

2017 2021

**DELIVERY
PROGRAM**



Theme – Our Community			
Goal – To live in a healthy community and one that demonstrates a positive attitude			
Strategy 1	<i>Support and foster a healthy and progressive community attitude and ownership</i>	Actions	<p>1.1 - Continue to develop relationships with local and regional communities through positive media items and actively encourage positive community interaction through community involvement on committees and volunteering opportunities.</p> <p>1.2 - Share resources through cross promotion and sharing of regional events</p>
Measures	<p>Number of media releases issued also positive media stories about Council and the community</p> <p>Number of community radio sessions with the Mayor and CEO</p> <p>Respond to social media opportunities</p> <p>Councillor availability for engagement with community members</p> <p>Number of community members on committees</p>	Partners	<p>Councillors and staff</p> <p>Local media</p> <p>Regional media</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>General Manager – supported by:</p> <p>Councillors</p> <p>Staff</p> <p>4000</p>

Strategy 2	<i>Support community education on important health and wellbeing matters such as preventative health measures like good eating habits also on other social issues such as domestic violence and drug & alcohol abuse</i>	Actions	<p>2.1 - Continue to advocate for integrated service delivery of programs to the community with a preference for personal contact; however where not possible advocate for an effective remote delivered intervention service. Service delivery to vulnerable groups to be a priority.</p> <p>2.2 - Continue to support the community gardens project to encourage home gardens and health eating</p> <p>2.3 - Continue to support open access to information through the provision of a vibrant and effective library service</p>
Measures	<p>Proactive lobbying at appropriate forums</p> <p>Outcomes of continued advocacy</p> <p>Number of new delivery processes / improvements in current delivery practices</p>	Partners	<p>Council</p> <p>Health Services</p> <p>Identified service providers</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	Responsible Officer	<p>Community Development and Library Manager</p>
		Cost Centre	6200 & 6007

Strategy 3	<i>Continue to support mental health services to meet the needs of the community, particularly groups at risk</i>	Actions	3.1 - Continue to advocate for additional face to face opportunities; however where not possible advocate for an effective remote delivered intervention service.
Measures	Continued proactive relationship with relevant service providers Continued involvement in relevant forums and workshops Remote intervention service implemented	Partners	Council Health Services Identified service providers
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager 6200 & 6007

Strategy 4	<i>Advocate for the provision of programs and services that actively work to support the health and wellbeing of our Aboriginal Community</i>	Actions	<p>4.1 - Attend and contribute to meetings and other interactions with the Interagency Committee and representative Aboriginal bodies within the community</p> <p>4.2 - Advocate for and support increased involvement by members of the Aboriginal Community in Council forums and on committees</p>
Measures	Number of interactive meetings and the inclusion of Aboriginal community strategies and actions in future reviews	Partners	<p>Council</p> <p>Proposed Aboriginal working party</p> <p>Health Services</p> <p>Identified service providers</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Community Development and Library Manager</p> <p>6200 & 6007</p>

Strategy 5	<i>Maintain and preferably enhance our current health and emergency services</i>	Actions	5.1 - Strong continued advocacy to relevant authorities and political representatives
Measures	<p>Enhanced services</p> <p>Monitoring of statistical information (including demographic, policing and community health) made available through various agencies</p> <p>Number of face to face meetings held with relevant health related authorities also those meeting held with the Griffith local area command and other service providers</p>	Partners	<p>Council</p> <p>Health Services</p> <p>Identified service providers</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>General Manager</p> <p>6200 & 6007</p>

Strategy 6	<i>Implementation of the Positive Ageing Strategy</i>	Actions	6.1 - Funding for identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget	Partners	Council Health Services Identified service providers
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager 6007

