facility also operates during school holidays where it is not possible for parents to take leave due to work commitments.	Ongoing commitment	0%	
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.2	Support the provision of playgroups throughout the shire	Chief Executive Officer	As at 31 December 2016 With the appointment of a new NOOSH Co-ordinator, Council's Narrandera Out of School Hours Child Care Service (NOOSH) is being refreshed. The vacation care program so far has been very successful.	Progressing	70%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.3	Support access to pre-schools for children with the shire	Chief Executive Officer	As at 31 December 2016 A refreshed NOOSH marketing program is being implemented to promote the benefits of children using the NOOSH service and how it can be affordable.	Progressing	65%	
1.3.5.2	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and family spaces	1.3.5.2.1	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and family spaces	Open Space Recreation Manager	As at 31 December 2016 Funding for this strategy was not approved within the 2016-2017 budget. An amount of \$10,000 was however approved for the replacement of worn components of playground equipment with replacements at Barellan, Narrandera and Grong Grong playgrounds.	Progressing	10%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.3	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	1.3.5.3.1	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	Open Space Recreation Manager	As at 31 December 2016 Installation of baby change tables has occurred at all new toilet facilities and remains ongoing, but no purpose built parent rooms have been built to date.	Not yet commenced	0%	
1.3.5.4	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	1.3.5.4.1	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	Casual VIC	As at 31 December 2016 A number of local eateries have child friendly play areas to encourage family patronage. Local accommodation providers offer options that are family friendly and are able to comfortably accommodate larger family groups.	Progressing	45%	
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of children are	1.3.5.5.1	Continue to engage with groups that work with children and their families	Chief Executive Officer	As at 31 December 2016 Children and adolescents were some of the stakeholder groups consulted during the review of the Community Strategic Plan 2017-2030.	Progressing	65%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	considered in decision making							
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of children are considered in decision making	1.3.5.5.2	Actively engage children throughout the shire in local government	Community Development Manager	As at 31 December 2016 Council has actively sought input from children and youth with regard to the current update of the Community Strategic Plan 2017-2030. Dedicated survey forms were designed for both High School students also Infants and Primary students to complete and return to Council. Outcomes of the surveys have been included in the draft Community Strategic Plan 2017-2030. Council is supporting the establishment of a Youth Council in the 2017-2018 budget deliberations.	Ongoing commitment	0%	

Opportunities for our community to participate together

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.6.1	Continue to provide high quality library services at the Narrandera Library	1.3.6.1.1	Undertake a review of library services within Narrandera Shire	Community Development Manager	As at 31 December 2016 As a further outcome of the Narrandera Shire Library Review, the process of installing low energy lighting and solar panels to reduce energy costs at the Library is now underway.	Completed	0%	
1.3.6.2	Ensure diversity in the type of community activities that are available to participate in, including sport, arts and culture and social programs and activities	1.3.6.2.1.	Continue to provide ongoing support to sportsground and stadium committees	Deputy GM Infrastructure	As at 31 December 2016 Council staff continue to provided ongoing support to these committees.	Progressing	80%	
1.3.6.2	Ensure diversity in the type of community activities	1.3.6.2.2	Continue to support and encourage opportunities for our Shire's Indigenous community to	Community Development Manager	As at 31 December 2016 Council provides support of various kinds to the community and assists where possible with celebrations and cultural activities. Council also supports Aboriginal staff	Ongoing commitment	0%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	that are available to participate in, including sport, arts and culture and social programs and activities		celebrate and participate in cultural activities		members by nominating them to attend the annual Local Government Aboriginal Network Conference to participate in career development activities. Council is currently reviewing the Flag Policy and undertaking consultation with the Aboriginal Community to ensure an that all members of the community feel valued and included.			

RESPECTS AND PROTECTION OF OUR NATURAL ENVIRONMENT

A community that actively protects its local environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	1.4.1.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	Open Space Recreation Manager	As at 31 December 2016 Installation of numerous litter collection bins and signage have been installed across the Shire sending a visual message to people to lessen their impact on the environment. The 'red guide post program' is used within the Shire to advise of noxious weed locations. Advertising of the program has also been achieved through a 'fuel nozzle campaign' with television advertisements ongoing.	Progressing	25%	
1.4.1.2	Support businesses, the farming community, and industry to implement environmentally friendly practices	1.4.1.2.1	Develop and implement sustainable management plans and strategies for sensitive areas that support sustainable environment practices	Environmental Planning & Development Manager	As at 31 December 2016 Preservation of the heritage of Narrandera Shire is an ongoing commitment which is evidenced by Council's engagement of a heritage consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment. Heritage grant funding is currently open for projects due for completion by April 2017.	Completed	100%	
1.4.1.3	Ensure that development within the shire integrates ecologically	1.4.1.3.1	Ensure that development within the shire integrates ecologically	Environmental Planning & Development Manager	As at 31 December 2016 All applications for development consent are assessed against given controls in Council's Local Environmental Plan also Development Control Plans and other	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	sustainable development principles		sustainable development principles		statutory requirements.			
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.1	In partnership with Western Riverina Noxious Weeds Action Group and Eastern Riverina Noxious Weeds Action Group, continue to respond appropriately to outbreaks of weeds throughout the shire	Open Space Recreation Manager	As at 31 December 2016 Council is actively involved in the Weeds Action Plan which runs until 2020.	Progressing	55%	
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.2	Inspect properties for weed control on a biennial basis	Open Space Recreation Manager	As at 31 December 2016 Inspections are taking place as per the noxious weeds policy by the Noxious Weeds Officer.	Progressing	10%	
1.4.1.4	Continue to implement processes to	1.4.1.4.3	Provide information and advice regarding	Open Space Recreation Manager	As at 31 December 2016 Landholder education and Council staff updates have been conducted as indicated	Progressing	50%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	protect our environment from the occurrence, spread and impact of weeds throughout the shire		weed control and preventative practices		in the Weeds Action Plan. The Red Guide Post program initiative has been very well received by the community.			

Innovative ways to protect our environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.2.1	Explore the feasibility of green energy options for use within the Narrandera Shire	1.4.2.1.1	Explore the feasibility of green energy options for use within the Narrandera Shire	Environmental Planning & Development Manager	As at 31 December 2016 Minimal implementation has occurred to date. Council's capital works projects consider viable efficiency options where possible and within budget constraints. The statutory Building Code of Australia requirements are imposed for all new building developments. Council intends to install solar panels to supplement energy requirements at Council Chambers during 2017. The Narrandera Shire Library building also the Narrandera Council Works Depot have also been identified as being the optimum sites for Council to generate electricity using solar panels. These sites are expected to generate a total of 90MW of clean energy/year; work is programmed to be completed by 30 June 2016.	Progressing	75%	
1.4.2.2	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	1.4.2.2.1	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	Environmental Planning & Development Manager	As at 31 December 2016 There has been minimal opportunity to retrofit Council facilities due to budget constraints. A review of Council owned and managed office spaces and buildings has been undertaken and some retrofitting of Council facilities is planned for 2017. Staff have attended energy basics management training to liaise with Office of Environment & Heritage to identify training and funding opportunities. Significant	Progressing	70%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					savings were identified by changing Council lighting to LED, improving insulation and replacing obsolete gas heaters with more efficient modern units. This work should be completed by 30 June 2017. In addition, energy consultants have identified business cases to improve inefficiencies for sewerage and water supply operations using variable speed motors and improving power factors.			
1.4.2.3	Develop a community Climate Change Strategy that supports the long term goal of becoming a carbon neutral community	1.4.2.3.1	Develop a community Climate Change Strategy that supports the long term goal of becoming a carbon neutral community	Environmental Planning & Development Manager	As at 31 December 2016 Local Government NSW and the Office of Environment & Heritage have surveyed NSW Councils to assess the needs of Councils in adapting to climate change. Council staff have participated in workshops to identify areas of regional vulnerability and adaptation responses and the effect that climate change may have on industry, landscape management and natural/cultural assets also settlements and infrastructure.	Progressing	20%	

