



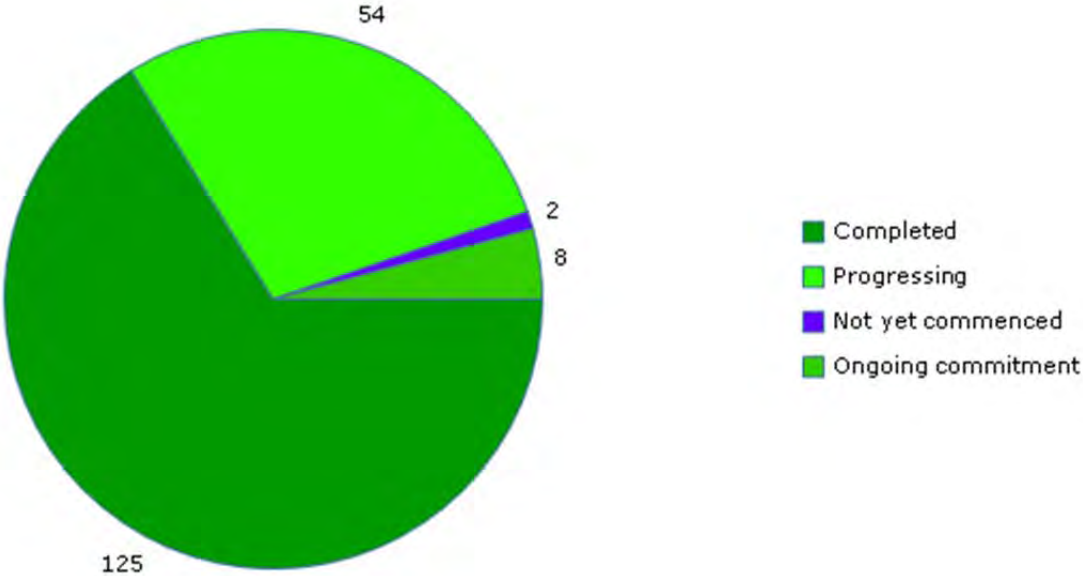
2013-2017 Delivery Program

Quarterly Delivery Program Review

Quarter 4 of the 2015-2016 reporting year as at

30 June 2016

Action Status Snapshot as at 30 June 2016







Total Actions: 189

A STRONG AND RESILIENT COMMUNITY AND SUSTAINABLE ENVIRONMENT

A POSITIVE AND SUPPORTIVE COMMUNITY



A positive sense of community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.1	Through engagement with the community, develop a Branding Strategy that reflects the characteristics, values and aspirations of the community. Utilise this brand as a consistent image for the Narrandera Shire and its communities	1.1.1.1.1	Work with the community and relevant stakeholders in the development of the Narrandera Shire Branding Strategy	Economic Development Manager	As at 30 June 2016 Narrandera Shire Council endorsed at its April 2016 Council meeting the revitalised Narrandera Shire Branding Strategy and associated budget with the tag line 'Surround Yourself'. The tag line can be used in a multitude of instances such as 'Surround Yourself in History' or 'Surround Yourself in the Environment'.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.1.2	Regularly celebrate community achievements and positive stories about our communities	1.1.1.2.1	Continue to develop relationships with local media outlets to facilitate the promotion of positive stories about the shire	Chief Executive Officer	As at 30 June 2016 Council has issued 19 media releases over the last quarter and has also responded to media requests promptly on a range of matters.	Completed	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.1	In partnership with the community, explore opportunities to facilitate cultural activities that encourage acceptance and knowledge of the community's culture	Executive Officer	As at 30 June 2016 The Aboriginal Flag was proudly flown at the Narrandera Visitor Information Centre during National Reconciliation Week being the last week in May and the first week in July 2016. Narrandera Shire Council has previously received two cultural based awards at the Local Government Professionals Excellence Conference with the Wiradjuri Honour Wall being highly commended under Excellence in Diversity and the Local Government Aboriginal Network Conference held September 2014 winning the award for Excellence in Local Economic Contribution.	Completed	100%	
1.1.1.3	Develop opportunities for our community to learn about and celebrate our differences and culture	1.1.1.3.2	Implement cultural awareness training for appropriate Council staff	Human Resources Officer	As at 30 June 2016 After many months of negotiation TAFE Riverina have been selected to provide cultural awareness training to all staff of Council; the training is intended to be diverse but at the same time focussing on our local indigenous culture. Discussions with the local Aboriginal Steering	Progressing	50%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Committee hope to have local Elders to both open the training and also participant in the session. It is expected that the training shall commence July/August 2016. As part of Council's new employee induction process, all new staff inductions shall include cultural awareness.			


An inclusive and welcoming community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.2.1	Explore innovative ways to welcome new residents to the shire	1.1.2.1.1	Explore innovative ways to welcome new residents to the shire	Economic Development Manager	As at 30 June 2016 The Manager Economic Development attended the Rotary new resident/citizen night on 6 April 2016 with a very warm welcome extended by Rotarians to new residents of the Shire. Each new resident gave an overview of their background, where they and their family were from, what work they undertook and importantly what brought them to reside in Narrandera. The new residents consented in giving their details to Council and have been followed up and have been part of a collection of resident stories that will be used in the promotion of the Shire at the Regional Living Expo. The new resident brochure "Make the Move" is to be revised upon the completion of the new branding design.	Progressing	85%	
1.1.2.2	Encourage new and existing residents to become involved in their community through volunteering opportunities and community groups/organisations	1.1.2.2.1	Support community members participation throughout Council activities through the implementation of effective volunteer processes	Economic Development Manager	As at 30 June 2016 The Events Officer and Manager Economic Development attended Narrandera High School recently and spoke to Years 10 and 11 about the opportunities to volunteer at the Visitor Information Centre; also to be on the John O'Brien Committee. New residents of the Shire are also provided with details of community groups and are encouraged to join groups.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.2.3	Celebrate our differences by ensuring that people of all ages, cultures and abilities are included and planned for through the development and implementation of an Access and Inclusion Plan	1.1.2.3.1	Celebrate our differences by ensuring that people of all ages, cultures and abilities are included and planned for through the development and implementation of an Access and Inclusion Plan	Deputy GM Corporate & Community	As at 30 June 2016 Staff actioned both internal and external workshops to facilitate this plan. The Positive Ageing Strategy consultation process was very comprehensive with the strategy adopted at the June 2016 meeting of Council.	Progressing	15%	
1.1.2.4	Increase cultural awareness within our community	1.1.2.4.1	Increase cultural awareness within our community	Executive Officer	As at 30 June 2016 Narrandera Shire has promoted inclusiveness in a number of ways and received two cultural based awards at a recent Local Government Professionals Excellence Conference. The Wiradjuri Honour Wall constructed within Marie Bashir Park was highly commended under Excellence in Diversity with the other winning event for Excellence in Local Economic Contribution was the Local Government Aboriginal Network (LGAN) Conference held during September 2014.	Completed	100%	



A supportive community for those in need

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.3.1	Ensure that relevant and appropriate information regarding local support and community services is available to residents	1.1.3.1.1	Develop a website resource that provide appropriate information to residents and visitors regarding local support and community services	Information Technology Manager	As at 30 June 2016 The Narrandera Community Support Services webpage is continually updated with information provided by the Manager of Home and Community Care. At this point in time, Council's website does not record page hits to gauge the number of views, however this is proposed to be investigated in the planned revamp of Council's website.	Completed	100%	
1.1.3.2	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	1.1.3.2.1	Develop and implement a shire wide Community Participation Strategy that supports the involvement of all community members including those that are disadvantaged, in local sport and community opportunities	Chief Executive Officer	As at June 2016 The Community Engagement Policy framework has been applied for a range of matters over the last quarter including the Positive Ageing Strategy, the Narrandera Business Centre Master Plan and the draft 2016-2017 budget road shows. The strategy has also been engaged for the Tree Management Plan also activities with networks such as the Narrandera Business Group.	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.1.3.3	Facilitate an annual 'Stronger Narrandera' conference that brings together service providers, community organisations and government departments to better understand and plan for the needs of the Narrandera Shire community	1.1.3.3.1	Establish a working group and begin exploring opportunities to facilitate a 'Stronger Narrandera' conference in partnership with service providers, and relevant agencies and organisations	Economic Development Manager	As at 30 June 2016 This action will be considered and actioned through the planned Economic Development Strategy review.	Progressing	50%	


A COMMUNITY THAT CELEBRATES TOGETHER

Celebration and protection of our cultural heritage and identity



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	1.2.1.1.1	Continue to support the Aboriginal Advisory Committee to ensure the ongoing consideration and respect of our indigenous culture	Executive Officer	As at 30 June 2016 During the current reporting period Council has agreed for a Council representative to be included within the group and to attend meetings for the local Aboriginal Advisory Committee.	Completed	100%	
1.2.1.2	Utilise current and historic visual images to celebrate our community's culture and history	1.2.1.2.1	Utilise current and historic visual images to celebrate our community's culture and history	Economic Development Manager	As at 30 June 2016 A local photographer has been engaged to take a number of high resolution images of our Shire including historical and cultural images. These images shall be used within various mediums such as promoting and marketing Narrandera Shire in accordance with the Community Strategic Plan also to celebrate events relating to our culture and heritage. The establishment of the Narrandera Arts and Community Centre provides wide-ranging opportunities to celebrate our Shire community culture and history.	Progressing	85%	


An exciting annual calendar of events

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.2.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	1.2.2.1.1	Continue to implement an annual calendar of events that actively engages all sectors of the Narrandera Shire community and extends the communities capacity to attract visitors	Economic Development Manager	As at 30 June 2016 The annual calendar of events is maintained on Council's dedicated tourism website www.narrandera.com.au also on Council's main www.narrandera.nsw.gov.au website. In addition a regular 'Whats On' digital newsletter is distributed extensively throughout the Shire. Council is also supportive of new and upcoming events that engage different sectors of the community or interests such as the inaugural 2015 Rockin' on East festival.	Completed	100%	
1.2.2.2	Implement a range of community organised and managed events that are high quality and engaging	1.2.2.2.1	Develop a Narrandera Shire Events Strategy that outlines Councils role in the delivery of events throughout the shire	Economic Development Manager	As at 30 June 2016 An events strategy has been completed (See adopted Product Development and Destination Marketing Strategy 2011-2021) with a policy created and respective operational manuals derived for individual events.	Completed	100%	
1.2.2.3	Through a comprehensive review, explore opportunities to enhance the delivery of an	1.2.2.3.1	Through a comprehensive review, explore opportunities to enhance the delivery of an	Economic Development Manager	As at 30 June 2016 An annual calendar of events is maintained by the Narrandera Shire Visitor Information Centre with a continual effort made to look at new opportunities as they arise. An opportunity to host a Riverina Taste Event	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	annual signature event for the shire		annual signature event for the shire		in October 2016 has the potential to become an annual signature event and is being explored.			
1.2.2.4	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	1.2.2.4.1	Provide support and training to community event organisers to ensure that community events are safe and meet all regulations and legislation	Economic Development Manager	As at 30 June 2016 Ongoing training and support is provided by the Events Officer to community organisations and other event holders to complete the required documentation for comprehensive risk management assessment as detailed within the Event Planning Manual. This service is provided free of charge and is offered as a way of not only engaging with community organisations but is offered as a way of encouraging groups to establish new events.	Completed	100%	