Theme – Our Community			
Goal – To advocate for quality educational and cultural opportunities			
Strategy 7	<i>That education options delivered provide the basis for life-long learning skills and that special interest courses and training opportunities are made available</i>	Actions	7.1 - Advocate for the retention and enhancement of our centres of learning in particular the Narrandera campus of TAFE NSW
Measures	<p>Actively promote the various learning centres within the Shire in any relevant publication</p> <p>Continue to liaise with TAFE NSW about the retention of and enhancing the content of courses available through the Narrandera facility and online TAFE NSW</p> <p>Continue to liaise with TAFE NSW about the retention of and enhancing of the child care facility adjoining the Narrandera campus</p>	Partners	<p>Council</p> <p>TAFE NSW</p> <p>NSW Department of Education and Catholic Schools Office</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Community Development and Library Manager</p> <p>6200</p>

Strategy 8	<i>Encourage and promote engagement between the learning institutions within the Shire and Council</i>	Actions	8.1 - Continue to support our educational institutions through the sponsorship of annual academic and leadership awards also participating in activities such as promoting local government as a career option
Measures	<p>Financially supporting school presentation awards</p> <p>Attendance by the Mayor or a Council representative to present the awards</p> <p>Continue to support work experience within the organisation</p> <p>Continue to support work-based trainees within the organisation</p> <p>Take a proactive approach by inviting local learning centres to visit Council to learn more about Local Government both as a business entity but also as a potential career option</p>	Partners	Council
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>General Manager</p> <p>6200</p>

Strategy 9	<i>Develop a Narrandera Shire Arts Strategy to increase community participation in arts and cultural activities</i>	Actions	9.1 - Promotion of arts and cultural opportunities using available media resources 9.2 - Develop a Narrandera Shire Cultural Plan
Measures	Number of events held and estimated measure of participation Promotional feedback on the best methods of informing the community After each event provide an opportunity for feedback on how the experience may be enhanced	Partners	Council Western Riverina Arts Board
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager 8650

Strategy 10	<i>Provide effective management support for the Narrandera Arts & Community Centre</i>	Actions	10.1 - Manage and promote the Narrandera Arts & Community Centre through an energised Section 355 Committee
Measures	The centre is booked for use at least 75% of the time Encourage use of the centre in accordance with the centre guidelines Nominations received when next committee members are sought	Partners	Council Western Riverina Arts Board
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager 8650

Strategy 11	<i>The Narrandera Shire Library is committed to developing partnerships with the Community to promote library services and to maintain and reach new readers</i>	Actions	11.1 - to enhance collections and resources also to promote the mobile library service 11.2 - Continue to make technological resources available to the community
Measures	Borrowing statistics both in the static library environment and from the mobile service Hours of community use of technological services	Partners	Council Community Western Riverina Libraries
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager 7700

Theme – Our Community			
Goal – To live in an inclusive and tolerant community			
Strategy 12	<i>Promote volunteering within the community and in particular volunteers with a disability and volunteers from the Aboriginal community to engage and share their gifts and talents</i>	Actions	12.1 - Actively encourage participation from all sectors of the community through Council volunteer programs ensuring that volunteers are recognised for their contribution
Measures	<p>Number of active volunteers</p> <p>Estimated number of active volunteers with a disability involved in Council volunteer programs or Council committees</p> <p>Estimated number of active volunteers from the Aboriginal Community in Council volunteer programs or Council committees</p> <p>Creation of and continual maintenance of a volunteer database</p> <p>Encourage volunteers to bring a friend</p> <p>Recognise the contribution of volunteers</p>	Partners	<p>Council</p> <p>Existing Volunteers</p> <p>Community Groups</p> <p>Service Clubs</p> <p>Businesses</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Community Development and Library Manager – supported by;</p> <p>Community Transport and Home Support Manager</p> <p>Visitor Information Co-Ordinator</p> <p>6200</p>

Strategy 13	<i>Build relationships with the Aboriginal community</i>	Actions	<p>13.1 - Enhanced and new engagement opportunities</p> <p>13.2 - Develop an appropriate 'Welcome to Country' greeting for Councils website</p> <p>13.3 - Commitment to undertaking cultural appreciation for Councillors and staff</p>
Measures	<p>Attend meetings and other interactions with the Interagency Committee and representative Aboriginal bodies</p> <p>Aboriginal cultural appreciation training</p> <p>More visual recognition by way of signage at the entrances to the Shire and flying of the Aboriginal Flag</p> <p>A more engaged and respected relationship</p>	Partners	<p>Council</p> <p>Proposed Aboriginal working party</p> <p>Community</p> <p>NSW Aboriginal Affairs</p> <p>Department of Prime Minister and Cabinet</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Community Development and Library Manager – supported by:</p> <p>Councillors</p> <p>General Manager</p> <p>6200</p>