Proactive water conservation practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.3.1	Provide ongoing information to the community about the importance of water conservation practices	1.4.3.1.1	Continue to regularly distribute relevant information to the community supporting water conservation practices	Water Sewer Project Coordinator	As at 31 December 2016 Council continues to distribute information to the community supporting water conservation practices.	Completed	100%	
1.4.3.2	Investigate water re-use opportunities in all community facilities, residential developments and storm water upgrades	1.4.3.2.1	Revise and update the Narrandera Storm Water Management Plan	Deputy GM Infrastructure	As at 31 December 2016 There has been no update of the Narrandera Stormwater Management Plan this reporting period. Council staff have commenced the Integrated Water Cycle Management Plan and continue to work on the water re-use system in terms of consistency of test results. The water re-use system meets the intention of this strategy even if not fully utilised as it is taking a load off the reticulated potable system for irrigation of open spaces and sports fields.	Progressing	70%	
1.4.3.3	Work towards ensuring that water conservation practices are engaged	1.4.3.3.1	Conduct a review of water use practices within Council works and identify areas for potential savings	Water Sewer Project Coordinator	As at 31 December 2016 Council continues to self monitor water usage with the long term goal of implementing conservation and sustainable practices.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	throughout all Council works		and reuse					
1.4.3.4	Undertake works to improve the water quality of our waterways	1.4.3.4.1	Undertake works to improve the water quality of our waterways	Open Space Recreation Manager	As at 31 December 2016 The Hydrological Study of Lake Talbot is in its final stages. Regular water testing to monitor water quality is ongoing.	Progressing	90%	
1.4.3.5	Improve our aquatic biodiversity	1.4.3.5.1	Improve our aquatic biodiversity	Open Space Recreation Manager	As at 31 December 2016 The Hydrological Study of Lake Talbot is in its final stages. Only registered chemicals certified for use adjacent to water ways are used on infested areas.	Progressing	60%	

Protection of our native flora and fauna

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.4.1	Support rural communities and farmers to conduct rehabilitation projects	1.4.4.1.1	Where appropriate provide support to programs that actively engage farmers in the rehabilitation of land	Environmental Planning & Development Manager	As at 31 December 2016 Council is willing to assist with any proposed projects, provided that Council has the capacity and available resources at that particular point in time.	Progressing	5%	
1.4.4.2	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	1.4.4.2.1	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	Open Space Recreation Manager	As at 31 December 2016 Re-growth of native vegetation is managed in such a way to promote healthy growth. The commitment to planting native vegetation is ongoing.	Progressing	50%	
1.4.4.3	Increase the involvement and leadership our Aboriginal	1.4.4.3.1	Work with the CMA to implement the CMA riparian restoration and Aboriginal Cultural Heritage program	Community Development Manager	As at 31 December 2016 The Catchment Management Authority Riparian Restoration and Aboriginal Cultural Heritage program was completed in 2011 with a final report submitted 16 December 2011. No further programs are	Completed	0%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community have in championing the protection of our land, in particular in areas of cultural significance				currently underway.			
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.1	Coordinate and implement an appropriate works program for management of the Narrandera Wetlands	Open Space Recreation Manager	As at 31 December 2016 Work schedules for the Narrandera Wetlands area are implemented in accordance with the Committee's recommendations and public requests. A noxious weed inspections and control program is in place and is perpetual.	Progressing	60%	
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.2	Implement and coordinate a works program for management of the Narrandera Flora and Fauna Reserve	Open Space Recreation Manager	As at 31 December 2016 A number of measures are in place to protect our native fauna such as water troughs placed in key areas during periods of hot weather to lessen the stress on Koalas. Fire trails are graded when necessary in addition to a noxious weeds program in place to protect the native flora as are riparian inspections conducted on a regular basis. The reserve is inspected regularly by the Council Ranger and where necessary (such as following periods of rainfall) the reserve is closed to vehicular access to limit any damage to the roadways and	Progressing	70%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					natural habitat.			

A GROWING ECONOMY

A STRONG AND RESILIENT LOCAL ECONOMY

An economy that is well prepared for the future

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.1.1	Develop a Narrandera Shire Economic Development Strategy to better understand the needs and characteristics of the local economic environment and to plan for the response to priorities	2.1.1.1.2	Employ a Community and Economic Development Officer to support the development and implementation of the actions identified in the Narrandera Shire Economic Development Strategy	Casual VIC	As at 31 December 2016 The strategy has now been developed and the recommendations progressively implemented.	Completed	100%	
2.1.1.3	Support the establishment of a Narrandera Shire Chamber of Commerce or similar	2.1.1.3.1	Support the establishment of a Narrandera Shire Chamber of Commerce or similar business group	Casual VIC	As at 31 December 2016 Council staff continue to attend monthly meetings of the Narrandera Business Group and Narrandera Tourism Incorporated and actively participate when and where required. Projects discussed have included the Buy Local Strategy and grants that assisted the Business Group	Progressing	40%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	business group				with holding the Christmas Street Party in 2017.			
2.1.1.4	Strengthen relationships between Council and the business community	2.1.1.4.1	Continue to maintain and foster relationships with business and industry leaders throughout the shire through regular meetings and communication	Casual VIC	As at 30 September 2016 Regular monthly attendance at Narrandera Business Group and Tourism Incorporated meetings strengthens communication and relationships. The relationship with Riverina Regional Development Australia and Riverina Regional Tourism; along with other entities and agencies is maintained through regular attendance at meetings and ongoing digital communication. Business and industry leaders have been consulted and are providing valuable input in the current development of the Economic Development Strategy.	Ongoing commitment	100%	
2.1.1.5	Develop strong links with regional economic development initiatives	2.1.1.5.1	Continue to participate in Regional Development Australia and RAMROC initiatives that focus on strengthening the economic environment within the Narrandera Shire	Casual VIC	As at 31 December 2016 Council staff continue to participate in forums conducted by Regional Development Australia (Riverina) with Councillors and senior staff attending RAMROC meetings and partake in numerous collaborative initiatives with other Councils such as the Lake Coolah project and the Food Bowl Inland Rail Alliance. Council participated in the 2016 Regional Living Expo Program held in Sydney along with 20 other Councils and organisations.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.1	Continue to actively encourage and source professional development opportunities for our businesses	Casual VIC	As at 31 December 2016 Funding was sought via a partnership with Leeton Shire Council to Enable a Digital Ready Project under the Murray Darling Basin Regional Economic Diversification Program (MDBREDP) Energise Enterprise Fund. If successful the project will deliver 8 digital ready workshops through TAFE Riverina in both Leeton and Narrandera Campuses with one on one business consultations offered as well.	Ongoing commitment	100%	
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.2	Promote and distribute appropriate information to businesses to encourage participation and attendance at professional development opportunities throughout the region	Casual VIC	As at 31 December 2016 Ongoing liaison continues with Regional Development Association, Business Enterprise Centre, Riverina Regional Tourism, Destination NSW, TAFE and other business / tourism organisations to identify business training and development opportunities. The end result being to assist in their promotion to the Narrandera Business Group and Narrandera Tourism Group. Local businesses and industry are made aware of training and development courses through various mediums such as direct email, through newspaper advertising, media releases and attendance at regular meetings with the Narrandera Business Group and Narrandera Tourism Group.	Progressing	85%	

A local economy supported by the broader community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.2.1	Support the utilisation of local businesses wherever possible, and when in the best interests of the community and Council	2.1.2.1.1	Develop and implement a Council procurement policy that outlines appropriate recognition of local businesses and contractors within procurement processes	Deputy GM Corporate & Community	As at 31 December 2016 Council's procurement manual at section 8.1 provides for local supplier preference; 'The Project Officer should purchase goods or services, or the relevant panel should recommend the tender/quotation to NSC, from a local supplier where the results of an evaluation against the specific selection criteria and procurement categories are equal'. Implementation of a Regional Procurement Panel through LGP and RAMROC to facilitate participation by local suppliers is ongoing. However, the current uncertainty around the makeup and implementation of Joint Organisations of Councils to replace RAMROC is delaying the project.	Progressing	20%	
2.1.2.2	Explore ways to encourage greater support for our local businesses within the community	2.1.2.2.1	Where appropriate, support local businesses with the promotion of strategies that encourage local retail support by the community and visitors	Casual VIC	As at 31 December 2016 Consultation for the development of the 'Buy Local Strategy Project' was conducted with local business and industry groups during September 2016. The consultant is progressing with the finalisation of the strategy and the buy local campaign collateral. Funds have been sought for Narrandera to participate in a Future Towns Project which could include town centre activation planning and workshops to build business skills.	Progressing	95%	

A THRIVING TOURISM SECTOR

An improved image of Narrandera for tourists

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting tourist destination	2.2.1.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting visitor destination	Marketing and Tourism Officer	As at 31 December 2016 Work continues on the new branding strategy with design of the new branding logo underway, work is also progressing on the development of a marketing campaign to reflect the new brand.	Completed	100%	
2.2.1.3	Ensure the Narrandera Visitor Information Centre is maintained to a high standard to provide	2.2.1.3.1	Upgrade the Narrandera Visitor Information Centre	Casual VIC	As at 31 December 2016 The Narrandera and Leeton Visitor Services Steering Committee at its July 2016 meeting endorsed taking a 3 year staged approach to the option of developing a shared Narrandera and Leeton Visitor Service Centre. A staged approach will support the monitoring of successful progression, ensuring that each stage	Progressing	55%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	information and resources to visitors to the area				informs the next and provides the flexibility to incorporate changes or shift focus if required.			