A creative community


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.3.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	1.2.3.1.1	Develop and implement a Narrandera Shire Arts Strategy, that increases community access to, and participation in, arts and cultural expression and activities	Economic Development Manager	As at 30 June 2016 Work continues on the development of an Arts Strategy involving collaboration with Western Riverina Arts and local artists. Planning is well underway with the Narrandera Arts and Community Centre Committee in the planning the opening of the Narrandera Arts and Community Centre and the first exhibition called Murrumbidgee Marramarra in July 2016.	Progressing	15%	
1.2.3.2	Create a evolving display space within the shire to showcase the work of local artists	1.2.3.2.1	Create an evolving display space within the shire to showcase the work of local artists	Economic Development Manager	As at 30 June 2016 Staff, volunteers and those within the Regional Art Network are actively exploring opportunities that may present with the much anticipated opening of the Narrandera Arts and Community Centre in July 2016. There is the potential to display the work of many dedicated local artists for short term exhibitions. In due course a comprehensive calendar of arts and cultural activities for the Centre will be prepared. It is anticipated that over time the Centre will become a renowned facility for travelling exhibitions.	Progressing	55%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.2.3.3	Investigate the development of a community arts and culture centre which supports the display of core arts as well as studio and rehearsal space	1.2.3.3.1	Investigate the development of a community arts and culture centre which supports the display of core arts as well as studio and rehearsal space	Economic Development Manager	As at 30 June 2016 The transformation of the former Masonic Temple to create the Narrandera Arts and Community Centre is complete. Planning is underway for the official opening of the Narrandera Arts and Community Centre to be held Friday 15 July 2016 with the Centre open to the public from 16 July 2016. The inaugural exhibition is the Murrumbidgee Marramorra, an exhibition of local aboriginal artists. A booking system including a user handbook for users has been prepared to facilitate the use of the Centre in accordance with guidelines.	Completed	100%	



A COMMUNITY THAT IS ENGAGED AND EMPOWERED


Communities with opportunities to interact

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.1	Encourage a range of neighbourhood based activities and events that facilitate interaction at a local level	Chief Executive Officer	As of June 2016 Council contributed to the Anzac Day planning and celebrations at Narrandera, Grong Grong and Barellan. Council also conducted Draft 2016-2017 Budget roadshows shows at Narrandera, Barellan, Grong Grong and Sandigo which also provided the opportunity to discuss community issues with Councillors and senior staff.	Completed	100%	
1.3.1.1	Regularly promote and encourage opportunities for the community to come together	1.3.1.1.2	Encourage and support community groups and programs to implement activities that encourage new members and increased participation	Economic Development Manager	As at 30 June 2016 Fusion Bright Fun Run was held during April 2016 that involved a fun glow themed 3km run in the dark around the oval at Marie Bashir Park with participants dressed in glow gear. The annual Koala count continued to be an outstanding success with the Koala Regeneration Committee welcoming a large number of participants who came together at the Narrandera Flora and Fauna Reserve located between the Murrumbidgee River and the Main Irrigation Canal.	Progressing	90%	
1.3.1.1	Regularly promote and encourage opportunities for	1.3.1.1.3	Promote community activities that engage community	Economic Development Manager	As at 30 June 2016 The 'What's On' newsletter listing community events and activities continues to be distributed throughout the Shire.	Progressing	95%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	the community to come together		members in enhancing and protecting their neighbourhoods and environment		Narrandera Tourism and Narrandera Library Facebook is used to promote community activities and the Council takes every opportunity to promote activities through media releases in the local paper and on radio. The annual koala count was held on 17 April 2016, and is an opportunity for the community to come together to view koalas in their natural habitat as well as participate in a check of colony number to ensure that they are thriving.			
1.3.1.2	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	1.3.1.2.1	Explore the development of spaces that encourage social interaction throughout neighbourhoods, planned for in consultation with the community members	Chief Executive Officer	As at 30 June 2016 The Narrandera Business Centre Master Plan detailed design is progressing with the community reference group reconvened to provide input. The Positive Ageing Strategy recently adopted by Council identifies a range of strategies for enhancing social interaction in the Shire.	Completed	100%	




Innovative community projects that involve people of all ages, abilities and backgrounds

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	1.3.1.2.1	Develop and implement the 'Narrandera Shire Neighbourhood Power Project' and appropriate funding allocation, to encourage neighbourhoods to develop and implement projects within their own community that respond to identified community priorities	Chief Executive Officer	As of June 2016 Whilst the strategy as such has not been developed, Council has facilitated access for community groups to access financial funding; apart from Council's annual Financial Assistance Program, Council as a shareholder of Southern Phones auspiced a \$25,000 community grant scheme during the previous and the current reporting period.	Completed	100%	
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate	1.3.2.2.1	Regularly distribute grant information to community groups, clubs and committees	Economic Development Manager	As at 30 June 2016 Community grant information is received by Council from a very wide variety of sources, including Riverina Development Association and promptly circulates the details to all community groups.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community projects							
1.3.2.2	Provide information and advice to support community groups, clubs and committees to access funding to facilitate community projects	1.3.2.2.2	Provide appropriate support to community groups to facilitate their applications for funding	Economic Development Manager	As at 30 June 2016 Community groups are offered continual support by Council staff to access grant funding by the provision of supporting documents and or advice regarding the application for the grant. A recent example of this support is the bid to host the 2017 NSW Rural Women's Gathering. Council in partnership with Regional Development Australia held a Grants Writing Workshop for community groups during April 2016; the workshop also provided information regarding the various grants available to the community groups that attended. It is hoped that many Shire community organisations will benefit from improved writing skills learned.	Completed	100%	




A Shire that embraces and prepares its young people

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.3.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.1.1	Facilitate the inclusion of young people in our community through the development and implementation of the 'Narrandera Shire Council Youth Development Plan'	Executive Officer	As at 30 June 2016 A Narrandera Shire Council Youth Development Plan is still in the concept phase.	Progressing	10%	
1.3.3.2	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	1.3.3.2.1	Employ a Youth Development Officer to support the implementation of the 'Narrandera Shire Council Youth Development Plan'	Chief Executive Officer	As at 30 June 2016 The current organisational structure and budget does not allow for a dedicated Youth Development Officer. A number of Council positions do however support youth activities such as the Road Safety Officer, the Executive Officer, the Events Officer and the Library Manager. Council support is also provided to many other agencies and groups that offer youth services such as Intereach, the Interagency Forum, Mission Australia, the various schools across the Shire, TAFE NSW, Fusion and the local Domestic Violence Committee.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.3.3	Promote events, activities and programs that provide opportunities for young people to become involved in their community	1.3.3.3.1	Provide continued support to the Youth off the Streets program,	Executive Officer	As at 30 June 2016 The Griffith 'Youth Of The Streets' Program has been reduced due to funding constraints and now provides intermittent visits to Narrandera Shire.	Completed	100%	
1.3.3.3	Promote events, activities and programs that provide opportunities for young people to become involved in their community	1.3.3.3.2	Continue to actively seek funding to support the delivery of programs and activities for young people within the shire	Executive Officer	As at 30 June 2016 Council continues to act in a facilitating role for activities and programs to provide opportunities for young people to become involved in the community.	Completed	100%	
1.3.3.4	Conduct a biennial Youth Forum to engage young people in the planning of events,	1.3.3.4.1	Conduct a biennial Youth Forum to engage young people in the planning of events, programs and services within the	Executive Officer	As at 30 June 2016 No progress to report this quarter	Not yet commenced	0%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	programs and services within the community		community					



A Shire that recognises the valuable contribution made by its older residents




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.1	Publicly recognise and celebrate the contribution made to our community by older residents throughout Seniors Week every year	Economic Development Manager	As at 30 June 2016 Recognition of the contribution of the senior residents across this Shire is made annually through the Australia Day Awards. Activities and support for our senior residents is a focus within the Council endorsed Positive Ageing Strategy formalised at the June 2016 meeting.	Completed	100%	
1.3.4.1	Provide regular opportunities for our older residents to come together through events, programs and activities	1.3.4.1.2	Provide appropriate support and resources to facilitate community groups that support older people in the community	Chief Executive Officer	As at 30 June 2016 The Narrandera Shire Positive Ageing Strategy was adopted by Council at its June 2016. The strategy is aptly named and provides a range of themes and activities that the whole community can do to support the senior residents of the Shire.	Completed	100%	
1.3.4.2	Support and facilitate opportunities for respected	1.3.4.2.1	Support and facilitate opportunities for respected community elders	Executive Officer	As at 30 June 2016 During the course of the year Council through the Chief Executive Officer and Executive Officer facilitated a luncheon with local elders to network with the local	Completed	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community elders to provide mentoring to young people		to provide mentoring to young people		Christian Revival Church and Anglican Church. An open invitation was also left with the Executive of the Narrandera Aboriginal Land Council for Council's Chief Executive Officer and Executive Officer to be available to attend meetings as required.			

A supportive shire for families and children



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.1	Support the provision of after school care within the shire	Executive Officer	As at 30 June 2016 Council continues to support the Narrandera Out Of School Hours program (NOOSH) as a shared service with Leeton Shire Council. It will be recommended to the July 2016 meeting of Council that it continue to participate in a partnership with Leeton Shire Council who will provide the administrative support to the centre until 30 June 2017.	Completed	100%	
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.2	Support the provision of playgroups throughout the shire	Chief Executive Officer	As at 30 June 2016 Council will be reviewing its position on the continued support of the Narrandera Out of School Hours (NOOSH) service in July 2016. The outcome will depend on the numbers of children attending the service during the prior period. Council has provided financial assistance to the Barellan Pre-School Branch of the Riverina Childrens Activity Van for the purpose of rental to continue the service within the Barellan Community; similarly the Narrandera Pre-School is constructed on land owned by Council and who rent the land from Council for a nominal rental	Completed	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					amount. Council also provides a facility in Twynam Street, Narrandera for the Narrandera Little Connection Playgroup to operate within at no cost to the group.			
1.3.5.1	Provide families with greater access to childcare and children's programs, including after school care and holiday care, preschool and playgroups	1.3.5.1.3	Support access to pre-schools for children with the shire	Chief Executive Officer	As at 30 June 2016 Council provided rental assistance to the Barellan Pre-School group for the 2015-2016 financial year and provides a premises to the Narrandera Little Connections Playgroup to operate within at no cost. In addition Council as the registered owner of land at the corner of Elwin Street and Adams Street, leases the land to the Narrandera Pre-School who provide fundamental grounding education for children prior to entering mainstream schools.	Completed	100%	
1.3.5.2	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development	1.3.5.2.1	Undertake a review of the shire's playgrounds and develop the Narrandera Shire Playground Strategy to facilitate the development of exciting and accessible playgrounds and	Open Space Recreation Manager	As at 31 December 2015 This action was added into the 2016-2017 capital works program subject to funding; notwithstanding the review there is a continual maintenance and replacement program of equipment within playgrounds and family spaces across the Shire.	Progressing	80%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	of exciting and accessible playgrounds and family spaces		family spaces					
1.3.5.3	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	1.3.5.3.1	Provide parent room facilities in all appropriate public toilet developments and upgrades throughout the shire	Open Space Recreation Manager	As at 31 December 2015 The new amenities at the Grong Grong Park have been completed with a baby change table installed. No purposely built parenting rooms have been constructed in any of the Shire amenities to date.	Completed	100%	
1.3.5.4	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	1.3.5.4.1	Provide information and advice to community groups, facilities and businesses to become more family and child friendly	Economic Development Manager	As at 30 June 2016 The need to attract families to the Shire and into businesses had been discussed at the Narrandera Business Group and the Narrandera Tourism Inc. Some local eateries have created a child friendly play area to encourage family patronage. Local accommodation providers offer options that are family friendly and able to comfortably accommodate families.	Progressing	40%	
1.3.5.5	Ensure the views of children are actively sought throughout	1.3.5.5.1	Continue to engage with groups that work with children and their families	Chief Executive Officer	As at 30 June 2016 Council provides a meeting space in addition to administrative support and a representative to the Interagency Forums.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community engagement activities and that the needs of children are considered in decision making							
1.3.5.5	Ensure the views of children are actively sought throughout community engagement activities and that the needs of children are considered in decision making	1.3.5.5.2	Actively engage children throughout the shire in local government	Executive Officer	As at 30 June 2016 Council continues to support and promote youth week activities in conjunction with other partners such as the Fusion Youth Group.	Completed	100%	