Strategy 14	<i>Advocate for the provision of programs and services that actively work to support the health and wellbeing of our Aboriginal Community</i>	Actions	14.1 - Support increased involvement from within the Aboriginal community to form a group with which Council can advocate jointly for additional or enhanced services
Measures	Enhanced service delivery New services resulting from advocacy efforts Number of meetings held and participation	Partners	Council Interagency Group Proposed Aboriginal working party Health Services Community
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager – supported by: Council General Manager 6200

Strategy 15	<i>Implementation of the Disability Inclusion Action Plan</i>	Actions	15.1 - Funding for identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget	Partners	Council Health Services Community
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager – supported by: Governance and Engagement Manager 6007

Theme – Our Community			
Goal – To feel connected and safe			
Strategy 16	<i>Encourage the community to initiate the development of innovative and regular events</i>	Actions	16.1 - Actively encourage and support new community events and activities by providing guidance for event organisers on how to host an event; keep up to date the 'How to host a successful event' guide
Measures	<p>Number of existing events hosted by the community and estimated numbers attending</p> <p>Number of new events hosted by the community and estimated numbers attending</p> <p>Review when necessary the 'How to host a successful event' document for event organisers</p> <p>Number of education workshops for community event organisers</p>	Partners	<p>Council</p> <p>Community</p> <p>Businesses</p> <p>Destination NSW</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Events and Visitor Services Officer – supported by:</p> <p>Marketing and Tourism Officer</p> <p>8600</p>

Strategy 17	<i>Community groups are supported where possible to remain functional into the future</i>	Actions	17.1 - Encourage community groups and other organisations to source grant funding 17.2 - Make grant information available by various social media platforms
Measures	Prompt dissemination of any information received which may be of benefit to community groups through an email group Promotion of websites or other publications where grant funding opportunities are regularly made available Continuation of Council's Financial Assistance Program, particularly to rural population centres Funding of a contract Grants Officer	Partners	Council Community Businesses Funding bodies Media
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Events and Visitor Services Officer – supported by: Marketing and Tourism Officer
		Cost Centre	8600

Strategy 18	<i>Enhanced opportunities for community members to better connect with Council such as participating in one of the Section 355 Committees</i>	Actions	18.1 - Review the existing Section 355 Committee Structures and invite nominations from the community for appointment
Measures	Continue the process of reviewing the current Section 355 Committee structure Positions within the Committees to be advertised seeking community nominations	Partners	Council Community
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Deputy General Manager Corporate and Community Services – supported by: Governance and Engagement Manager 4000

Strategy 19	<i>Support continued education on road and pedestrian safety inclusive of addressing the specific needs of the disabled, youth and the aged population</i>	Actions	19.1 - Hosting of education programs such as promoting road safety to bike riders, mobility scooter usage and etiquette also child restraint checks 19.2 - Changes that impact positively on pedestrian safety is reported
Measures	Report on the number and type of education sessions held	Partners	Council Roads and Maritime Services Community
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Road Safety Officer – supported by: Manager of Projects and Assets 0030

Strategy 20	<i>Provide support and advocacy for a high quality and responsive Police service</i>	Actions	20.1 - Advocate for an enhanced Police presence, at the very least the maintenance of current levels
Measures	<p>Number of meetings held with the Griffith Local Area Command</p> <p>Staffing levels to be monitored each of these meetings</p> <p>Monitoring of statistical information relating to Shire and regional trends</p>	Partners	<p>Council</p> <p>NSW Police</p> <p>NSW Government</p> <p>Community</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>General Manager – supported by:</p> <p>Council</p> <p>4000</p>

Strategy 21	<i>Review street lighting against relevant standards</i>	Actions	21.1 - Determine deficiencies in current street lighting and where grant funding or self-financing is an option address these deficiencies
Measures	Identify remedial actions Investigate means to manage costs	Partners	Council Energy Providers
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Works Manager 5050