Better use of our natural strengths and assets to build our tourist sector

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.2.1	Promote Narrandera as a place of great environmental diversity and interest	2.2.2.1.1	Work to encourage nature based tourism operators to establish within the shire	Marketing and Tourism Officer	As at 31 December 2016 Despite attempts by businesses and Council to commence nature tour operations, the initiative to date has not proved viable. The concept of nature based tourism and how best to support it is being reviewed and shall be considered as part of the creation of the Economic Development Strategy.	Completed	100%	
2.2.2.2	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	2.2.2.2.1	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	Casual VIC	As at 31 December 2016 No further action at this time on Stage 2 of the bike and hike trail. The flooding event during the latter part of 2016 meant that a review of the trails are needed and remedial works likely. The upgrade of the Narrandera Tourism website has a focus on new nature images to promote the natural assets of the Shire. No further progress to date by the Narrandera Landcare Group with the feasibility study of the rail trail project which includes the restoration of the former rail bridge across the Murrumbidgee River at Gillenbah.	Progressing	70%	

Partnerships to support our tourist industry

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.3.1	Continue involvement in appropriate regional and state tourism bodies	2.2.3.1.1	Continue to actively participate in the following groups/bodies: <ul style="list-style-type: none"> • Riverina Regional Tourism • Destination NSW • Regional Development Australia • Newell Highway Promotion Committee 	Casual VIC	As at 31 December 2016 Council maintains and continues its membership and participation in Riverina Regional Tourism, Destination NSW and also the Newell Highway Promotion Committee programs. There is also regular attendance at meetings and participation in programs and events of organisations such as Riverina Regional Tourism, Taste Riverina and Regional Development Australia Regional Living Expo.	Ongoing commitment	100%	
2.2.3.2	Partner with neighbouring Councils to facilitate the promotion of the region	2.2.3.2.1	Continue to actively participate in council cluster groups with neighbouring shires	Casual VIC	As at 31 December 2016 Council continues to participate and maintain a strong involvement in the Newell Highway Promotions Committee. Narrandera Shire Council works in unison with Leeton Shire Council, Griffith City Council, Carrathool Shire Council and Murrumbidgee Shire Council on destination planning. Council has formed a Committee with Leeton Shire to develop a Narrandera and Leeton Visitor strategy that will support collaborative tourism and marketing and promotion of tourism and enhancement of the visitor economies of both Shires.	Ongoing commitment	100%	

A PROFITABLE AND GROWING BUSINESS AND INDUSTRY COMMUNITY

Attract new industry and business to the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	2.3.1.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	Casual VIC	As at 31 December 2016 The development of an Economic Marketing Strategy for new business and to promote the Shire strongly links to both the Economic Development Strategy and the branding strategy which are now being progressed with the approval of grant funding. Upon final completion of the Economic Development Strategy, the Marketing Strategy can be fully finalised to be lead by the Marketing and Tourism Officer. Council's application to Murray Darling Basin Regional Economic Diversification Program (MDBREDP) Energise Enterprise Fund to implement a project that aims to market business opportunities of the Shire to approximately fifteen key and agricultural complimentary industries was not successful however an Industry Prospectus will be produced in the first quarter 2017.	Progressing	55%	
2.3.1.2	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the shire's shopping	2.3.1.2.1	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the Shire's shopping	Casual VIC	As at 31 December 2016 There is continued progression of the Narrandera Business Centre Master Plan with functional plans presented to Council and the Stakeholder Reference Group. Feedback is being compiled for the project consultant who will then move into vertical	Progressing	60%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	precinct		precinct		design phase.			
2.3.1.3	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of incentives to new businesses wishing to establish in the shire	2.3.1.3.1	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of incentives to new businesses wishing to establish in the Shire	Casual VIC	As at 31 December 2016 This policy will be developed upon completion of the Economic Development Strategy. The policy is partially dependant on the direction and focus of the Economic Development Strategy. Research has been conducted and information sourced on policies and incentives provided by other Councils that may be useful in formulating this strategy and associated policies.	Progressing	30%	

Support establishing and long term businesses within the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.2.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	2.3.2.1.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	Casual VIC	As at 31 December 2016 Council has applied for Future Towns Funding which would enable Place Activation workshops to be held involving local retailers and interested business in developing strategies to attract people to the town centre. An application submitted (under round 3 of the Murray Darling Basin Regional Economic Diversification Program - Energise Enterprise Fund) a project that would showcase local industries and investment-friendly characteristics of the Shire to visiting industry representatives, was not successful.	Ongoing commitment	100%	
2.3.2.2	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	2.3.2.2.1	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	Casual VIC	As at 31 December 2016 Continued promotion through the Riverina Regional Tourism quarterly e-newsletter of locally produced food products. Promotion of local products for sale in the Visitor Information Centre and on the Narrandera Tourism Facebook. The buy local strategy, a project and partnership between Council and the Narrandera Business Group is under development with strong involvement of the business group. The development of a fresh tourism brand is underway.	Progressing	90%	

Develop infrastructure that facilitates business growth

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.3.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	2.3.3.1.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	Traffic Airport Engineer	As at 31 December 2016 Report to be submitted to February 2016 meeting of Council outlining proposal and costing.	Completed	100%	
2.3.3.2	Plan, develop, deliver and maintain infrastructure to support land sales in industrial estates	2.3.3.2.1	Develop and implement infrastructure master plans for priority commercial and industrial development areas	Deputy GM Infrastructure	As at 31 December 2016 There is a completed Master Plan for the Red Hill Industrial complex and an informative website available www.narrandera.nsw.gov.au - select Planning and Development then scroll down to For Investors. The Master Plan includes staged subdivisions to be considered inline with demand for land purchases.	Progressing	70%	
2.3.3.3	Plan, develop, deliver and maintain infrastructure that encourages transactions in commercial and activity centres	2.3.3.3.1	Commence scoping and review of the Narrandera CBD Master Plan development in conjunction with any additional LEP review	Deputy GM Infrastructure	As at 31 December 2016 The draft design for the Narrandera CBD Master Plan has been adopted by Council and the detailed design is now being completed by consultants. Design on replacement of services such as water, drainage and sewer will need to be undertaken inline with the final Master Plan design.	Progressing	90%	
2.3.3.4	Extend improved access to telecommunication	2.3.3.4.1	Extend improved access to telecommunication	Manager of Projects and	As at 31 December 2016 The NBN rollout to the Shire has progressed. NBN cabled network footprint	Progressing	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and broadband services throughout the shire		and broadband services throughout the shire	Assets	established with the proposed NBN cabinet and copper pillar locations works have been decided with the constructor being Lend Lease. Lend Lease commenced work in late October 2016 with works expected to be completed by end of March 2017. It is understood that the NBN cable network will go on sale as of August 2017. The NBN will provide access for businesses and the community to either a fixed line or wireless and sky muster satellite services for rural areas. Fixed wireless sites are currently available in the village of Barellan and part of Narrandera Town.			
2.3.3.6	Develop a sustainable stock and domestic water scheme to service rural industry	2.3.3.6.1	Develop a sustainable stock and domestic water scheme to service rural industry	Water Sewer Engineering Officer	As at 31 December 2016 There has been no change during this reporting period.	Not yet commenced	0%	
2.3.3.7	Plan for the future expansion of a road network to support heavy vehicle access including road trains	2.3.3.7.1	Advocate and implement effective road transport (road trains, b-triples) networks throughout the shire	Works Manager	As at 31 December 2016 Road service review recommendations are being progressively implemented which will assist better road infrastructure. A number of additional constraints are impacting freight efficiency and been provided to the coordinator of the NSW Freight and Ports Transport Plan, by having a constraint registered in the Plan will assist Council to gain more grants in future.	Progressing	30%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Advocacy for works to occur on the Irrigation Way Canal Bridge continues. Council continues to work toward applying to the next round of Fixing Country Roads program which will further assist geometric and structural characteristic of our road network.			
2.3.3.8	Continue to support and advocate for the development of a rail network and intermodal transport hub	2.3.3.8.1	Continue to lobby for the development of inland rail alliance	Chief Executive Officer	As at 30 December 2016 Council met with Federal Member for Murray, also other Food Bowl Inland Rail Alliance (FBIRA) Council members at Greater City of Shepparton early December to ensure the Private Sector Expression Of Interest Terms of Reference process continues to be broad to allow all route options to be considered by the private sector.	Progressing	70%	