Opportunities for our community to participate together




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.6.1	Continue to provide high quality library services at the Narrandera Library	1.3.6.1.1	Undertake a review of library services within Narrandera Shire	Community Development Manager	As at 30 June 2016 Following an exploration of the viability of shared services with Leeton Shire Council, Leeton Shire resolved that they are unwilling to enter into any regional arrangements at this point in time and shall continue as a stand alone service. The Narrandera Shire Library was successful with its Expression of Interest Submission to provide Rural Agency Services for Centrelink for the Narrandera Shire with the process of setting up the agency well underway.	Completed	100%	
1.3.6.2	Ensure diversity in the type of community activities that are available to participate in, including sport, arts and culture and social programs and activities	1.3.6.2.1.	Continue to provide ongoing support to sportsground and stadium committees	Deputy GM Infrastructure	As at 30 June 2016 The coaches box proposal forms part of the 2016-2017 capital works program and is well progressed in terms of planning and approvals in readiness for construction. A submission to host a pre-season AFL game for 2017 has once again been submitted for consideration.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.3.6.2	Ensure diversity in the type of community activities that are available to participate in, including sport, arts and culture and social programs and activities	1.3.6.2.2	Continue to support and encourage opportunities for our Shire's Indigenous community to celebrate and participate in cultural activities	Executive Officer	As at 30 June 2016 Council provides facilitative support when the Indigenous Community seeks to conduct NAIDOC week activities. The Chief Executive Officer and executive staff continue to work with the Narrandera Local Aboriginal Land Council. Narrandera Shire Council now has a Council representative on the local aboriginal advisory group. Council has a newly completed Arts and Community Centre with the first exhibition promoting the talents of the Murrumbidgee Marramarra artists.	Completed	100%	

RESPECTS AND PROTECTION OF OUR NATURAL ENVIRONMENT



A community that actively protects its local environment


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	1.4.1.1.1	Explore programs that educate residents and visitors to limit their impact on the environment	Open Space Recreation Manager	As at 30 September 2015 Installation of numerous litter collection bins and signage have been installed across the Shire sending a visual message to people to lessen their impact on the environment. The 'red guide post program' is used within the Shire to advise of noxious weed locations. Advertising of the program has been achieved through a 'fuel nozzle campaign' also television advertisements.	Completed	100%	
1.4.1.2	Support businesses, the farming community, and industry to implement environmentally friendly practices	1.4.1.2.1	Develop and implement sustainable management plans and strategies for sensitive areas that support sustainable environment practices	Environmental Planning & Development Manager	As at 30 June 2016 Preservation of the heritage of Narrandera Shire is an ongoing commitment which is evidenced by Council's engagement of a heritage consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment.	Completed	100%	
1.4.1.3	Ensure that development within the shire integrates ecologically sustainable	1.4.1.3.1	Ensure that development within the shire integrates ecologically sustainable	Environmental Planning & Development Manager	As at 30 June 2016 All applications for development consent are assessed against given controls in Council's Local Environmental Plan also Development Control Plans and other statutory requirements.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	development principles		development principles					
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.1	In partnership with Western Riverina Noxious Weeds Action Group and Eastern Riverina Noxious Weeds Action Group, continue to respond appropriately to outbreaks of weeds throughout the shire	Open Space Recreation Manager	As at 30 September 2015 Council continues to support the regional groups with the 2015-2020 Weed Action Plan developed by Council's Open Space and Recreation Manager. A signed memorandum of understanding and participating partner declarations have been sent to Greater Hume Shire Council who are the co-ordinating body.	Completed	100%	
1.4.1.4	Continue to implement processes to protect our environment from the occurrence, spread and impact of weeds throughout the shire	1.4.1.4.2	Inspect properties for weed control on a biennial basis	Open Space Recreation Manager	As at 31 December 2015 High risk properties are being inspected in accordance with the Regional Weeds Action Plan created by Council's Open Spaces & Recreation Manager and the Noxious Weeds Officer.	Progressing	60%	
1.4.1.4	Continue to implement processes to protect our	1.4.1.4.3	Provide information and advice regarding weed control and	Open Space Recreation Manager	As at 31 December 2015 The 'red guidepost' program is being used through the Shire also a 'fuel nozzle' and television advertising campaign is currently	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	environment from the occurrence, spread and impact of weeds throughout the shire		preventative practices		underway. High risk pathways have been identified in the Weeds Action Plan for 2015-2020. The objective is to provide information and advice in accordance with the key performance indicators contained within the Weeds Action Plan.			



Innovative ways to protect our environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.2.1	Explore the feasibility of green energy options for use within the Narrandera Shire	1.4.2.1.1	Explore the feasibility of green energy options for use within the Narrandera Shire	Environmental Planning & Development Manager	As at 30 June 2016. Minimal implementation has occurred to date. Council's Capital Works projects consider viable efficiency options where possible and within budget constraints. The statutory Building Code of Australia requirements are imposed for all new building developments. Council organised for the Office of Environment & Heritage to deliver Energy Basics training in April for staff and local businesses. Follow-up assistance in implementation practices will be provided. Preliminary work on an energy audit and a cost / benefit analysis of solar energy is included in the adopted 2016-2017 budget.	Progressing	75%	
1.4.2.2	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	1.4.2.2.1	Investigate innovative ways to ensure that all Council facilities are developed and retrofitted to environmentally efficient standards	Environmental Planning & Development Manager	As at 30 June 2016 There has been minimal opportunity to retrofit Council facilities due to budget constraints, however a review of Council owned and managed office spaces and buildings is in progress. Staff have attended energy basics management training to help identify opportunities as they arise.	Progressing	70%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.2.3	Develop a community Climate Change Strategy that supports the long term goal of becoming a carbon neutral community	1.4.2.3.1	Develop a community Climate Change Strategy that supports the long term goal of becoming a carbon neutral community	Environmental Planning & Development Manager	As at 30 June 2016 Local Government NSW and the Office of Environment & Heritage have surveyed NSW Councils to assess the needs of Councils in adapting to climate change. Council staff attended a workshop during April 2016 to identify areas of regional vulnerability and adaptation responses and the effect on industry, landscape management and natural/cultural assets; settlements and infrastructure; human services; and emergency management.	Progressing	20%	



Proactive water conservation practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.3.1	Provide ongoing information to the community about the importance of water conservation practices	1.4.3.1.1	Continue to regularly distribute relevant information to the community supporting water conservation practices	Water Sewer Project Coordinator	As at 30 June 2016 Council continues to distribute information to the community supporting water conservation practices.	Ongoing commitment	100%	
1.4.3.2	Investigate water re-use opportunities in all community facilities, residential developments and storm water upgrades	1.4.3.2.1	Revise and update the Narrandera Storm Water Management Plan	Deputy GM Infrastructure	As at 30 June 2016 There has been no further revision of the Narrandera Stormwater Management Plan this reporting period.	Progressing	15%	
1.4.3.3	Work towards ensuring that water conservation practices are engaged throughout all Council works	1.4.3.3.1	Conduct a review of water use practices within Council works and identify areas for potential savings and reuse	Water Sewer Project Coordinator	As at 30 June 2016 Council continues to self monitor water usage with the long term goal of implementing conservation and sustainable practices.	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.3.4	Undertake works to improve the water quality of our waterways	1.4.3.4.1	Undertake works to improve the water quality of our waterways	Open Space Recreation Manager	As at 31 December 2015 A hydrological study of Lake Talbot waterway has commenced with weed harvesting activities undertaken and finalised during the early part of 2016. Regular water testing to monitor water quality is ongoing.	Completed	100%	
1.4.3.5	Improve our aquatic biodiversity	1.4.3.5.1	Improve our aquatic biodiversity	Open Space Recreation Manager	As at 31 December 2015 Minimal chemical use practices are in place and then using only approved water way safe chemicals along with selective herbicide program to reduce erosion. A hydrological study of Lake Talbot has commenced.	Completed	100%	

Protection of our native flora and fauna

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
1.4.4.1	Support rural communities and farmers to conduct rehabilitation projects	1.4.4.1.1	Where appropriate provide support to programs that actively engage farmers in the rehabilitation of land	Environmental Planning & Development Manager	As at 30 June 2016. Council is willing to assist with any proposed projects, provided that Council has the capacity and available resources at that particular point in time.	Progressing	5%	
1.4.4.2	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	1.4.4.2.1	Increase the amount of native vegetation that is actively managed for conservation ensuring that priority is given to high conservation value vegetation and habitat	Open Space Recreation Manager	As at 31 December 2015 Re-growth of native vegetation is managed in such a manner as to promote healthy growth. The commitment to planting native vegetation is ongoing.	Completed	100%	
1.4.4.3	Increase the involvement and leadership our Aboriginal	1.4.4.3.1	Work with the CMA to implement the CMA riparian restoration and Aboriginal Cultural Heritage program	Executive Officer	As at 30 June 2016 There has been no further progress to report during this quarter.	Progressing	15%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	community have in championing the protection of our land, in particular in areas of cultural significance							
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.1	Coordinate and implement an appropriate works program for management of the Narrandera Wetlands	Open Space Recreation Manager	As at 31 December 2015 Work schedules are implemented in accordance with the Narrandera Wetland Committee's recommendations and public requests. A noxious weed inspections and control program is in place and is perpetual.	Completed	100%	
1.4.4.4	Actively protect our native wildlife, in particular our koala population	1.4.4.4.2	Implement and coordinate a works program for management of the Narrandera Flora and Fauna Reserve	Open Space Recreation Manager	As at 31 December 2015 A number of measures are in place to protect our native fauna such as water troughs placed in key areas during periods of hot weather to lessen the stress on Koalas. Fire trails are graded when necessary in addition to a noxious weeds program in place to protect the native flora as are riparian inspections conducted on a regular basis. Fuel reduction methods and approvals are still being investigated. The reserve is inspected regularly by the Council Ranger and where necessary (such	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					as following periods of rainfall) the reserve is closed to vehicular access to limit any damage to the roadways and natural habitat.			



A GROWING ECONOMY

A STRONG AND RESILIENT LOCAL ECONOMY

An economy that is well prepared for the future



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.1.1	Develop a Narrandera Shire Economic Development Strategy to better understand the needs and characteristics of the local economic environment and to plan for the response to priorities	2.1.1.1.2	Employ a Community and Economic Development Officer to support the development and implementation of the actions identified in the Narrandera Shire Economic Development Strategy	Economic Development Manager	As at 30 June 2016 Application for grant funds to the Murray Darling Basin Regional Diversification Program - Energise Enterprise Fund to facilitate the development of an Economic Development Strategy for \$25,000 was successful. Consultant has been engaged and program schedule is to be reviewed.	Progressing	55%	
2.1.1.3	Support the establishment of a Narrandera Shire Chamber of Commerce or similar	2.1.1.3.1	Support the establishment of a Narrandera Shire Chamber of Commerce or similar business group	Economic Development Manager	As at 30 June 2016 Council staff shall continue to attend monthly meetings with the Narrandera Business Group and Narrandera Tourism Incorporated.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	business group							
2.1.1.4	Strengthen relationships between Council and the business community	2.1.1.4.1	Continue to maintain and foster relationships with business and industry leaders throughout the shire through regular meetings and communication	Economic Development Manager	As at 30 June 2016 Regular monthly attendance at Narrandera Business Group and Tourism Inc. meetings strengthens communication and relationships. The relationship with Riverina Regional Development Australia and Riverina Regional Tourism; along with other entities and agencies is maintained through regular attendance at meetings and ongoing digital communication. Council's Mayor and Chief Executive Officer continue their program of a monthly visit to identified businesses within the Shire to promote cross-communication.	Completed	100%	
2.1.1.5	Develop strong links with regional economic development initiatives	2.1.1.5.1	Continue to participate in Regional Development Australia and RAMROC initiatives that focus on strengthening the economic environment within the Narrandera Shire	Economic Development Manager	As at 30 June 2016 Council staff continue to participate in forums conducted by Regional Development Australia (Riverina) with Councillors and senior staff attending RAMROC meetings and partake in numerous collaborative initiatives with other Councils such as the Lake Coolah project and the Food Bowl Inland Rail Alliance. Collaboration with the Business Enterprise Centre in regional development initiatives such as workshops for skill development and training that support local businesses. Council hosted a successful and well attended Regional Development Australia Regional Economic Development	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					forum in Narrandera on 16 June 2016.			
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.1	Continue to actively encourage and source professional development opportunities for our businesses	Economic Development Manager	As at 30 June 2016 Council supported applications under the Murray Darling Basin Regional Economic Diversification Program (MDBREDP) Energise Enterprise Fund for professional development and training workshops to be held in Narrandera and the Riverina Region. The Business Enterprise Centre was successful in obtaining funding to hold professional development workshops for small business during 2016-2017. Council also supported Leeton and Riverina TAFE in an application to the MDBREDP Energise Enterprise Fund to conduct digital workshops aimed at providing businesses skills to promote and market their business in a digital environment.	Completed	100%	
2.1.1.6	Support opportunities for our businesses to participate in professional development opportunities that will strengthen their long term sustainability and viability	2.1.1.6.2	Promote and distribute appropriate information to businesses to encourage participation and attendance at professional development opportunities throughout the region	Economic Development Manager	As at 30 June 2016 An opportunity was provided to tourism operators to attend workshops facilitated by Riverina Regional Tourism aimed at new businesses and existing businesses develop a new tourism product or businesses wanting to review and revamp their current tourism product or business. Letter of support for an application to the Murray Darling Basin Regional Economic Diversification Program - Energise Enterprise Fund for TAFE to deliver a program of digital workshops to local businesses, 8 to be held in Leeton and 8 in	Progressing	75%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Narrandera. The workshops are aimed at providing local businesses with the skills required to market, promote or sell on line.			