Theme – Our Environment			
Goal – To value, care for and protect our natural environment			
Strategy 22	<i>Preserve and manage our natural environment and native fauna</i>	Actions	22.1 - Encourage environmental awareness and lead by example
Measures	<p>Establish desired outcomes and record actual outcomes for works programs for the Narrandera Wetlands, the Narrandera Flora and Fauna Reserve and any other lands where Council has an interest in maintaining the natural amenity</p> <p>Identify risks and appropriate measures to be taken when planning projects so to limit any impact on the environment</p> <p>Works and other projects involving chemicals to be managed to ensure nil or limited adverse effect on the environment</p>	Partners	<p>Council</p> <p>Community</p> <p>Department of Industry (Crown Lands)</p> <p>NSW National Parks</p> <p>Water NSW</p> <p>Murrumbidgee Irrigation</p> <p>Other relevant authorities</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Open Space and Recreation Manager</p> <p>0600</p>

Strategy 23	<i>Assess rural properties for the presence of priority listed weeds on a rotational basis</i>	Actions	23.1 - Schedule rural property inspections (every property to inspected once across a 5 year cycle) with high risk properties to be inspected annually 23.2 - Provide information and advice on weed control and preventative practices to the property owners
Measures	Schedule 300 targeted inspections annually Create and disseminate a minimum of two media releases per year to the community on the need to control noxious weeds	Partners	Council
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Open Space and Recreation Manager 5900

Strategy 24	<i>Maintain knowledge of noxious weeds</i>	Actions	24.1 - Continue with representation on the Riverina Noxious Weeds Advisory Group and ensure staff training needs are met
Measures	Actively participate in the relevant noxious weeds groups Disseminate relevant information to the community and relevant property owners	Partners	Council Riverina Local Land Services Community Agricultural Sector
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Open Space and Recreation Manager 5900

Strategy 25	<i>Preserve and promote our local Koala population</i>	Actions	<p>25.1 - Support the activities of the Koala Regeneration Committee</p> <p>25.2 - Schedule regular ranger patrols to areas south of Narrandera where koala colonies are known to exist to monitor and reduce risk of attack by feral animals</p>
Measures	<p>Promote the existence of our koala colonies in relevant publications</p> <p>Encourage Koala awareness and safety by installing signage on roadways where Koalas are known to cross and maintain the 'floppy fence' installed parallel to the Newell Highway south of Narrandera to the northern bank of the Murrumbidgee River</p> <p>Assist in the promotion of the annual Koala count</p> <p>Monitoring of annual koala population statistics</p>	Partners	<p>Council</p> <p>Community</p> <p>Department of Industry (Crown Lands)</p> <p>NSW National Parks</p> <p>Roads and Maritime Services</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Open Space and Recreation Manager – supported by:</p> <p>Marketing and Tourism Officer</p> <p>0600</p>

Strategy 26	<i>Ensure that effective communication and partnerships with emergency services agencies and personnel are maintained</i>	Actions	<p>26.1 - Provide support to emergency services in preparing and responding to emergency situations</p> <p>26.2 - Assess potential issues and action preventative measures where possible to ensure optimal outcomes in and emergency situation</p>
Measures	<p>Make appropriate resources available in times of emergency</p> <p>Make available the Emergency Operations Centre when required</p> <p>Continue to proactively Chair the Local Emergency Management Committee</p>	Partners	<p>Council</p> <p>NSW Government</p> <p>Relevant authorities</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>General Manager – supported by:</p> <p>Deputy General Manager Infrastructure</p> <p>Local Emergency Management Officer</p> <p>Works Manager</p> <p>9300</p>

Theme – Our Environment			
Goal – To effectively manage and beautify our public spaces			
Strategy 27	<i>To have up to date and revised plans of management that identify how our community spaces are to be managed and to guide future works programs</i>	Actions	27.1 - Updated plans of management and identify projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Plans of management to be updated and to remain compliant with relevant legislation Works programs to be developed in accordance with the plans of management	Partners	Council Community Department of Industry (Crown Lands) NSW National Parks Water NSW Murrumbidgee Irrigation Other relevant authorities
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Open Space and Recreation Manager
		Cost Centre	0200 & 0300