A SKILLED AND QUALIFIED WORKFORCE

Improved access to education and training opportunities for our shire’s residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.1.1	Identify and develop partnership opportunities with education and training service providers that improve the availability of education and training options locally	2.4.1.1.1	Support the partnership with Riverina TAFE for the Links to Learning program	Governance & Engagement Manager	As at 30 September 2016 Due to the funding conditions of the Links to Learning Grant, Council had to unfortunately withdraw from the program. The Narrandera Christian Revival Crusade (CRC) have filled the void left by Council and have accepted responsibility to apply for future Links to Learning grants to facilitate the program. Council remains very supportive of the CRC to continue to fill the role left by Council's withdrawal.	Completed	100%	
2.4.1.2	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and	2.4.1.2.1	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and training	Chief Executive Officer	As at 31 December 2016 Council continues to provide support to a group that intends to establish a Narrandera Community Trust.	Progressing	75%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	training							
2.4.1.3	Provide additional local job training and skill development opportunities	2.4.1.3.1	Provide additional local job training and skill development opportunities	Chief Executive Officer	As at 30 December 2016 Council has been successful in attaining further funding to provide digital economy training for shire residents and businesses.	Progressing	75%	
2.4.1.4	Provide flexible and diverse education and training facilities within the region	2.4.1.4.1	Provide flexible and diverse education and training facilities within the region	Chief Executive Officer	As at 31 December 2016 Narrandera TAFE campus has now been identified in the first round of funding for the construction of a connected learning centre.	Progressing	80%	

Partnerships that support our workforce

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.1	Investigate models of support networks to assist in retaining health care workers within the shire	2.4.2.1.1	Investigate models of support networks to assist in retaining health care workers within the shire	Chief Executive Officer	As at 31 December 2016 Council's advocacy assisted in a new mental health nurse being recruited to service Narrandera.	Progressing	75%	
2.4.2.2	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	2.4.2.2.1	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	Human Resources Officer	As at 31 December 2016 During the quarter Council continued to encourage staff members to take on higher duties roles in order to fill gaps created by more experienced staff members taking extended periods of leave. Where this occurred, section managers provided invaluable advice and guidance to the incumbents of those higher duties roles. The value of mentoring cannot be underestimated and continues to be a vital element of Council's workforce strategies moving forward as the creation and development of carefully structured succession planning gathers greater emphasis and momentum. The number of young staff members undertaking tertiary studies has increased during the quarter and will continue into quarter 3 with mentoring being provided and undertaken by department supervisors.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.1	Continue to explore opportunities to provide training opportunities within Council	Human Resources Officer	As at 31 December 2016 Council is committed to providing training and development to all staff. Section Managers in conjunction with Council's HR team regularly assess and monitor requests for training to ensure proposed training initiatives meet the objectives of the organisations strategic plan and increase the employee's job satisfaction, their career aspirations and prospects. Emphasis is also placed on ensuring relevance and benefits to Council both short and long term. Liaison and effective communication with numerous training providers continued throughout the quarter to ensure reliable, timely and cost effective training programs or courses are sourced and actioned. Increased use has been made this quarter in Council joining with other local government groups to achieve necessary course participant numbers that in turn reduces the actual training cost per person.	Completed	100%	
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.2	Continue to actively pursue options to attract qualified medical staff to the area	Chief Executive Officer	As at 31 December 2016 Management have endorsed the Community Services & Library Manager to apply to be a member of the Local Health Advisory Committee.	Progressing	70%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.3	Continue to participate in regional and national campaigns that aim to attract families and professionals to the area	Casual VIC	As at 31 December 2016 Council continues as an active participant with Regional Development Australia attending the August 2016 Regional Living Expo in Sydney. Council made representation directly to the HON Minister Health and Federal Member for Riverina, Sussan Ley MP, also through RAMROC to reconsider the introduction of the proposed back packer tax because of concerns regarding the impact on supply of skilled seasonal agricultural labour.	Ongoing commitment	100%	

Attraction of skilled and qualified professional to the area

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.3.1	Determine possible incentives to attract qualified health care professionals to the region	2.4.3.1.1	Determine possible incentives to attract qualified health care professionals to the region	Casual VIC	As at 31 December 2016 Financial incentives from Council may be limited however Council is willing to assist with lobbying for funding from Government agencies.	Ongoing commitment	100%	
2.4.3.2	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	2.4.3.2.1	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	Casual VIC	As at 31 December 2016 Work continues with local large employers and businesses regarding professional vacancies. List of vacancies were taken to the 2016 Regional Living Expo held in Sydney. The Narrandera GP Superclinic has developed a video to assist in the recruitment of medical professionals which was taken to Regional Living Expo. Discussions held with OPAL Health Care regarding recruitment opportunities, also working collaboratively with the local health service.	Progressing	95%	

A SUSTAINABLE AND PROFITABLE AGRICULTURAL SECTOR

Long term water security

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.1.1	Ensure long term water security for our community	2.5.1.1.1	In partnership with our community, continue to advocate for the needs of our community in relation to long term, sustainable water allocations	Deputy GM Infrastructure	As at 31 December 2016 Consultants for the Integrated Water Cycle Management Plan (IWCMP) have been engaged and the project is progressing.	Progressing	70%	
2.5.1.2	Educate the community about water security and food production	2.5.1.2.2	Continue to participate in regional and local projects that provide information relating to food production and water security	Chief Executive Officer	As at 31 December 2016 This issue has been included in the Economic Development Strategy.	Completed	100%	
2.5.1.3	Continue to be involved in regional programs that explore the impacts of water	2.5.1.3.1	Continue to remain involved in projects and plans that relate to the water allocations and security for our region	Chief Executive Officer	As at 31 December 2016 Council continues to be active in the Group 9 Murray Darling Association with Councillor representation. At the last meeting, Council presented a status report on the Lake Coolah proposal.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	security and allocations on the region							

Increase our self-sufficiency through local food production

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.2.1	Support initiatives that promote our local produce within the shire	2.5.2.1.1	Support initiatives that promote our local produce within the shire	Casual VIC	As at 31 December 2016 A successful Taste Riverina event, the Banquet of Narrandera Secrets, a signature event to celebrate local and fresh produce through the design of a tasty three course menu was held in October. The banquet provided attendees with the opportunity to meet local producers, hear their stories and take the journey from paddock to plate. A Buy Local Strategy is under development which will also have a focus on local produce. The Visitor Information Centre continues to promote and sell a range of locally produced goods. The Narrandera Farmers Market continues to be held on a regular basis, weather permitting.	Ongoing commitment	100%	
2.5.2.2	Facilitate partnerships that increase the use of local produce throughout the community	2.5.2.2.1	Continue to promote and advertise local markets and events that support the sale and use of local produce	Visitor Information Centre Coordinator	As at 31 December 2016 The Narrandera Farmers Market is promoted via standard tourism product promotional activities such as State Tourism Data Warehouse and in-house publications.	Completed	100%	

QUALITY AND SUSTAINABLE INFRASTRUCTURE

INFRASTRUCTURE THAT SUPPORTS OUR DAILY LIFE

Responsible waste management

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	3.1.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	Environmental Planning & Development Manager	As at 31 December 2016 A Waste Management Strategy has been developed at a regional level. Implementation of recommendations in the future will be dependant upon the support of both Council and State Government funding opportunities.	Completed	100%	
3.1.1.2	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	3.1.1.2.1	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	Environmental Planning & Development Manager	As at 31 December 2016 Recycling programs initiated by Council are on a fortnightly collection basis and are available to businesses and industries on a small scale. Some recycling facilities are present at Council's landfill depot for use for nominated groups. Increased opportunities to be identified in the future where possible and where funding is available.	Progressing	60%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.1	Participate in regional approaches to improving waste management	Environmental Planning & Development Manager	As at 31 December 2016 Council participates in waste management initiatives at a regional level through RAMROC. The group identifies programs, education measures and seeks funding where available to improve waste minimisation.	Completed	100%	
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.2	Continue to provide kerbside collection programs in Narrandera, Barellan, and Grong Grong	Environmental Planning & Development Manager	As at 31 December 2016 Council has an ongoing contract in place for kerbside collection programs for general and recycled waste in Narrandera, Barellan and Grong Grong.	Completed	100%	
3.1.1.3	Develop and implement innovative	3.1.1.3.3	Continue to actively work to improve our response to	Environmental Planning & Development	As at 31 December 2016 Participation in the regional waste group allows Council to address opportunities to	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire		waste disposal	Manager	improve waste disposal practices also to participate in programs where available and to be made aware of funding opportunities as they arise.			