A local economy supported by the broader community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.1.2.1	Support the utilisation of local businesses wherever possible, and when in the best interests of the community and Council	2.1.2.1.1	Develop and implement a Council procurement policy that outlines appropriate recognition of local businesses and contractors within procurement processes	Deputy GM Corporate & Community	As at 30 September 2015 Reviewed procurement policy developed and implemented with staff training. Council procurement manual at section 8.1 provides for local supplier preference; "The Project Officer should purchase goods or services, or the relevant panel should recommend the tender/quotation to NSC, from a local supplier where the results of an evaluation against the specific selection criteria and procurement categories are equal". Discussion is being held with Local Government Procurement to increase local contractor presence on the Local Government Procurement contractors database.	Completed	100%	
2.1.2.2	Explore ways to encourage greater support for our local businesses within the community	2.1.2.2.1	Where appropriate, support local businesses with the promotion of strategies that encourage local retail support by the community and visitors	Economic Development Manager	As at 30 June 2016 A partnership application with Narrandera Business Group and industry to the Murray Darling Basin Regional Diversification Program - Energise Enterprise Fund to engage a consultant to facilitate a 'Buy Local Strategy Project' was successful.	Progressing	95%	



A THRIVING TOURISM SECTOR

An improved image of Narrandera for tourists



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting tourist destination	2.2.1.1.1	In line with Council's branding strategy develop a tourism marketing campaign to promote Narrandera Shire outside of the region as an attractive and exciting visitor destination	Economic Development Manager	As at 30 June 2016 Narrandera Shire Council continued to supporting the 'Narrandera - You'll Love it' campaign which featured 1,000 Television spots and approximately 700 radio spots over a 12 month period. This campaign promoted Narrandera's existing tagline 'Heart of the Riverina'. A new branding strategy and campaign has been adopted, inclusive of the new tagline 'Surround Yourself' with work progressing of the new branding strategy, including the development of a marketing campaign.	Completed	100%	
2.2.1.3	Ensure the Narrandera Visitor Information Centre is maintained to a high standard to provide	2.2.1.3.1	Upgrade the Narrandera Visitor Information Centre	Economic Development Manager	As at 30 June 2016 A number of actions for the Visitor Information Centre have been completed or are progressing well. The internet kiosk has been installed and is now operational. The inaugural meeting of the Narrandera and Leeton Visitor Services Steering Committee was held 9 May 2016 with the Committee endorsing the terms of reference and	Progressing	50%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	information and resources to visitors to the area				agreed that a potential joint Visitor Information Centre could be an outcome which would require redevelopment or upgrade of the current Narrandera Visitor Information Centre.			

Better use of our natural strengths and assets to build our tourist sector



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.2.1	Promote Narrandera as a place of great environmental diversity and interest	2.2.2.1.1	Work to encourage nature based tourism operators to establish within the shire	Economic Development Manager	As at 30 June 2016 Despite attempts by businesses and Council to commence nature tour operations, the initiative remains not viable. Most visitors are creating there own experiences by utilising our natural assets such as the river for kayaking, swimming, fishing and our well defined trails for walking and cycling. Visitors who are self resourced with the necessary equipment and enthusiasm do not require a tour operator to provide these experiences.	Completed	100%	
2.2.2.2	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	2.2.2.2.1	Work to support the development and maintenance of appropriate infrastructure within significant visitor destinations, including river and forest areas	Economic Development Manager	As at 30 June 2016 Discussions have been held about Stage 2 of bike and hike trail where it was agreed that a review of the first stage is required to identify any necessary repair with consideration given to ongoing maintenance of the trail before Stage 2 is progressed.	Progressing	65%	


Partnerships to support our tourist industry

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.2.3.1	Continue involvement in appropriate regional and state tourism bodies	2.2.3.1.1	Continue to actively participate in the following groups/bodies: <ul style="list-style-type: none"> • Riverina Regional Tourism • Destination NSW • Regional Development Australia • Newell Highway Promotion Committee 	Economic Development Manager	As at 30 June 2016 Planning is underway for participation in the 2016 Regional Living Expo in Sydney as part of Regional Development Authority – Regional Living Expo. Council maintains and continues its membership and participation in Riverina Regional Tourism, Destination NSW and also the Newell Highway Promotion Committee programs.	Completed	100%	
2.2.3.2	Partner with neighbouring Councils to facilitate the promotion of the region	2.2.3.2.1	Continue to actively participate in council cluster groups with neighbouring shires	Economic Development Manager	As at 30 June 2016 Council continues to maintain a strong involvement in the Newell Highway Promotions Committee. Narrandera Shire Council works in unison with Leeton Shire Council, Griffith City Council, Carrathool Shire Council and Murrumbidgee Shire Council on destination planning.	Completed	100%	



A PROFITABLE AND GROWING BUSINESS AND INDUSTRY COMMUNITY

Attract new industry and business to the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	2.3.1.1.1	Develop an Economic Marketing Strategy to promote Narrandera Shire as an attractive place for business	Economic Development Manager	As at 30 June 2016 The development of an Economic Marketing Strategy for new business to promote the Shire strongly links to both the Economic Development Strategy and the branding strategy which are now being progressed with the approval of grant funding to support the development of the Economic Development Strategy and the appointment of the Marketing and Tourism Officer to lead the Branding Strategy. An application for funds has been submitted to the Murray Darling Basin Regional Economic Diversification Program (MDBREDP) Energise Enterprise Fund to implement a project that aims to market business opportunities of the Shire to approximately fifteen key and agricultural complimentary industries.	Progressing	55%	
2.3.1.2	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the shire's shopping precinct	2.3.1.2.1	Build a stronger commercial/retail sector through the attraction of major retailers to compliment the Shire's shopping precinct	Economic Development Manager	As at 30 June 2016 Continued progression of the Narrandera Business Centre Master Plan with detailed design underway. A fast food retailer continues to seek and have discussions to source suitable land.	Progressing	45%	





Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.1.3	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of incentives to new businesses wishing to establish in the shire	2.3.1.3.1	Develop a Business Attraction Incentive Policy to facilitate the promotion and delivery of incentives to new businesses wishing to establish in the Shire	Economic Development Manager	As at 30 June 2016 This policy will be developed upon completion of Economic Development Strategy. The policy is partially dependant on the direction and focus of the Economic Development Strategy. Research continues and information being sourced on policies and incentives provided by other Councils that may be useful in formulating this strategy and associated policies.	Progressing	30%	




Support establishing and long term businesses within the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.2.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	2.3.2.1.1	Continue to recognise and celebrate the local businesses and encourage business operators to strive for excellence	Economic Development Manager	As at 30 June 2016 In partnership with the Narrandera Business Group a joint submission was submitted and was subsequently approved for funding by the Murray Darling Basin Regional Economic Diversification Program - Energise Enterprise Fund for a 'buy local strategy project'. Planning is currently underway with a consultant to establish timeframes. Council also assisted with the Narrandera Business Group's successful meet and greet event held in May 2016 by sourcing interesting national guest speakers from Ferrero Rocher Australia and Agris Australis.	Completed	100%	
2.3.2.2	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	2.3.2.2.1	Support consistent and professional marketing to promote Narrandera as a place to shop and do business	Economic Development Manager	As at 30 June 2016 Continue ongoing promotion through the Riverina Regional Tourism, also the Riverina quarterly e-newsletter of locally produced food products. Promotion of local products for sale in the Visitor Information Centre and on the Narrandera Tourism Facebook. Narrandera Business Group has partnered with Council on a 'buy local strategy', with grant funds approved. A refresh of the Narrandera Tourism Website with listings of current local businesses and their details has been finalised. Progress continues on updating the Narrandera Shire Council Investor website which will have	Progressing	85%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					improved functionality, more appealing and relevant images and importantly links to other Council services associated with investor business development.			

Develop infrastructure that facilitates business growth



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.3.3.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	2.3.3.1.1	Undertake a review of parking within the Narrandera CBD and develop a plan to respond to parking priorities	Traffic Airport Engineer	As at 31 March 2016 A report was submitted to the February 2016 meeting, Councillors undertook a field inspection with consensus that there was adequate parking within the Narrandera CBD precinct. The matter will be reviewed again in conjunction with East Street, Narrandera improvements.	Completed	100%	
2.3.3.2	Plan, develop, deliver and maintain infrastructure to support land sales in industrial estates	2.3.3.2.1	Develop and implement infrastructure master plans for priority commercial and industrial development areas	Deputy GM Infrastructure	As at 30 June 2016 There is a completed Master Plan for the Red Hill Industrial complex and an informative website. The Master Plan includes staged subdivisions to be considered inline with demand for land purchases.	Completed	100%	
2.3.3.3	Plan, develop, deliver and maintain infrastructure that encourages transactions in commercial and activity centres	2.3.3.3.1	Commence scoping and review of the Narrandera CBD Master Plan development in conjunction with any additional LEP review	Deputy GM Infrastructure	As at 30 June 2016 The draft design for the Narrandera CBD Master Plan has been adopted by Council and the detailed design is now being completed by consultants. Design on replacement of services such as water, drainage and sewer will need to be undertaken inline with the final Master Plan design.	Completed	100%	
2.3.3.4	Extend improved access to telecommunication	2.3.3.4.1	Extend improved access to telecommunication	Economic Development	As at 30 June 2016 The NBN rollout to the Shire has progressed with full roll out and the	Progressing	65%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and broadband services throughout the shire		and broadband services throughout the shire	Manager	planning for its implementation scheduled to commence during September 2016. The NBN rollout provides access for businesses and the community to fixed line, wireless and sky muster satellite services for rural areas. The fixed wireless sites are currently available in the village of Barellan and part of Narrandera Town.			
2.3.3.6	Develop a sustainable stock and domestic water scheme to service rural industry	2.3.3.6.1	Develop a sustainable stock and domestic water scheme to service rural industry	Water Sewer Engineering Officer	As at 30 June 2016 There has been no change during this reporting period. This project is not likely to commence in the near future as the Narrandera Town reticulation network requires the undivided attention of staff resources.	Not yet commenced	0%	
2.3.3.7	Plan for the future expansion of a road network to support heavy vehicle access including road trains	2.3.3.7.1	Advocate and implement effective road transport (road trains, b-triples) networks throughout the shire	Works Manager	As at 30 June 2016 The Road Services Review undertaken by Council staff was adopted by Council in June 2016 and identified a number of ways within which to manage the infrastructure efficiently and economically. Implementation of the Service Review recommendations are currently underway.	Progressing	85%	
2.3.3.8	Continue to support and advocate for the development of a rail network and intermodal transport hub	2.3.3.8.1	Continue to lobby for the development of inland rail alliance	Executive Officer	As at 30 June 2016 Council facilitated a Food Bowl Inland Rail Alliance (FBIRA) delegation to Canberra to meet with the Deputy Prime Minister the Hon Warren Truss to push the case for the Inland Rail to be built to run through Narrandera and Shepparton. Advice has been received that the Federal	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					Government's preferred position is for the Inland Rail to run through Wagga Wagga and Albury / Wodonga. Lobbying does however continue for other railway services.			