Strategy 28	<i>Preserve and manage our signature treescape</i>	Actions	28.1 - Ensure completion of the 2nd generation tree audit with recommendations reported to Council
Measures	<p>Update the existing tree audit report to obtain an informed overview of the current state of our trees</p> <p>Where possible make comparisons using the 2nd generation audit in comparison to the original tree audit report to determine overall health of our trees</p> <p>Create a priority list of works</p> <p>Number of tree removals and new plantings in accordance with the Tree Management Plan</p>	Partners	<p>Council</p> <p>Community</p> <p>Energy Providers</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Open Space and Recreation Manager – supported by:</p> <p>Works Manager</p> <p>0500</p>

Strategy 29	<i>Ensure that vehicular parking needs are met for the community and visitors</i>	Actions	<p>29.1 - Review the Narrandera CBD parking arrangements in conjunction with the proposed upgrade of the Narrandera CBD and develop a plan to respond to parking priorities in association with the CBD master plan</p> <p>29.2 - Consider the reintroduction so timed parking in the CBD</p>
Measures	<p>Monitor the number and location of disability parking places</p> <p>Monitor the number and location of loading zones</p> <p>Council Ranger to continue to monitor parking in our population centres</p> <p>Assess any submissions received in regard to parking issues</p>	Partners	<p>Council</p> <p>Community</p> <p>Roads and Maritime Services</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Works Manager – supported by:</p> <p>Road Safety Officer</p> <p>0001</p>

Strategy 30	<i>Manage the plantings, signage and aesthetics of our population centre entranceways</i>	Actions	30.1 - As a part of the Narrandera Shire Branding Strategy create concept designs for improving the entrances to our population centres 30.2 - Consult with the local population on the concept to invoke ownership and to optimise outcomes
Measures	Ensure that planting design concepts are relevant to the locality and are of low maintenance Signage rollout in accordance with the sign hierarchy	Partners	Council Community Roads and Maritime Services
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Open Space and Recreation Manager – supported by: Works Manager
		Cost Centre	8600

Theme – Our Environment			
Goal – To live in a community where there are sustainable practices			
Strategy 31	<i>That effective waste management practices including recycling are in place and that litter in general is reduced</i>	Actions	<p>31.1 - Participate in regional approaches to enhanced waste management practices including the Riverina and Murray Regional Waste Management Strategy</p> <p>31.2 - Implement Narrandera Waste Management Centre Master Plan including reduce, re-use and recycle waste concepts, particularly at Council managed facilities and events</p>
Measures	<p>Annual statistics such as approximate tonnage of waste deposited at the Narrandera and Barellan landfill</p> <p>Annual recycling statistics such as approximate tonnage of recycled waste collected from Barellan, Grong Grong and Narrandera</p> <p>Proactive support for Clean Up Australia Day through media releases also encourage Councillor and staff support on the day</p> <p>Investigate concepts such as 'adopt a roadside' or 'adopt a location' where individuals or groups maintain a roadside or a location free of litter</p>	Partners	<p>Council</p> <p>NSW Environment Protection Authority</p> <p>RAMROC</p>
Timeframe	<p>2017-2018 Finalise Narrandera Waste Management Centre Plan</p> <p>2018-2019 Upgrade Narrandera Waste Management facility</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Development and Environment Manager</p> <p>5600</p>

Strategy 32	<i>Investigate and implement energy efficiency measures where practicable and financially viable into Council's own operations</i>	Actions	32.1 - Finalise the current energy audit of all Council facilities and explore innovative ways to introduce energy efficiency measures also source grant funding if available to install or retrofit facilities
Measures	Factor energy efficiency ratings when procuring goods and services Measure the implementation of and the outcomes of any recommendations from the current energy audit	Partners	Council Energy Providers Funding Bodies
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Executive Engineer – supported by: Manager of Projects & Assets 8300 & 9300