Sustainable management of Council assets

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.2.1	Implement a computer based asset management system	3.1.2.1.1	Implement a computer based asset management system	Manager of Projects and Assets	As at 31 December 2016 Final Evaluation of preferred system underway. Procurement to be confirmed in March 2017. Funding has been allocated for the purchase within the 2016-2017 budget.	Progressing	25%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices and specify levels of service	3.1.2.2.1	Maintain regular inspections of Councils assets	Manager of Projects and Assets	As at 31 December 2016 Managers are in the process of developing and implementing asset inspecting schedules that addresses sustainable inspection timeframes; depending on the type of asset.	Progressing	40%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices	3.1.2.2.2	Monitor and implement actions of Council asset management plans	Manager of Projects and Assets	As at 31 December 2016 An asset management plan on all operational Council Assets is currently in place. A review of the asset management plan is to be conducted in the 2017-2018 financial year following completion of the Water and Sewer Validation / Valuation process.	Ongoing commitment	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and specify levels of service							

WELL PLANNED AND WELL MAINTAINED COMMUNITY INFRASTRUCTURE

Open space and recreation infrastructure that is developed, managed and improved for long term sustainability and safety

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	3.2.1.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	Open Space Recreation Manager	As at 31 December 2016 Funding for the Open Space Strategy was unsuccessful in the budget process for the 2016-2017 financial year. The strategy shall proceed at a future date when adequate funding is available.	Not yet commenced	0%	
3.2.1.2	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	3.2.1.2.1	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	Open Space Recreation Manager	As at 31 December 2016 Funding for the Narrandera Shire Recreation Master Plan was unsuccessful during the 2016-2017 budget process, however the needs of recreational facilities across the Shire were reviewed as part of the overall 2016-2017 budgeting process. Anticipated future requirements have been addressed in the 10 year capital works program.	Progressing	65%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.1	Continue to develop family gathering places in parks and open spaces throughout the shire by the installation of seating, shade, barbecues and public amenities	Open Space Recreation Manager	As at 31 December 2016 Gathering places in parks and open spaces throughout the Shire is very important and is promoted by continual improvements such as the installation of seating and waste receptacles. The Cemeteries and other reserves managed by Council are also identified for infrastructure where there is a demonstrated need. The most recently improvements include the construction of new public amenities in Marie Bashir Park, Grong Grong Park, Evonne Goolagong Park and the Lake Talbot Boat Ramp area.	Progressing	50%	
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.2	Develop and implement appropriate park and sporting ground master plans, management plans and operational plans as required	Open Space Recreation Manager	As at 31 December 2016 Master plans and other plans are to be developed and reviewed as required.	Progressing	85%	
3.2.1.3	In partnership with local sporting clubs	3.2.1.3.3	Plan for the long management and sustainability of the	Manager of Projects and Assets	As at 31 December 2016 Draft Master Plan for Lake Talbot Pool Complex is currently under stakeholder	Ongoing commitment	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves		Lake Talbot Swimming Complex and Caravan Park		and community engagement. Review of Lake Talbot Tourist Park to be scheduled in 2017-2018 financial year.			
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.1	Continue to keep up to date and implement the Narrandera Shire PAMP and review where appropriate	Road Safety Officer	<p>As at 31 December 2016</p> <p>Three applications for the Active Transport program 2017-2018 (PAMP) and cycleway program were submitted to Roads and Maritime Services (RMS) in September. This is based on the PAMP schedule of works as approved by Council in June 2016.</p> <p>The applications are for;</p> <ol style="list-style-type: none"> 1. Burley Griffin Way Barellan - construction of blisters across Burley Griffin Way to the public toilet and eastbound bus stop. Estimated cost is \$30,000 with 100% funding from RMS. 2. East Street/Douglas Street Narrandera - upgrade crossing facilities to provide pedestrian blisters and refuge crossings at all approaches of the intersection, in line with the Narrandera Business Centre Master Plan. Estimated cost is \$110,000 with 50% RMS, 50% Council funding. 	Progressing	20%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					3. Marie Bashir Park Adams Street Narrandera - construct 250m of shared cycleway from Twynam Street to Douglas Street on the western side of the park. Estimated cost is \$66,000. 50% funded by RMS and 50% by Council.			
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.2	Continue to develop planning to extend the bike path network throughout the shire	Road Safety Officer	As at 31 December 2016 The shared cycleway along the southern side of Marie Bashir Park along Twynam Street commencing at the Newell Highway through to Adams Street has been completed. Funding for a cycleway project for 2017-2018 financial year has been applied for through the RMS Active Transport program. The funding applied for is to construct 250m of shared cycleway from Twynam Street to Douglas Street on the western side of Marie Bashir Park.	Progressing	30%	

Protection of historic buildings and landmarks

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.1	Ensure that Council owned historic buildings are appropriately protected through Council's asset management program	Environmental Planning & Development Manager	As at 31 December 2016 Council's heritage advisor is engaged for comment when significant alterations are proposed to Council owned historic buildings. Future implementation of Asset Management Plans will seek appropriate funding to maintain service levels.	Completed	100%	
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.2	Encourage and support the protection and restoration of privately owned buildings	Environmental Planning & Development Manager	As at 31 December 2016 Funding is budgeted annually for privately owned building owners to seek funding for building improvements/refurbishments. Council's Heritage advisor reviews applications and provides recommendations for the consideration of Council. Council resolved to fund five projects to be completed by April 2017.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.2	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	3.2.2.2.1	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	Environmental Planning & Development Manager	As at 31 December 2016 Preservation of Narrandera Shire heritage items is an ongoing commitment which is evidenced by Council's engagement of a heritage consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment.	Completed	100%	

INFRASTRUCTURE THAT SUPPORTS OUR COMMUNITY IDENTITY

Consistent visual messages throughout the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.1	Implement consistent road name signage throughout the shire	Governance & Engagement Manager	<p>As at 31 December 2016</p> <p>The rural addressing project commenced in February 2008 was finalised 5 June 2015 with the Gazettal of two new road names. The final Gazettal was the Kywong Boree Creek Road renamed as the Boree Creek Road with the Kywong Faithfull Road renamed as the Kywong Road.</p> <p>Council's works staff installed new road name directional signage and installed the individually numbered property identification plates adjacent to the main entrance to each property where a residence or other significant structure is located.</p> <p>As an overview of the project:-</p> <ul style="list-style-type: none"> * 49 roadway names were changed; * 11 roadways were named for the first time; * Over 900 individual property numbered identification plates were installed across the Shire; * The cost of the projects approximates \$100,000 with Council receiving the final NSW Land and Property rural addressing grant in 2012 of \$8,280. 	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.2	Ensure high quality tourism signage throughout the shire	Casual VIC	As at 31 December 2016 A design for signs, and installation of entrance signs will be able to progress once the design of the new Shire logo and colours has been decided. Progress is under way on the installation of tourism 'i' signage with the location of the individual signs still to be confirmed. The 'i' signage is a requirement of our Visitor Information Centre accreditation. A signage hierarchy has been developed which will guide the planning, design and installation of signage throughout the Shire.	Progressing	80%	
3.3.1.2	In partnership with the community, plan and develop town entrance points that reflect the unique characteristics of the individual communities whilst also reflecting Council's	3.3.1.2.1	Update and implement the Narrandera Shire Entrance point plan	Casual VIC	As at 31 December 2016 This strategy is linked to the development of the Signage Strategy and Shire Branding with signs to be a feature of entrances to the Shire.	Progressing	40%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	branding strategy outlined in Strategy 1.1.1.1							