A SKILLED AND QUALIFIED WORKFORCE



Improved access to education and training opportunities for our shire's residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.1.1	Identify and develop partnership opportunities with education and training service providers that improve the availability of education and training options locally	2.4.1.1.1	Support the partnership with Riverina TAFE for the Links to Learning program	Executive Officer	As at 30 June 2016 Due to the funding conditions of the Links to Learning Grant, Council had to unfortunately withdraw from the program. The Narrandera Christian Revival Crusade (CRC) have filled the void left by Council and will accept responsibility to apply for future Links to Learning grants to facilitate the program. Council is very supportive of the CRC to continue to fill the role left by Council's withdrawal.	Completed	100%	
2.4.1.2	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and	2.4.1.2.1	Investigate the development of a Community Education Trust that would facilitate and support disadvantaged young people in the community to access further education and training	Chief Executive Officer	As at 30 June 2016 The Links to Learning Program continues to be facilitated within the Shire with the Narrandera Christian Revival Crusade being the funding applicant for the current and future programs.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	training							
2.4.1.3	Provide additional local job training and skill development opportunities	2.4.1.3.1	Provide additional local job training and skill development opportunities	Chief Executive Officer	As at 30 June 2016 Council has provided a representative on the Narrandera Aboriginal Employment Steering Committee to discuss opportunities when they arise.	Completed	100%	
2.4.1.4	Provide flexible and diverse education and training facilities within the region	2.4.1.4.1	Provide flexible and diverse education and training facilities within the region	Chief Executive Officer	As at 30 June 2016 Council continues to be active in lobbying for the retention of TAFE NSW facilities in Narrandera including recommending to TAFE NSW that they create a stakeholder reference group. TAFE NSW has acted on this recommendation with Council providing a range of contacts for TAFE NSW to speak with prior to making a final decision on the campus.	Completed	100%	



Partnerships that support our workforce

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.2.1	Investigate models of support networks to assist in retaining health care workers within the shire	2.4.2.1.1	Investigate models of support networks to assist in retaining health care workers within the shire	Chief Executive Officer	As at 30 June 2016 Council continues to be active in understanding the needs of the different demographic groups within the Shire; as an example Council is developing a Positive Ageing Strategy which includes a range of issues including health care issues for older residents. Council also continues to be represented on several regional health networks to ensure the needs of Narrandera Shire are not overlooked.	Completed	100%	
2.4.2.2	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	2.4.2.2.1	Support the development of mentoring relationships between experienced and young professionals, especially in industries/sectors with skill shortages	Human Resources Officer	As at 30 June 2016 A number of sections within Council actively support the development of young professional staff. While there is no formal arrangements in place Council's Infrastructure Services section has a number of experienced staff that mentor the lesser experienced or fixed term staff. The mentoring can involve helping staff progress through tertiary training, day to day duties and management responsibilities. Council's finance staff also mentor two existing staff members who are currently undertaking tertiary studies.	Progressing	50%	
2.4.2.3	Build partnerships that strengthen the	2.4.2.3.1	Continue to explore opportunities to	Human Resources Officer	As at 30 June 2016 Council's Human Resources Section continues to seek cost effective training for	Ongoing commitment	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	communities ability to attract professionals and experienced staff to the region		provide training opportunities within Council		all staff. Currently the Human Resources team have negotiated fee free training for Refresher Earth Moving Equipment Operation, Report Writing and Recruitment and Selection. These efforts have resulted in a significant cost saving to Council. Council's training budget for 2016-2017 financial year has been increased so to provide a wider range of training to staff and provide a budget that is comparable to like Councils. Council continues to support school based apprentices and work experience students. Council's Human Resources Officer is also involved in the Local Aboriginal Community Employment Steering Committee to provide advice and support Narrandera's Aboriginal Community in applying for and gaining employment.			
2.4.2.3	Build partnerships that strengthen the communities ability to attract professionals and experienced staff to the region	2.4.2.3.2	Continue to actively pursue options to attract qualified medical staff to the area	Executive Officer	As at 30 June 2016 Council continues to support the Rural Student Doctors in Residence Program in partnership with the University of Wollongong by providing a house as way of assistance for each student Doctor (and family) to reside in while they undertake a 1 year residency working at the Narrandera Medical Centre.	Completed	100%	
2.4.2.3	Build partnerships that strengthen the communities	2.4.2.3.3	Continue to participate in regional and national	Economic Development Manager	As at 30 June 2016 Council continues as an active participant with Regional Development Australia (Riverina) and other regional Councils in	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	ability to attract professionals and experienced staff to the region		campaigns that aim to attract families and professionals to the area		the Regional Living Expo. Planning for the 2016 Regional Living Expo to be held 6 and 7 August 2016 is underway.			

Attraction of skilled and qualified professional to the area

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.4.3.1	Determine possible incentives to attract qualified health care professionals to the region	2.4.3.1.1	Determine possible incentives to attract qualified health care professionals to the region	Economic Development Manager	As at 30 June 2016 Financial incentives from Council may be limited however Council is willing to assist with lobbying for funding from Government agencies.	Completed	100%	
2.4.3.2	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	2.4.3.2.1	Identify, develop and sustain opportunities for professionals, including aggressive campaigns to fill vital professional positions	Economic Development Manager	As at 30 June 2016 Work continues with local large employers and businesses regarding professional vacancies. Discussion held with local businesses regarding plans to take list of vacancies to the 2016 Regional Living Expo. Local Medical Centre is developing a video to assist in recruitment of medical professionals. Discussions held with medical Centre regarding Council assistance to promote the video.	Progressing	90%	

A SUSTAINABLE AND PROFITABLE AGRICULTURAL SECTOR

Long term water security

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.1.1	Ensure long term water security for our community	2.5.1.1.1	In partnership with our community, continue to advocate for the needs of our community in relation to long term, sustainable water allocations	Deputy GM Infrastructure	As at 30 June 2016 The Consultants initially engaged to undertake the Integrated Water Cycle Management Program are now in administration and are no longer trading. Council will need to re-tender these works and enter into a new contract; delays will be experienced as a result.	Ongoing commitment	100%	
2.5.1.2	Educate the community about water security and food production	2.5.1.2.2	Continue to participate in regional and local projects that provide information relating to food production and water security	Chief Executive Officer	As at 30 June 2016 Council requested the NSW State Government to submit a funding application to the Federal Government for a feasibility study for the Bundidgerry Creek and Yanco Creek regulation works under the National Water Infrastructure Development Fund. Water NSW has confirmed that this project was submitted by NSW Government on behalf of the Murrumbidgee catchment.	Completed	100%	
2.5.1.3	Continue to be involved in regional programs that explore the	2.5.1.3.1	Continue to remain involved in projects and plans that relate to the water allocations and security for our region	Chief Executive Officer	As at 30 June 2016 Council formally requested that the NSW State Government submit a funding application to the Federal Government under the National Water Infrastructure Development Fund for a feasibility study to be undertake for the Bundidgerry Creek and Yanco Creek regulator proposals. Water	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	impacts of water security and allocations on the region				NSW have confirmed that this project was submitted for the Murrumbidgee Catchment. RAMROC, of which Council is a financial member, continues to support a range of water issues and advocacy forums.			



Increase our self-sufficiency through local food production



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
2.5.2.1	Support initiatives that promote our local produce within the shire	2.5.2.1.1	Support initiatives that promote our local produce within the shire	Economic Development Manager	As at 30 June 2016 The Narrandera Shire Visitor Information Centre continues to showcase and sell a range of locally produced goods. The Narrandera Farmers Market continues to be held on a regular basis. Local retailers and eateries have been encouraged to participate in a Taste Riverina event to showcase our local products. In collaboration with Riverina Regional Tourism and Inside the Riverina locally produced goods are actively marketed.	Completed	100%	
2.5.2.2	Facilitate partnerships that increase the use of local produce throughout the community	2.5.2.2.1	Continue to promote and advertise local markets and events that support the sale and use of local produce	Visitor Information Centre Coordinator	As at 31 December 2015 Proposed events such as a whole town garage sale, Taste Riverina and pop-up-shops will be developed and managed by the events officer in due course.	Completed	100%	


QUALITY AND SUSTAINABLE INFRASTRUCTURE

INFRASTRUCTURE THAT SUPPORTS OUR DAILY LIFE




Responsible waste management

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	3.1.1.1.1	Develop and implement a long term Waste Management Strategy that plans for the future needs of all communities within the shire	Environmental Planning & Development Manager	As at 30 June 2016 A Waste Management Strategy has been developed at a regional level. Implementation of recommendations in the future will be dependant upon the support of both Council and State Government funding opportunities.	Completed	100%	
3.1.1.2	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	3.1.1.2.1	Advocate for responsible recycling practices for businesses, industry and farmers throughout the shire	Environmental Planning & Development Manager	As at 30 June 2016 Recycling programs initiated by Council are on a fortnightly collection basis and are available to businesses and industries on a small scale. Some recycling facilities are present at Council's landfill depot for use for nominated groups. Increased opportunities to be identified in the future where possible and where funding is available.	Progressing	60%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.1	Participate in regional approaches to improving waste management	Environmental Planning & Development Manager	As at 30 June 2016 Council participates in waste management initiatives at a regional level through RAMROC. The group identifies programs, education measures and seeks funding where available to improve waste minimisation.	Completed	100%	
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.2	Continue to provide kerbside collection programs in Narrandera, Barellan, and Grong Grong	Environmental Planning & Development Manager	As at 30 June 2016 Council has an ongoing contract in place for kerbside collection programs for general waste and recycled waste for Narrandera and surrounds also Barellan and Grong Grong.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.1.3	Develop and implement innovative waste minimisation and recycling programs for the efficient collection and disposal of waste throughout the shire	3.1.1.3.3	Continue to actively work to improve our response to waste disposal	Environmental Planning & Development Manager	As at 30 June 2016 Participation in the regional waste group provides Council the opportunity to address opportunities to improve waste disposal practices and to participate in programs where available.	Completed	100%	



Sustainable management of Council assets



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.1.2.1	Implement a computer based asset management system	3.1.2.1.1	Implement a computer based asset management system	Manager of Projects and Assets	As at 30 June 2016 The Asset Implementation Team is currently progressing through an investigation stage to develop a brief to call for Expression of Interest to supply a digital based system.	Progressing	20%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices and specify levels of service	3.1.2.2.1	Maintain regular inspections of Councils assets	Manager of Projects and Assets	As at 30 June 2016 A regular inspection regime for Council asset roadways is currently being implemented. All Managers responsible for assets are currently reviewing asset inspection requirements for their relevant section. An asset register for Council owned buildings and other structure is currently being reviewed and updated.	Progressing	30%	
3.1.2.2	Complete asset management plans for all council assets that guide financially sustainable practices	3.1.2.2.2	Monitor and implement actions of Council asset management plans	Manager of Projects and Assets	As at 30 June 2016 Asset Management Plans for the 2016-2017 reporting year were adopted by Council at its meeting held 21 June 2016.	Progressing	90%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	and specify levels of service							


WELL PLANNED AND WELL MAINTAINED COMMUNITY INFRASTRUCTURE

Open space and recreation infrastructure that is developed, managed and improved for long term sustainability and safety