Exciting community spaces

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.2.1	Continue to progress the Streetscape Plans for each townships main street that allows for the development of vibrant CBDs	3.3.2.1.1	Finalise the design of the Narrandera Streetscape Plan for the Narrandera CBD	Deputy GM Infrastructure	As at 31 December 2016 The final design plans have been presented to Council. Further costing of each stage and elements within each stage is being prepared by the consultant.	Progressing	90%	
3.3.2.2	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout	3.3.2.2.1	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout their facilities	Casual VIC	As at 31 December 2016 Broad discussions have been held regarding the development of the five year public art strategy with local art and community groups and with Western Riverina Art. The development of this strategy is to be discussed at the April meeting of the Narrandera Shire Council Arts and Community Centre. The planned Narrandera Business Centre Masterplan incorporates the need for public art in the centre of the central business district.	Progressing	30%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	their facilities							

INFRASTRUCTURE THAT ENCOURAGES GROWTH

A range of residential opportunities for new residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.1.1	Implement policies and facilitate sustainable growth and housing choices in line with Council's LEP and the community's vision	3.4.1.1.1	Ensure developer compliance with all planning and building permits	Environmental Planning & Development Manager	As at 31 December 2016 Development Applications and Construction Certificates are issued with appropriate conditions of consent. Required inspections are carried out as requested by the applicant or when other compliance matters arise.	Completed	100%	
3.4.1.2	Offer a range of housing and accommodation choices to meet the needs of all community members current and future	3.4.1.2.1	Continue to lobby for the provision of diverse housing options throughout the shire	Chief Executive Officer	As at 31 December 2016 Council was briefed by the Barellan Aged Care Community Group on their proposal for an independent living residential development for seniors.	Progressing	75%	
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged	3.4.1.3.1	Continue to provide Teloca House to meet the needs of the aged population within the community	Deputy GM Corporate & Community	As at 31 December 2016 RSL Life Care commenced the management of Teloca House as of 24 November 2015. Council is currently determining a development application to refurbish and extend Teloca House. Council continues to support potential	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	population, including independent living and high needs accommodation				developers of appropriate accommodation options to meet the needs of our current and future aged population, including independent living and high needs accommodation.			
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged population, including independent living and high needs accommodation	3.4.1.3.2	Continue to advocate and lobby for increased access to accommodation options for our older community members	Deputy GM Corporate & Community	As at 31 December 2016 Council has just concluded extensive community consultation as part of reviewing the Community Strategic Plan (CSP) also the introduction of the Disability Inclusion Action Plan (DIAP). Issues around accommodation for seniors have been noted and will form part of the strategies and actions in the revised CSP. Council continues to support enquiries from residential aged accommodation providers who are investigating or proposing development of facilities in the Shire.	Progressing	55%	

Develop infrastructure that supports growth within our community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.1	Develop an infrastructure plan to upgrade and maintain the sewage collection network, including investigation of waste water reuse opportunities	Water Sewer Engineering Officer	As at 31 December 2016 Awaiting updated asset and financial management plans.	Progressing	20%	
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.2	Provide a high quality sewage system network and services	Water Sewer Engineering Officer	As at 31 December 2016 Liquid trade waste implementation progressing.	Progressing	10%	
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.1	Maintain drinking water standards through regular testing	Water Sewer Engineering Officer	As at 31 December 2016 Bacterial and chemical testing of the Narrandera potable water supply is undertaken on a regular basis with the results to date being within acceptable limits.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.2	Plan for future water supply that meets community expectations	Water Sewer Engineering Officer	As at 31 December 2016 The Integrated Water Cycle Management Plan is currently being compiled.	Progressing	50%	
3.4.2.3	Prioritise the development of drainage that provides high quality service to our current community and allows for growth in our residential and business areas	3.4.2.3.1	Continue to develop and implement the North Narrandera Town Drainage Scheme	Deputy GM Infrastructure	As at 31 December 2016 As the detailed design of the Narrandera Business Centre Master Plan progresses, stormwater drainage will be designed and upgraded to assist with the high volume of water that flows in that direction from North Narrandera. Preliminary investigations have been undertaken to carry out some maintenance works on existing detention basin infrastructure in North Narrandera and will form part of the 2016-2017 works program.	Progressing	80%	

A SAFE AND ACCESSIBLE SHIRE

A road network that is safe for our farmers, our community and our visitors

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.1.1	Prioritise the sealing and maintenance of roads, with priority being given to school bus routes, high traffic routes and major truck routes	3.5.1.1.1	Update the road register by category and condition and develop a 4 year priority works schedule in line with Council's asset management plan to ensure a sustainable network and that maintenance needs are considered	Works Manager	As at 31 December 2016 A spatial register of works completed from 2013-2017 is being developed which will assist to identify areas where attention is required. A spatial mapping of historical reseals is being developed which will further assist to develop 4 years reseal program. An updated mapping of our key road network is being developed which will enable more precise use of resources. Mapping of various water sources of Narrandera Shire Council is being developed which will assist efficiency in road maintenance. Traffic counting works is being continued that will assist Council to identify degree of importance of a particular road.	Progressing	30%	
3.5.1.2	Maintain our major roads and highways to facilitate safe travel throughout our shire	3.5.1.2.1	Advocate for the upgrade of the Newell Highway to support road train transport	Works Manager	As at 31 December 2016 Council is actively advocating to make the Newell highway flood-proof for a 1 in 20 years flood event. Council is raising the inefficiency caused by discontinued road train route on Newell Highway between Narrandera to Ardlethan.	Progressing	20%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.1.3	Facilitate the maintenance of rural road networks that support our agricultural sector	3.5.1.3.1	Facilitate the maintenance of rural road networks that support our agricultural sector	Works Manager	As at 31 December 2016 Various efficiency and productivity measures including longer daily working hours, use of GPS on plants, proactive maintenance schedule development are being trialled. Strategically reducing unsealed road network is being gradually implemented which will eventually improve road surface condition.	Progressing	30%	
3.5.1.4	Ensure that speed limits are enforced throughout our community, especially in our rural communities	3.5.1.4.1	Ensure that speed limits are enforced throughout our community, especially in our rural communities	Works Manager	As at 31 December 2016 Road Safety Officer is actively engaging in a program to make the community aware the constraint of our current road network in term of sight distance and geometry, and therefore making them to drive to road condition. Many of Council's road network which are evolved from track for horse and cart, doesn't have adequate geometry for safe maneuver. Drive to road condition signs are placed on 95 % of Council's local roads, ensuring that the road network remain safe for farmers, the community and visitors are safe to travel.	Progressing	25%	
3.5.1.5	Implement road safety campaigns to encourage and educate about safe and	3.5.1.5.1	Continue to employ a Road Safety Officer develop a Road Safety Strategic Plan for the shire	Deputy GM Infrastructure	As at 31 December 2016 Narrandera Shire Council in conjunction with Leeton Shire Council engages the services of a Road Safety Officer who actively promotes safe driving through hand-on education sessions and by way of media releases.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	responsible driving practices							

Public transport infrastructure

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.2.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc	3.5.2.1.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc.	Casual VIC	As at 31 December 2016 Implementation of the recommendations of the Positive Ageing Strategy to support Community Transport Services to investigate feasibility of Community Transport to provide a weekly town bus service as well as recruiting more volunteers as well a explore potential to increase rail and coach services may strengthen community transport services.	Progressing	60%	
3.5.2.2	Continue to provide the Narrandera Airport facility and service for the community and continue to explore opportunities to expand	3.5.2.2.1	Undertake a strategic review of Narrandera/Leeton airport activities	Traffic Airport Engineer	As at 31 December 2016 Operational review tentatively scheduled for Airport Committee of 28 March 2017.	Progressing	25%	

EFFICIENT AND RESPONSIVE SERVICES

HIGH QUALITY HEALTH SERVICES

Ensure that health services are planned for the current and future needs of the community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.1.1	Ensure a range of appropriate aged care services are provided to meet the ongoing needs of our older residents	4.1.1.1.2	Provide high quality residential aged care through Teloca House	Deputy GM Corporate & Community	As at 31 December 2016 RSL Life Care are now the operator of Teloca House with settlement occurring 24 November 2015.	Completed	100%	
4.1.1.2	Ensure that the health needs and characteristics of the community are accurately and consistently represented at a State planning level to ensure	4.1.1.2.1	Develop an understanding of the service needs of the community to ensure accurate information is considered and referred to in the allocation of services and resources within the shire	Chief Executive Officer	As at 31 December 2016 Council has provided information to mental health care providers about the need for targeted services for young people.	Progressing	75%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	appropriate service delivery, resources allocation and facility development							
4.1.1.3	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	4.1.1.3.1	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	Chief Executive Officer	As at 31 December 2016 Council is currently preparing the draft Disability Inclusion Action Plan 2017-2021 following community and stakeholder consultation.	Progressing	80%	
4.1.1.4	Establish a group home for young people with disabilities	4.1.1.4.1	Establish a group home for young people with disabilities	Governance & Engagement Manager	As at 31 December 2016 Kurrajong Waratah purchased 3,406.6m2 of land at 4-6 Elwin Street, Narrandera for a Disability Support Home. A Development Application was lodged in September 2015 and was been subsequently approved. Site works commenced prior to 31 December	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					2016 with construction work on the four residential units to commence early 2017.			