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	3.2.1.1.1	Develop and commence implementation of an Open Space Strategy that plans for the development and use of Open Space areas throughout the shire	Open Space Recreation Manager	As at 30 June 2016 Funding for the Open Space Strategy was unsuccessful in the 2016-2017 financial year. The strategy shall proceed at a future date when adequate funding is available.	Progressing	20%	
3.2.1.2	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	3.2.1.2.1	Review all recreational facilities in line with their current usage levels and potential future needs, to develop the Narrandera Shire Recreation Master Plan	Open Space Recreation Manager	As at 30 June 2016 All recreational facilities across the Shire have been reviewed as part of the 2016-2017 budgeting process. Anticipated future requirements have been addressed in the 10 year capital works program.	Completed	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.1	Continue to develop family gathering places in parks and open spaces throughout the shire by the installation of seating, shade, barbecues and public amenities	Open Space Recreation Manager	<p>As at 31 December 2015 Family gathering places in parks and open spaces throughout the Shire has been achieved by continual improvements like the installation of seating and waste receptacles at parks, the cemeteries and reserves; also the construction of new public amenities in areas like Marie Bashir Park, Grong Grong Park, Evonne Goolagong Park and the Lake Talbot Boat Ramp area.</p> <p>Local sporting clubs such as the Barellan Football and Netball Club have been assisted through financial contributions and working bees.</p> <p>The Narrandera Imperial Football and Netball Club Incorporated have advised of intended future projects and have requested Council funds where necessary to complete the projects.</p>	Completed	100%	
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open	3.2.1.3.2	Develop and implement appropriate park and sporting ground master plans, management plans and operational plans as required	Open Space Recreation Manager	<p>As at 31 March 2016 Master plans shall be developed and reviewed as required.</p>	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	spaces and reserves							
3.2.1.3	In partnership with local sporting clubs and community groups promote better access and utilisation of community sporting facilities, grounds, open spaces and reserves	3.2.1.3.3	Plan for the long management and sustainability of the Lake Talbot Swimming Complex and Caravan Park	Manager of Projects and Assets	As at 30 June 2016 Funding for the development of a Master Plan for the Lake Talbot Swimming Pool has been included within the 2016-2017 budget period and the project shall be advanced during the financial year. A ten year capital works and maintenance plan has been submitted for pool facilities identifying all infrastructure renewal requirements. Council will work with the current lessees to ensure that all safety issues are identified and appropriate action plans developed.	Ongoing commitment	40%	
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.1	Continue to keep up to date and implement the Narrandera Shire PAMP and review where appropriate	Road Safety Officer	As at 30 June 2016 The draft Pedestrian and Mobility Plan (PAMP) was received and adopted by Council at the 21 June 2016 meeting. Prior to the presentation of the report, a workshop session was held with Council that explained the proposed plan including priority projects. It is pleasing to conclude the reporting period with the Newell Highway PAMP works in the vicinity of the Narrandera Railway Station have been completed.	Progressing	90%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.1.4	Continue to plan, improve and extend the walking and bicycle paths throughout our communities, in particular to sites of community and tourist interest	3.2.1.4.2	Continue to develop planning to extend the bike path network throughout the shire	Road Safety Officer	As at 31 March 2016 Continued development of the bicycle and pedestrian network within the Shire has been addressed in the adopted Pedestrian Access and Mobility Plan (PAMP). The PAMP has identified additional pedestrian and cycleway needs and infrastructure improvements. The PAMP enables Council to apply for funding for pedestrian and cycleway improvements and enables Council to program works in a logical manner. The development of bicycle and cycleway improvements in the Shire is also addressed through customer requests and public feedback.	Completed	100%	


Protection of historic buildings and landmarks



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.1	Ensure that Council owned historic buildings are appropriately protected through Council's asset management program	Environmental Planning & Development Manager	As at 30 June 2016 Where significant alterations are proposed to Council owned historic buildings, Council's Heritage advisor is engaged for comment. Future implementation of Asset Management Plans will seek appropriate funding to maintain determined service levels.	Completed	100%	
3.2.2.1	Continue to restore and protect historic buildings and landmarks throughout the community to ensure they remain a valuable asset	3.2.2.1.2	Encourage and support the protection and restoration of privately owned buildings	Environmental Planning & Development Manager	As at 30 June 2016 Funding is budgeted annually for privately owned building owners to seek funding for building improvements/refurbishments. Council's Heritage advisor reviews applications and provides recommendations for the consideration of Council.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.2.2.2	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	3.2.2.2.1	Develop innovative ways to increase the accessibility of historic buildings whilst being respectful and maintaining their historic integrity – including building currently used as businesses, community facilities and offices	Environmental Planning & Development Manager	As at 30 June 2016 Preservation of the heritage of Narrandera Shire is an ongoing commitment which is evidenced by Council's engagement of a Heritage Consultant who visits monthly. Members of the community are encouraged to access the services of this consultant by making an appointment.	Completed	100%	

INFRASTRUCTURE THAT SUPPORTS OUR COMMUNITY IDENTITY



Consistent visual messages throughout the shire

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.1	Implement consistent road name signage throughout the shire	Governance & Engagement Manager	<p>As at 30 June 2015</p> <p>The rural addressing project commenced in February 2008 was finalised 5 June 2015 with the Gazettal of two new road names. The final Gazettal was the Kywong Boree Creek Road renamed as the Boree Creek Road with the Kywong Faithfull Road renamed as the Kywong Road.</p> <p>Council's works staff installed new road name directional signage and installed the individually numbered property identification plates adjacent to the main entrance to each property where a residence or other significant structure is located.</p> <p>As an overview of the project:-</p> <ul style="list-style-type: none"> * 49 roadway names were changed; * 11 roadways were named for the first time; * Over 900 individual property numbered identification plates were installed across the Shire; * The cost of the projects approximates \$100,000 with Council receiving the final NSW Land and Property rural addressing grant in 2012 of \$8,280. 	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.1.1	Continue to progress the Narrandera Shire Signage Strategy to align Council's signage throughout the shire in line with the branding strategy outlined in Strategy 1.1.1.1	3.3.1.1.2	Ensure high quality tourism signage throughout the shire	Economic Development Manager	As at 30 June 2016 Quotations for designs of 3 town entrance signage options are underway; the options including costs shall be presented at a future Council workshop. The installation of the entrance signs will be able to progress once the design of the new Shire logo and colours has been decided. Progress is under way on the installation of Tourism 'i' signage with the location of the individual signs to be confirmed. The 'i' signage is a requirement of our Visitor Information Centre accreditation.	Progressing	70%	
3.3.1.2	In partnership with the community, plan and develop town entrance points that reflect the unique characteristics of the individual communities whilst also reflecting Council's	3.3.1.2.1	Update and implement the Narrandera Shire Entrance point plan	Economic Development Manager	As at 30 June 2016 This strategy is linked to the development of the Signage Strategy with signs to be a feature of entrances to the Shire. Work is under way on the Gillenbah traffic island as an attractive entrance point.	Progressing	35%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	branding strategy outlined in Strategy 1.1.1.1							




Exciting community spaces


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.3.2.1	Continue to progress the Streetscape Plans for each townships main street that allows for the development of vibrant CBDs	3.3.2.1.1	Finalise the design of the Narrandera Streetscape Plan for the Narrandera CBD	Deputy GM Infrastructure	As at 30 June 2016 The Narrandera CBD Master Plan concept design has been approved by Council. Field survey works were completed in March 2016 with functional plans (such as water, sewer and stormwater needs) to be produced and approved by Council prior to the detailed design being finalised.	Progressing	90%	
3.3.2.2	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout	3.3.2.2.1	Develop a five year public art strategy that plans for the installation of art that reflects the community and supports schools, businesses, organisations and developers to plan for public art throughout their facilities	Economic Development Manager	As at 30 June 2016 The focus has been the completion and pending opening of the Narrandera Arts and Community Centre, development and implementation of a booking system to use the Centre, the launch and the inaugural exhibition. The planned Narrandera Business Centre Masterplan incorporates the need for public art in the centre of the central business district.	Progressing	20%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	their facilities							




INFRASTRUCTURE THAT ENCOURAGES GROWTH



A range of residential opportunities for new residents

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.1.1	Implement policies and facilitate sustainable growth and housing choices in line with Council's LEP and the community's vision	3.4.1.1.1	Ensure developer compliance with all planning and building permits	Environmental Planning & Development Manager	As at 30 June 2016 Development Applications and Construction Certificates are issued with appropriate conditions of consent. Required inspections are carried out as requested by the applicant or when other compliance matters arise.	Completed	100%	
3.4.1.2	Offer a range of housing and accommodation choices to meet the needs of all community members current and future	3.4.1.2.1	Continue to lobby for the provision of diverse housing options throughout the shire	Chief Executive Officer	As at 30 June 2016 Council continues to liaise with service providers about the options for independent living housing. Council has adopted a Positive Ageing Strategy with advocacy for suitable accommodation being one of the issues included within the strategy.	Completed	100%	
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged	3.4.1.3.1	Continue to provide Teloca House to meet the needs of the aged population within the community	Deputy GM Corporate & Community	As at 31 December 2015 Teloca House achieved accreditation in May 2014 with the next accreditation audit required during 2016. Subsequent routine unannounced audits of the facility found that the outcomes evaluated were being achieved.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	population, including independent living and high needs accommodation				Council accepted the tender of a preferred purchaser of the facility with RSL Life Care purchasing the facility mid November 2015. RSL Life Care became the operator of Teloca House from 24 November 2015.			
3.4.1.3	Develop appropriate accommodation options to meet the needs of our current and future aged population, including independent living and high needs accommodation	3.4.1.3.2	Continue to advocate and lobby for increased access to accommodation options for our older community members	Deputy GM Corporate & Community	<p>As at 30 June 2016 Council engaged Innovative Care to review the allocation of residential aged care places in the Shire against demographic forecasts and the Federal Governments funding model for residential care. Innovative Care indicated that the allocation of funded places in the area currently exceeds present and projected requirements.</p> <p>Council has assisted the Barellan community by funding the development application fees associated with the construction of housing for the aged in Barellan. Council has also supported the process of providing a site for residential aged care in Barellan by facilitating the conversion of Crown reserve land to freehold and conclusion of the Councils trusteeship allowing freehold title to be obtained by the Barellan Aged Care Group. Council adopted the Positive Ageing Strategy for the Shire at its June 2016 meeting.</p>	Completed	100%	



Develop infrastructure that supports growth within our community



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.1	Develop an infrastructure plan to upgrade and maintain the sewage collection network, including investigation of waste water reuse opportunities	Water Sewer Engineering Officer	As at 30 June 2016 Planned major sewer network upgrades and maintenance work have been completed during this reporting period.	Progressing	20%	
3.4.2.1	Provide and maintain efficient sewage systems that allow for current use and required expansion	3.4.2.1.2	Provide a high quality sewage system network and services	Water Sewer Engineering Officer	As at 30 June 2016 Planned major renewals and repairs of the sewer network have been completed in this reporting period.	Progressing	90%	
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.1	Maintain drinking water standards through regular testing	Water Sewer Engineering Officer	As at 30 June 2016 Bacterial and chemical testing of the Narrandera potable water supply is undertaken on a regular basis with the results to date being within acceptable limits.	Ongoing commitment	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.4.2.2	Ensure a potable water supply that is sustainable in line with existing needs and potential growth	3.4.2.2.2	Plan for future water supply that meets community expectations	Water Sewer Engineering Officer	As at 30 June 2016 The potable water supply network meets current standards and has the capability of meeting the expectations of future growth. Extensions to the network such as along Irrigation Way are progressing.	Progressing	15%	
3.4.2.3	Prioritise the development of drainage that provides high quality service to our current community and allows for growth in our residential and business areas	3.4.2.3.1	Continue to develop and implement the North Narrandera Town Drainage Scheme	Deputy GM Infrastructure	As at 30 June 2016 As the detailed design of the Narrandera Business Centre Master Plan progresses stormwater drainage will be designed and upgraded to assist with the high volume of water that flows in that direction from North Narrandera. Preliminary investigations have been undertaken to carry out some maintenance works on existing detention basin infrastructure in North Narrandera and will form part of the 2016-2017 capital works program.	Progressing	50%	