Health services that meet the needs of the community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.2.1	Continue to provide quality health and ambulance services that meet the needs of the community	4.1.2.1.1	Continue to provide quality health and ambulance services that meet the needs of the community	Chief Executive Officer	As at 31 December 2016 Council's Mayor and CEO recently met with the Chair of the Health District and the CEO of the Narrandera Hospital cluster.	Progressing	80%	
4.1.2.2	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	4.1.2.2.1	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	Chief Executive Officer	As at 31 December 2016 Council has been active in advocating for mental health services for young people with the recruitment of a new mental health nurse to service Narrandera.	Progressing	80%	
4.1.2.3	Advocate and provide specialist program and services that	4.1.2.3.1	Advocate and provide specialist program and services that actively work to	Community Development Manager	As at 31 December 2016 Council supports the provision of programs and services that actively work to support the health and well-being of our Aboriginal community members through the provision	Ongoing commitment	0%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	actively work to support the health and wellbeing of our Aboriginal community members		support the health and wellbeing of our Aboriginal community members		of administrative assistance to the Interagency Committee and through participation with committees and working groups. The goal is to seek to improve and support the health and well-being of our Aboriginal community members.			
4.1.2.4	Continue to support early intervention and health promotion programs, activities and infrastructure throughout the community to ensure that sustainable health outcomes are achieved for our community	4.1.2.4.1	Continue to support and facilitate appropriate health promotion programs throughout the shire	Chief Executive Officer	As at 31 December 2016 Council has been facilitative in assisting the Aboriginal Immunisation Program (which is a Health Department responsibility) to find a culturally appropriate facility to provide the service.	Progressing	70%	
4.1.2.5	Continue to advocate and lobby for adequate	4.1.2.5.1	Continue to advocate where appropriate to support the	Community Transport and Home Support Manager	As at 31 December 2016 The Commonwealth Home Support Program (CHSP) Manager continues to lobby for adequate transport options when	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	transport options that facilitate accessibility to health services throughout the region for our community members		provision of required transport services within the shire and region		the opportunity arises. The Commonwealth Home Support Program (CHSP) Team are preparing for the CTABS transition, which will streamline the booking system.			

EDUCATION FOR ALL CHILDREN AND YOUNG PEOPLE

A positive school experience for all our children and young people

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.1	Increase the involvement of parents and families in our school communities	4.2.1.1.1	Increase the involvement of parents and families in our school communities	Chief Executive Officer	As at 31 December 2016 Council continues to support all the schools within the Shire with student academic and citizenship award sponsorship through its Financial Assistance Program.	Completed	100%	
4.2.1.2	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	4.2.1.2.1	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	Chief Executive Officer	As at 31 December 2016 Council hosted two school based trainees during 2016 and has recently recruited for an IT Trainee.	Completed	100%	
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.1	Continue to lobby for the needs of all families within the shire, in particular those that are currently disengaged from education	Chief Executive Officer	As at 31 December 2016 Council advocated for the retention of the Narrandera TAFE and for it to have the new Connected Learning Centre development.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.2	Continue to support programs and projects that actively engage all families within education	Chief Executive Officer	As at 31 December 2016 Council successfully advocated for the Narrandera TAFE to have a new Connected Learning Centre.	Completed	100%	
4.2.1.4	Advocate for the long term sustainability of our small rural schools	4.2.1.4.1	Where appropriate continue to advocate for the long term sustainability of all of our shire's primary schools, in particular our small rural schools	Chief Executive Officer	As at 31 December 2016 Council met with the local Member for Cootamundra, Hon Katrina Hodgkinson, in late 2016. Access to education was one of the important issues discussed.	Completed	100%	
4.2.1.5	Reduce the truancy rate within our schools, with particular focus on at risk children	4.2.1.5.1	Reduce the truancy rate within our schools, with particular focus on at risk children	Chief Executive Officer	As at 31 December 2016 Council has advocated to the Local Member for Cootamundra, Hon Katrina Hodgkinson, regarding access to programs that assist all students to be engaged.	Completed	100%	
4.2.1.6	Encourage local families to utilise local schools within the	4.2.1.6.1	Encourage local families to utilise local schools within the shire	Chief Executive Officer	As at 31 December 2016 Council received funding with the Narrandera Business Group to create a 'Buy Local Campaign' including services	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	shire				such as utilising local schools.			

ACCESSIBLE, EFFECTIVE AND UTILISED SERVICES AND PROGRAMS FOR OUR COMMUNITY

Improve the communities understanding of the services and programs available for their access

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.1.1	Regularly promote services and programs that are available to the community	4.3.1.1.1	Utilise Council's communications and publications to regularly promotes services and programs throughout the community	Chief Executive Officer	As at 31 December 2016 Council and the Narrandera Business Group is nearly ready to launch the 'Buy Local Campaign' and associated Action Plan.	Completed	100%	
4.3.1.2	Increase the involvement of services and organisations within the community	4.3.1.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	Chief Executive Officer	As at 31 December 2016 The Positive Ageing Strategy includes an Action Plan item to promote services available to the aged, their families and their carers.	Completed	100%	

Increased knowledge of the service needs of our community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	4.3.2.1.1	Ensure a strong understanding of the needs and characteristics of the Narrandera community to inform discussions and information provided to services providers	Casual VIC	As at 31 December 2016 Council continues to maintain currency of information on the Narrandera Shire website www.narrandera.nsw.gov.au . A new webpage for investment and industry on the Council website has been developed which lists a range of economic and demographic data. Council through its various Section 355 Committees, networks and liaisons with community groups and service providers is able to maintain communication and keep them updated on a variety of issues. The current review process of the Community Strategic Plan will inform further community needs and their requirement for information and services.	Progressing	70%	
4.3.2.2	Advocate on behalf of the community to ensure the consideration of community needs in the allocation of resources and services	4.3.2.2.1	Continue to ensure relationships and partnerships are developed and strengthened to support appropriate service provision within the shire	Chief Executive Officer	As at 31 December 2016 Council has received additional funding for Community Transport due to an increased need.	Completed	100%	

A SAFE AND WELL PROTECTED COMMUNITY

A safe community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.1	Ensure high quality, accessible and responsive police services throughout our communities	4.4.1.1.1	Support and advocate for the provision of high quality and responsive police services throughout the shire	Chief Executive Officer	As at 31 December 2016 Council holds a quarterly meeting with the local police. The Mayor and CEO also recently met with the Acting Griffith Local Area Command Commander.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.1	Develop the Narrandera Shire Crime Prevention Strategy	Chief Executive Officer	As at 31 December 2016 Council continues to operate the CCTV service in the Narrandera CBD also Marie Bashir Park.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.2	Support community education, support and encouragement regarding harm minimisation of drugs and alcohol	Chief Executive Officer	As at 31 December 2016 Council is represented on the Narrandera Domestic Violence Committee.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout	4.4.1.2.3	Promote positive behaviour of individuals, community groups	Chief Executive Officer	As at 31 December 2016 Council regularly meets with the police and representatives from the Griffith Local Area Command.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	the shire		and neighbourhoods					
4.4.1.3	Provide protection from crime, flood, fire, anti-social activities and other threats to community safety	4.4.1.3.1	Provide support to emergency services in preparing and responding to emergencies	Manager of Projects and Assets	As at 31 December 2016 There is an ongoing commitment by Council to supply Executive Support and a Local Emergency Management Officer role to the Local Emergency Management Committee (LEMC). Council fully participated in providing resources when requested by the combat agencies during a emergency event. Chairperson of LEMC is the Council Chief Executive Officer or delegated officer. Regular LEMC meetings are held during the year with all combat agencies attending.	Completed	100%	
4.4.1.4	Ensure effective public health services are provided for residents of the shire	4.4.1.4.1	Through the Public Health Plan identify, assess and rate public health risks and respond to them on a priority basis	Chief Executive Officer	As at 31 December 2016 Council continues to chair and co-ordinate the Local Emergency Management Committee. The Committee was very active during the floods.	Completed	100%	
4.4.1.4	Ensure effective public health services are provided for residents of the shire	4.4.1.4.2	Ensure compliance with appropriate standards and legislation within the community to ensure safe practices	Environmental Planning & Development Manager	As at 31 December 2016 Council engages an external service provider to perform and monitor essential Public Health Act and Food Act compliance in accordance with relevant statutory requirements. A septic tank register is being developed in conjunction with a program for septic tank inspections.	Progressing	80%	