A SAFE AND ACCESSIBLE SHIRE



A road network that is safe for our farmers, our community and our visitors

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.1.1	Prioritise the sealing and maintenance of roads, with priority being given to school bus routes, high traffic routes and major truck routes	3.5.1.1.1	Update the road register by category and condition and develop a 4 year priority works schedule in line with Council's asset management plan to ensure a sustainable network and that maintenance needs are considered	Works Manager	As at 30 June 2016 Following the recent adoption of the recommendations from the Road Service Review produced by the Infrastructure Services Department, a detailed road hierarchical review will be undertaken during 2016-2017 which will prioritise road assets based on significance.	Progressing	80%	
3.5.1.2	Maintain our major roads and highways to facilitate safe travel throughout our shire	3.5.1.2.1	Advocate for the upgrade of the Newell Highway to support road train transport	Works Manager	As at 30 June 2016 Council has been increasing its concerns to the Roads and Maritime Services for the upgrade of that section of the Newell Highway from Narrandera to Ardlethan for Road Train purposes. Several constraints along the Newell Highway are gradually being removed that will permit Road Train access such as the Grong Grong realignment to cost approximately \$15 million dollars in expenditure.	Progressing	65%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.1.3	Facilitate the maintenance of rural road networks that support our agricultural sector	3.5.1.3.1	Facilitate the maintenance of rural road networks that support our agricultural sector	Works Manager	As at 30 June 2016 The Road Services review prepared by Infrastructure Services was recently adopted by Council; as a direct result a hierarchical review of all roadways is being undertaken in addition a number of work practices are being changed to reduce the cost per kilometre so to enable more works to be carried out; as an example the reduction in roadway width and the use of Otta Seal rather than traditional road surface medium means that additional kilometres can be constructed.	Progressing	80%	
3.5.1.4	Ensure that speed limits are enforced throughout our community, especially in our rural communities	3.5.1.4.1	Ensure that speed limits are enforced throughout our community, especially in our rural communities	Works Manager	As at 30 June 2016 A number of road surface issues have been identified across the Shire such as road alignment and pavement strength issues, to alleviate risk a number of warning signs have been installed identifying the risk to vehicle drivers with any changes in speed limits communicated to the Griffith Local Area Command - Highway Patrol through the local Traffic Committee. A recent traffic count along Irrigation Way shows that 85% of vehicular traffic are travelling at 81 km/hr in an 80 km/hr posted speed zone, demonstrating the success of the interagency communication strategy.	Progressing	95%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.1.5	Implement road safety campaigns to encourage and educate about safe and responsible driving practices	3.5.1.5.1	Continue to employ a Road Safety Officer develop a Road Safety Strategic Plan for the shire	Deputy GM Infrastructure	As at 30 June 2016 Narrandera Shire Council in conjunction with Leeton Shire Council engages the services of a Road Safety Officer who actively promotes the actions of safe driving through hand-on education sessions and by way of media releases.	Completed	100%	



Public transport infrastructure


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
3.5.2.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc	3.5.2.1.1	Advocate for the development of appropriate infrastructure to facilitate community and public transport including bus stops, etc.	Economic Development Manager	As at 30 June 2016 Construction of a bus stop incorporated into the new amenities at Grong Grong Park was funded by Council and funding from Transport NSW. The Positive Ageing Strategy makes recommendations that support the continuation of and increased Community Transport Services, investigation of the feasibility of Community Transport to provide a pre-scheduled weekly town bus service and initiating a campaign to recruit more volunteer drivers. There was also a recommendation to expand rail, coach and air services to Narrandera.	Progressing	55%	
3.5.2.2	Continue to provide the Narrandera Airport facility and service for the community and continue to explore opportunities to expand	3.5.2.2.1	Undertake a strategic review of Narrandera/Leeton airport activities	Traffic Airport Engineer	As at 30 June 2016 The Narrandera-Leeton Airport Committee remains focussed on the strategic future of this valuable facility.	Progressing	30%	


EFFICIENT AND RESPONSIVE SERVICES

HIGH QUALITY HEALTH SERVICES




Ensure that health services are planned for the current and future needs of the community


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.1.1	Ensure a range of appropriate aged care services are provided to meet the ongoing needs of our older residents	4.1.1.1.2	Provide high quality residential aged care through Teloca House	Deputy GM Corporate & Community	As at 31 December 2015 Teloca House achieved accreditation in May 2014 with the next accreditation audit required in 2016. Subsequent routine unannounced audits of the facility found that the outcomes evaluated were being achieved. RSL Life Care became the operator of Teloca House with settlement occurring 24 November 2015.	Completed	100%	
4.1.1.2	Ensure that the health needs and characteristics of the community are accurately and consistently represented at a State planning level to ensure	4.1.1.2.1	Develop an understanding of the service needs of the community to ensure accurate information is considered and referred to in the allocation of services and resources within the shire	Chief Executive Officer	As at 30 June 2016 Council recently adopted a Positive Ageing Strategy for the Shire; inclusive of the collection and assessment of data on the needs of the senior members of the community.	Completed	100%	


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	appropriate service delivery, resources allocation and facility development							
4.1.1.3	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	4.1.1.3.1	Develop a Narrandera Shire Health and Wellbeing Plan for the shire that looks at the overall health priorities for the community including; physical and mental health needs, health promotion and service planning	Chief Executive Officer	As at 30 June 2016 The Narrandera Shire Positive Ageing Strategy has now been adopted by Council and contains a number of initiatives that will assist not only the older residents of our Shire but other demographic groups as well.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.1.4	Establish a group home for young people with disabilities	4.1.1.4.1	Establish a group home for young people with disabilities	Executive Officer	As at 30 June 2016 Kurrajong Waratah have purchased land at the corner of East Street and Elwin Street for a Disability Support Home. A Development Application was lodged in September 2015 and was been subsequently approved. Work on building stage 1 of the facility is expected to commence during the 2016-2017 financial year.	Completed	100%	

Health services that meet the needs of the community




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.2.1	Continue to provide quality health and ambulance services that meet the needs of the community	4.1.2.1.1	Continue to provide quality health and ambulance services that meet the needs of the community	Chief Executive Officer	As at 30 June 2016 Council continues to provide Home and Community Care Services and Community Transport Service until 2018, at which time the Government may move to a regional based model.	Completed	100%	
4.1.2.2	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	4.1.2.2.1	Continue to support Mental Health services meet the need of our community, particularly targeting groups within our community that are at risk	Chief Executive Officer	As at June 2016 Council continues to be an active member of Headspace for Griffith and the Western Riverina project which is now operational.	Completed	100%	
4.1.2.3	Advocate and provide specialist program and services that	4.1.2.3.1	Advocate and provide specialist program and services that actively work to	Executive Officer	As at 30 June 2016 Council continues to actively participate in the Interagency meetings attended by the Manager Library Services. One of the concepts being discussed at the moment is	Completed	100%	




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
	actively work to support the health and wellbeing of our Aboriginal community members		support the health and wellbeing of our Aboriginal community members		a Hub facility that can host all the agencies who come to Narrandera to support residents via various programs; this concept is being encouraged as Narrandera is often an outreach centre and there is not a permanent meeting area available for the agencies to use when they are in Narrandera.			
4.1.2.4	Continue to support early intervention and health promotion programs, activities and infrastructure throughout the community to ensure that sustainable health outcomes are achieved for our community	4.1.2.4.1	Continue to support and facilitate appropriate health promotion programs throughout the shire	Chief Executive Officer	As at 30 June 2016 The Domestic Violence Committee (inclusive of a Council representative) received funding for 2016 programs.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.1.2.5	Continue to advocate and lobby for adequate transport options that facilitate accessibility to health services throughout the region for our community members	4.1.2.5.1	Continue to advocate where appropriate to support the provision of required transport services within the shire and region	Home & Community Services Manager	As at 30 June 2016 Home and Community Care (HACC) has now transitioned to the Commonwealth Home Support Program (CHSP). The Commonwealth Home Support Program (CHSP) Manager continues to lobby for adequate transport options when an opportunity arises.	Ongoing commitment	100%	

EDUCATION FOR ALL CHILDREN AND YOUNG PEOPLE

A positive school experience for all our children and young people



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.1	Increase the involvement of parents and families in our school communities	4.2.1.1.1	Increase the involvement of parents and families in our school communities	Chief Executive Officer	As at 30 June 2016 Council continues to participate in the school based trainee scheme and also encourages work experience placements to secondary students where possible.	Completed	100%	
4.2.1.2	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	4.2.1.2.1	Provide a range of primary and secondary school options and programs to meet the needs of all of our children	Chief Executive Officer	As at 30 June 2016 Council has facilitated discussions between persons who wish to provide a drama mentoring program and people representing various youth groups.	Completed	100%	
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.1	Continue to lobby for the needs of all families within the shire, in particular those that are currently disengaged from education	Chief Executive Officer	As at 30 June 2016 Council has facilitated discussions between the indigenous community and other stakeholders regarding a drama project for youth so to increase their confidence and self esteem.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.3	Facilitate involvement in education for families who are currently disengaged from the education system	4.2.1.3.2	Continue to support programs and projects that actively engage all families within education	Chief Executive Officer	As at June 2016 Council continues to support all schools within the Shire by sponsoring annual academic achievement awards.	Completed	100%	
4.2.1.4	Advocate for the long term sustainability of our small rural schools	4.2.1.4.1	Where appropriate continue to advocate for the long term sustainability of all of our shire's primary schools, in particular our small rural schools	Chief Executive Officer	As at 30 June 2016 Council is currently developing an Economic Development Strategy with the aim of growing the population.	Completed	100%	
4.2.1.5	Reduce the truancy rate within our schools, with particular focus on at risk children	4.2.1.5.1	Reduce the truancy rate within our schools, with particular focus on at risk children	Chief Executive Officer	As at 30 June 2016 Council has facilitated discussions between a number of stakeholders regarding a drama mentoring project for youth as a way to engage and improve self-esteem.	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.2.1.6	Encourage local families to utilise local schools within the shire	4.2.1.6.1	Encourage local families to utilise local schools within the shire	Chief Executive Officer	As at 30 June 2016 Council has been active during the Fit for the Future local government reform process by encouraging the community to support the Shire in all its endeavours such as in retail, transport and education. The philosophy being that supporting local services and facilities not only generates financial support but encourages a sense of place and community cohesion.	Completed	100%	

ACCESSIBLE, EFFECTIVE AND UTILISED SERVICES AND PROGRAMS FOR OUR COMMUNITY

Improve the communities understanding of the services and programs available for their access




Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.1.1	Regularly promote services and programs that are available to the community	4.3.1.1.1	Utilise Council's communications and publications to regularly promotes services and programs throughout the community	Chief Executive Officer	As of June 2016 Council has updated its visitor website and have made it mobile device friendly www.narrandera.com.au .	Completed	100%	
4.3.1.2	Increase the involvement of services and organisations within the community	4.3.1.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	Chief Executive Officer	As at 30 June 2016 Council continues to use all communication mediums to inform the community such as websites, media releases, community radio, listening posts, consultation strategies etc.	Completed	100%	




Increased knowledge of the service needs of our community


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.3.2.1	Regularly provide up to date and accurate community information to relevant program and services providers	4.3.2.1.1	Ensure a strong understanding of the needs and characteristics of the Narrandera community to inform discussions and information provided to services providers	Economic Development Manager	As at 30 June 2016 Council continues to maintain currency of information on the Narrandera Shire website www.narrandera.nsw.gov.au . Work is underway on the development of a new webpage for investment and industry which will list a range of economic and demographic data. Council through its various Section 355 Committees, networks and liaisons with community groups and service providers is able to maintain communication and keep them updated on a variety of issues.	Progressing	60%	
4.3.2.2	Advocate on behalf of the community to ensure the consideration of community needs in the allocation of resources and services	4.3.2.2.1	Continue to ensure relationships and partnerships are developed and strengthened to support appropriate service provision within the shire	Chief Executive Officer	As at 30 June 2016 Council is about to develop an Economic Development Strategy and is partnering with the business community to receive appropriate input to the strategy. Council has been active in advocacy regarding Narrandera TAFE retention and the retention of Service NSW facilities in Narrandera.	Completed	100%	