TRUSTED AND EFFECTIVE GOVERNMENT

A COMMUNITY THATY IS PASSIONATE AND ENGAGED IN ITS FUTURE

Accessible and relevant local community engagement practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy to support ongoing and appropriate engagement with the community	5.1.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy	Chief Executive Officer	As at 31 December 2016 Council has adopted a Community Engagement Policy that will be reviewed during the term of the current Council.	Completed	100%	
5.1.1.2	Implement effective two-way communication with the community to facilitate greater community awareness of Council's activities	5.1.1.2.1	Continue to implement a range of communication processes and methods to ensure that the community is up to date with Council projects and decisions	Governance & Engagement Manager	As at 31 December 2016 Council now has a dedicated Communications Officer who is very active in the preparation and publication of media releases. The Communications Officer will also be very much involved in the creation of a Facebook page, also the relaunch of Councils website.	Completed	100%	

A strong involvement in State planning for the region

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.1	Ensure that Councillors and senior management remain up to date about local and regional issues	Chief Executive Officer	As at 31 December 2016 Council met with the Local State member for Cootamundra, Hon Katrina Hodgkinson, in this last quarter and raised a number of issues.	Completed	100%	
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.2	Continue to advocate for the needs of the Narrandera Shire community at a regional and NSW State level	Chief Executive Officer	As at 31 December 2016 Council's CEO has been appointed to the Riverina Murray Destination Network Board.	Completed	100%	
5.1.2.2	Maintain strong representation on appropriate State planning and reference	5.1.2.2.1	Continue to participate in groups and committees that support the representation of the Narrandera	Chief Executive Officer	As at 31 December 2016 Council is a member of a range of groups including RAMROC, Murray Darling Association, Food Bowl Inland Rail Alliance, Water for Community Alliance, and the Local Health District Advisory Committee.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	committees		Shire community					

STRONG RELATIONSHIP BETWEEN GOVERNMENT AND COMMUNITY

Open, transparent and informed decision making

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.1.1	Ensure documents that are presented to the community are clear, concise, accurate and accessible	5.2.1.1.1	Develop processes to ensure that appropriate language is used throughout Council's communications	Governance & Engagement Manager	As at 31 December 2016 Council has adopted a Communications Strategy that includes an action to develop a style guide. The Council report template in addition to many other templates have been further updated to ensure consistent and quality reports are provided to both Council and the community.	Completed	100%	
5.2.1.2	Actively update the community regarding significant decisions and projects	5.2.1.2.1	Provide regular updates to the community regarding Council decisions	Governance & Engagement Manager	As at 31 December 2016 Council Meeting Minutes are uploaded to Council's website www.narrandera.nsw.gov.au within five business days following the monthly meeting of Council. The strategy continues to include the Mayor and Chief Executive Officer undertaking community radio sessions in addition to regular media releases. Staff are also involved by being available when necessary for media enquiries; also by ensuring that Council's webpage is maintained with current information by the allocation of relevant pages to responsible officers for updating at key times during the calendar year. Council's Communications Officer is very	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					proactive in the preparation and publication of media releases to the community and has established a very good repore with local media outlets to facilitate the dissemination of information to the wider community.			
5.2.1.3	Seek to ensure that all appropriate information is presented as part of decision making processes	5.2.1.3.1	Promote Council decision making processes	Chief Executive Officer	As at 31 December 2016 Council staff continue to strive to provide researched reports to Council so that Council can make informed decisions.	Completed	100%	

A strong local and regional presence

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.2.1	Take a leadership role in matters of regional significance	5.2.2.1.1	Maintain membership in regional groups and committees such as RAMROC	Chief Executive Officer	As at 31 December 2016 Council continues to maintain membership of a range of advocacy groups including RAMROC, Murray Darling Association, LGNSW and the Department Premier & Cabinet Regional Leadership Group.	Completed	100%	
5.2.2.2	Support neighbouring shires with resource sharing and community advocacy	5.2.2.2.1	Continue to support appropriate agreements with neighbouring Councils that facilitate the sharing of resources, staff and facilities	Chief Executive Officer	As at 31 December 2016 Council is continuing to progress the Shared Services Innovation Fund Project with Leeton Shire and is currently exploring Environmental Compliance.	Completed	100%	
5.2.2.3	Enhance relationships with national and state policy makers for community benefit	5.2.2.3.1	Develop working relationships with regional politicians and bureaucrats and where appropriate state ministers	Chief Executive Officer	As at 31 December 2016 Council has developed good working relationships with the local state and federal members and their advisory staff and also the local agency personnel. This relationship allows for opportunities to be readily identified for the Shire.	Completed	100%	

PRODUCTIVE AND BENEFICIAL RELATIONSHIPS

Engaged partners in achieving priorities

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.1.1	Facilitate an annual 'Partners Meeting' to monitor the progress of this plan, and review priorities for the future	5.3.1.1.1	Coordinate an annual meeting of partners to monitor and update priorities and strategies	Casual VIC	As at 31 December 2016 The 'Partners Meeting' is reported quarterly to Council and is made available within the Council Minutes which are made available to the community by posting on Council's website www.narrandera.nsw.gov.au . Regular meetings are held with the community, partners, business community groups and industry groups to keep them updated on Council priorities.	Progressing	85%	
5.3.1.2	Maintain regular contact with partners involved in the implementation of priorities and strategies	5.3.1.2.1	Implement communication methods to maintain regular contact with partners involved in the implementation of strategies	Chief Executive Officer	As at 31 December 2016 Through the individual project plans, Council maintains regular contact with project partners.	Completed	100%	
5.3.1.3	Conduct an annual round table with community members to monitor the implementation of community	5.3.1.3.1	Coordinate and facilitate an annual meeting with community members involved in the implementation of strategies and	Chief Executive Officer	As at 31 December 2016 Council has an extensive range of Section 355 Committees that meet regularly with Council staff to monitor projects.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	driven actions		response to priorities within the delivery program and operational plan					

A productive Council environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.2.1	A productive and supportive organisation to facilitate best practice local government outcomes for the community	5.3.2.1.1	Ensure that Narrandera Shire Council staff are supported with access to appropriate training and professional development opportunities	Human Resources Officer	As at 31 December 2016 Staff training programs across a wide spectrum of courses and disciplines continue to be delivered and or rolled- out across all departments in accordance with approved training matrices. Some of these programs relate to professional and personal development, with others are designed to provide job or task specific training. Examples of the different types of training include financial, engineering, civil construction and plant. All training initiatives and outcomes are recorded against incumbent personnel and the newly acquired electronic personnel management system module "Learning and Accreditation" from the Local Government Software Solutions. This links directly with the Employee Performance and Appraisal program and can be accessed by the HR team and department managers for a simple solution to capturing training needs and outcomes essential for effective planning.	Completed	100%	
5.3.2.1	A productive and supportive organisation to facilitate	5.3.2.1.2	Ensure that the Narrandera Shire Council organisation is a safe and accessible place of	Work Health Safety Officer	As at 31 December 2016 Development and implementation of Council's Workplace Health & Safety Management System (WHSMS) continued throughout this quarter. With a focus on structuring a modern and relevant	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	best practice local government outcomes for the community		employment for staff and contractors		<p>framework for Council's WHSMS, the drafting of appropriate policy and procedural documentation continues to be undertaken. Recommendations made by independent third parties following a review and audit of our systems have been actioned or introduced and will continue throughout the next quarter. The number and frequency of reported workplace incident and hazards remained low throughout the quarter.</p> <p>Enterprise Risk Management (ERM) frameworks introduced to senior management teams in quarter 2 have been demonstrated to the new Councillor team during this quarter. Risk registers are continuing to be developed across the organisation and include the capacity for development of relevant training initiatives.</p>			