A SAFE AND WELL PROTECTED COMMUNITY

A safe community

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.1	Ensure high quality, accessible and responsive police services throughout our communities	4.4.1.1.1	Support and advocate for the provision of high quality and responsive police services throughout the shire	Chief Executive Officer	As at 30 June 2016 Council continues to meet on a quarterly basis with representatives from the Griffith Local Area Command to discuss service issues.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.1	Develop the Narrandera Shire Crime Prevention Strategy	Chief Executive Officer	As at 30 June 2016 Safety and security issues and actions within the scope of Councils responsibility are included with the daily operations of Council; however specific mention of these issues relating to the aged in our community have been included within the adopted Narrandera Shire Council Positive Ageing Strategy.	Completed	100%	
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.2	Support community education, support and encouragement regarding harm minimisation of drugs and alcohol	Chief Executive Officer	As at 30 June 2016 Council has regular liaison with the Griffith Local Area Command regarding these issues. The Narrandera Domestic Violence Committee has received funding to run an education program.	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.2	Focus on crime prevention throughout the shire	4.4.1.2.3	Promote positive behaviour of individuals, community groups and neighbourhoods	Chief Executive Officer	As at 30 June 2016 Council continues to support many activities, infrastructure and services for the community to ensure positive engagement for sport, culture, education and health needs.	Completed	100%	
4.4.1.3	Provide protection from crime, flood, fire, anti-social activities and other threats to community safety	4.4.1.3.1	Provide support to emergency services in preparing and responding to emergencies	Manager of Projects and Assets	As at 30 June 2016 Council is a regular participant in the Local Emergency Management Committee (LEMC) meetings and continues to monitor its emergency plans in addition to working closely with all emergency service agencies. The LEMC conducts annual emergency operation drills with combat agencies (desk top or site drills) for airport emergency disaster scenarios. The LEMC working party has develop and approved Parts 3 of a new Local Emergency Management Plan to be implemented during the 2016-2017 financial year.	Ongoing commitment	80%	
4.4.1.4	Ensure effective public health services are provided for residents of the shire	4.4.1.4.1	Through the Public Health Plan identify, assess and rate public health risks and respond to them on a priority basis	Chief Executive Officer	As at 30 June 2016 Council is represented at Murrumbidgee Local Health with Council being an active member of the Headspace for Griffith group.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
4.4.1.4	Ensure effective public health services are provided for residents of the shire	4.4.1.4.2	Ensure compliance with appropriate standards and legislation within the community to ensure safe practices	Environmental Planning & Development Manager	As at 30 June 2016 Council has engaged an external service provider to perform and monitor essential Public Health Act and Food Act compliance in accordance with relevant statutory requirements. A septic tank register is also being developed in conjunction with a program for regular septic tank inspections.	Completed	100%	



TRUSTED AND EFFECTIVE GOVERNMENT


A COMMUNITY THATY IS PASSIONATE AND ENGAGED IN ITS FUTURE

Accessible and relevant local community engagement practices

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy to support ongoing and appropriate engagement with the community	5.1.1.1.1	Develop the Narrandera Shire Council Community Engagement Policy	Chief Executive Officer	As at 30 June 2016 Council continues to develop and implement community engagement plans for active projects such as the detailed design for the Narrandera Business Centre Master Plan, the Economic Development Strategy and the upcoming review of the Community Strategic Plan,	Completed	100%	
5.1.1.2	Implement effective two-way communication with the community to facilitate greater community awareness of Council's activities	5.1.1.2.1	Continue to implement a range of communication processes and methods to ensure that the community is up to date with Council projects and decisions	Executive Officer	As at 30 June 2016 Council has adopted a Community Engagement Policy and a Communications Strategy with Council's website management reviewed to ensure that each page has a responsible officer and that material on each individual page is reviewed regularly by the responsible Council Officer to ensure that the information is correct.	Completed	100%	



A strong involvement in State planning for the region


Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.1	Ensure that Councillors and senior management remain up to date about local and regional issues	Chief Executive Officer	As at 30 June 2016 This remains as an ongoing commitment by Council. A recent example is the briefing of the Council by Department of Planning regarding the Draft Riverina Murray Regional Plan.	Completed	100%	
5.1.2.1	Advocate for the appropriate representation of the needs of the Narrandera Shire community at a NSW State level	5.1.2.1.2	Continue to advocate for the needs of the Narrandera Shire community at a regional and NSW State level	Chief Executive Officer	As at 30 June 2016 Council continues to advocate on a range of issues both at an individual Council level also through the Riverina and Murray Regional Organisation of Councils (RAMROC) and via Council's alliances such as Food Bowl Inland Rail Alliance (FBIRA).	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.1.2.2	Maintain strong representation on appropriate State planning and reference committees	5.1.2.2.1	Continue to participate in groups and committees that support the representation of the Narrandera Shire community	Chief Executive Officer	As at 30 June 2016 Council continues to be an active member of the Riverina and Murray Regional Organisation of Councils (RAMROC). More recently Council provided a submission to NSW IPART on the review of the NSW Local Government Rating System and to the Victorian Government regarding their Infrastructure Priorities on rail links to the Port of Melbourne.	Completed	100%	




STRONG RELATIONSHIP BETWEEN GOVERNMENT AND COMMUNITY

Open, transparent and informed decision making

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.1.1	Ensure documents that are presented to the community are clear, concise, accurate and accessible	5.2.1.1.1	Develop processes to ensure that appropriate language is used throughout Council's communications	Executive Officer	As at 30 June 2016 Council has adopted a Communications Strategy that includes an action to develop a style guide. The Council report template in addition to many other templates have been further updated to ensure consistent and quality reports are provided to both Council and the community.	Completed	100%	
5.2.1.2	Actively update the community regarding significant decisions and projects	5.2.1.2.1	Provide regular updates to the community regarding Council decisions	Executive Officer	As at 30 June 2016 Council Meeting Minutes are uploaded to Council's website www.narrandera.nsw.gov.au within five business days following the monthly meeting of Council. The strategy continues to include the Mayor and Chief Executive Officer undertaking community radio sessions in addition to regular media releases. Staff are also involved by being available when necessary for media enquiries; also by ensuring that Council's webpage is maintained with current information by the allocation of relevant pages to responsible officers for updating at key times during the calendar year. Over the past few years Council has also	Completed	100%	



Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
					established a very good working relationship with local media to assist with the dissemination of key Council decisions to the community.			
5.2.1.3	Seek to ensure that all appropriate information is presented as part of decision making processes	5.2.1.3.1	Promote Council decision making processes	Chief Executive Officer	As at 30 June 2016 The Mayor and CEO participate in a monthly session at the local community radio station to explain the outcomes and decisions of that month's Council Meeting. Council recently conducted roadshow presentations at Barellan, Grong Grong, Sandigo and Narrandera to explain and obtain feedback relating to the proposed 2016-2017 budget. Council is currently gauging interest to hold information sessions on life as a Councillor to try and encourage potential nominees for the 2016 Local Government elections to be fully informed about the commitment required.	Completed	100%	


A strong local and regional presence

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.2.2.1	Take a leadership role in matters of regional significance	5.2.2.1.1	Maintain membership in regional groups and committees such as RAMROC	Chief Executive Officer	As at 30 June 2016 Council continues to participate in the RAMROC Procurement Group and participates when necessary with RAMROC lobbying efforts on a number of issues.	Completed	100%	
5.2.2.2	Support neighbouring shires with resource sharing and community advocacy	5.2.2.2.1	Continue to support appropriate agreements with neighbouring Councils that facilitate the sharing of resources, staff and facilities	Chief Executive Officer	As at 30 June 2016 Council have progressed further shared service frameworks with Leeton Shire Council including reviews of Visitor Information Services in addition to investigating a joint Library Service. Council has collaborated with Bland Shire Council with joint applications to the Fixing Country Roads Program to carry out works along Kolkilbertoo Road that traverses both Council areas. Council has continued to collaborate with the other RAMROC Councils regarding joint procurement opportunities.	Completed	100%	
5.2.2.3	Enhance relationships with national and state policy makers for community benefit	5.2.2.3.1	Develop working relationships with regional politicians and bureaucrats and where appropriate state ministers	Chief Executive Officer	As at 30 June 2016 Council continues to advocate on a range of issues including the retention of NSW TAFE services at the Narrandera Campus also the retention of Service NSW facilities at Narrandera.	Completed	100%	


PRODUCTIVE AND BENEFICIAL RELATIONSHIPS

Engaged partners in achieving priorities

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.1.1	Facilitate an annual 'Partners Meeting' to monitor the progress of this plan, and review priorities for the future	5.3.1.1.1	Coordinate an annual meeting of partners to monitor and update priorities and strategies	Economic Development Manager	As at 30 June 2016 The 'Partners Meeting' is reported quarterly to Council and is made available within Council minutes which are made available to the community by posting on Council's website www.narrandera.nsw.gov.au . The annual information in the plan is reported within Council's Annual Report. Regular meetings are held with community, partners, business community groups and industry groups to keep them updated on Council priorities, including regular listening posts held through the Shire.	Progressing	75%	
5.3.1.2	Maintain regular contact with partners involved in the implementation of priorities and strategies	5.3.1.2.1	Implement communication methods to maintain regular contact with partners involved in the implementation of strategies	Chief Executive Officer	As at 30 June 2016 When developing strategies and plans, a requirement is that they must have supporting community engagement strategies; recent examples include engagement with the Business Groups on a range of funding opportunities.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.1.3	Conduct an annual round table with community members to monitor the implementation of community driven actions	5.3.1.3.1	Coordinate and facilitate an annual meeting with community members involved in the implementation of strategies and response to priorities within the delivery program and operational plan	Chief Executive Officer	As at 30 June 2016 Council continues to support a number of Section 355 Committees. During May 2016 Council partnered with Micromex Research to conducted a community survey which asked many questions about services and facilities provided by Council. The final report is expected to be presented to Council at the July 2016 Council workshop with a formal report to Council to be presented to the August 2016 meeting of Council. It is expected that the recommendations resulting from the survey and other information within the final report will drive expected outcomes from the pending revision of the Community Strategic Plan.	Completed	100%	

A productive Council environment

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.2.1	A productive and supportive organisation to facilitate best practice local government outcomes for the community	5.3.2.1.1	Ensure that Narrandera Shire Council staff are supported with access to appropriate training and professional development opportunities	Human Resources Officer	As at 31 March 2016 All staff have access and the opportunity to seek training in their yearly performance appraisal. A number of staff are currently completing training in financial services, engineering, civil construction and plant operation courses. Human Resources has finalised the implementation of the Employee Performance Module (EPM) as part of the Local Government Software Solutions package. Council recently purchased an add on module (Learning and Accreditation) with this module assisting with efficient personnel record management. The cloud based products provide Human Resources also Council managers and supervisors a more effective means of capturing training needs and a superior system for performance appraisals. Human Resources have now subscribed to the Local Government Professionals eConnect online services which provides essential tools that complement the current induction program.	Completed	100%	

Strategy Code	Strategy	Action Code	Action	Responsible Position	Comments	Status	Progress	Traffic Lights
5.3.2.1	A productive and supportive organisation to facilitate best practice local government outcomes for the community	5.3.2.1.2	Ensure that the Narrandera Shire Council organisation is a safe and accessible place of employment for staff and contractors	Work Health Safety Officer	As at 30 June 2016 Continued development of Council's Workplace Health & Safety Management System (WHSMS) has been the focus of this quarter. The primary elements of AS/NZS 4801 and 4804 have been adopted for the framework of the WHSMS, with development and implementation of a new policy and procedure together with formal review and updating of existing documentation expected to continue throughout the next reporting year. Risk libraries have been constructed in keeping with Enterprise Risk Management Strategies and the input of risk data, risk appetites and controls has commenced. Risk Management plans continue to be reviewed and updated as part of Council's Continuous Improvement Pathway. External assessment of our Risk Management Action Plan is scheduled for early July 2016. An internal WHSMS audit has been undertaken during the quarter with a final report expected shortly.	Completed	100%	