Strategy 33	<i>Ensure community needs relating to long term sustainable water allocations remains at the fore</i>	Actions	33.1 - When required advocate for the maintenance of the status quo or even greater water security for our population centres, farming and industry enterprises
Measures	Number of instances where Council has had to advocate for the maintenance or increased in water allocations and the responses and actions arising from the advocacy	Partners	Council Water NSW
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	General Manger – supported by: Deputy General Manager Infrastructure 2000

Strategy 34	<i>Finalise and implement the Integrated Water Cycle Management Plan (IWCMP)</i>	Actions	<p>34.1 - With consultation introduce trade waste agreements and charges for identified non-residential properties</p> <p>34.2 - Identify community willingness to pay for infrastructure to improve water quality</p> <p>34.3 - Identify community willingness to pay for sewerage scheme at Barellan</p>
Measures	<p>IWCMP to be finalised by end of 2017</p> <p>Introduction of liquid trade waste agreements for identified non-residential properties connect to the sewer network of Council</p> <p>Measure implementation of plan and actions resulting from the IWCMP</p>	Partners	<p>Council</p> <p>Businesses</p> <p>NSW Government</p>
Timeframe	<p>2017-2018 IWCMP finalised by 30 June 2018</p> <p>2018-2019 Create list of priority works</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Water and Sewer Manager</p> <p>2000</p>

Theme – Our Economy			
Goal – To encourage new business and industry that can be sustained			
Strategy 35	<i>Implementation of the Economic Development Strategy</i>	Actions	<p>35.1 - Funding for the strategy and any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process</p> <p>35.2.- Continue to improve internal systems to demonstrate that Council is 'open for business'</p>
Measures	<p>Marketing the connectivity benefits of Narrandera Shire</p> <p>Report on actions and outcomes resulting from the strategy</p> <p>Use of REMPLAN data to demonstrate that different economy sectors have grown</p>	Partners	<p>Council</p> <p>Community</p> <p>Businesses</p> <p>NSW Government</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Economic Development Manager</p> <p>8600 & 8750</p>

Strategy 36	<i>To facilitate and promote development within Narrandera Shire</i>	Actions	36.1 – Up to date policies, procedures and strategic planning documents in accordance with legislation and best practice guidelines
Measures	<p>Review and amend internal processes and procedures including the use of check lists and appropriate forms</p> <p>Provide clear development consent</p> <p>Ensure that Councils website is up to date with current planning information</p>	Partners	<p>Council</p> <p>Community</p> <p>Roads and Maritime Services</p>
Timeframe	<p>2017-2018 Review Development Control Plan and processes</p> <p>2018-2019 Review Local Environmental Plan and land use strategies</p> <p>2019-2020 Strategic Planning Statements</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Development and Environment Manager – supported by:</p> <p>Economic Development Manager</p> <p>Works Manager</p> <p>8600 & 8750</p>

Strategy 37	<i>Ensure a satisfactory level and range of transport options including road, rail, coach and air services are available</i>	Actions	<p>37.1 - Continue to lobby for the development of rail infrastructure to enable a shift in transport mode from road to rail</p> <p>37.2 - Maintain and enhance regular passenger transport modes by air, rail and road</p>
Measures	<p>Monitor and report on lobby activities</p> <p>Monitor and report on any changes in service delivery</p>	Partners	<p>Council</p> <p>Operators of relevant transport modes</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Economic Development Manager</p> <p>8600 & 8750</p>

Strategy 38	<i>Seek and encourage innovative tourism opportunities, develop "win/win" situations and examine how other locations have been reinvigorated</i>	Actions	<p>38.1 - Maintain a strong approach to attracting visitors and new events to Narrandera Shire and seek out unique business and industry opportunities that provide Narrandera Shire with a 'point of difference' or a 'competitive advantage'</p> <p>38.2 - Continue to support visitor and tour operators within the Shire through the provision of the Narrandera Visitor Information Centre</p> <p>38.3 - Support regional activities that will deliver a clear benefit to Narrandera Shire</p>
Measures	<p>Number of new tourism opportunities</p> <p>Visitor Information Centre visitor profiles tracked</p> <p>Use of REMPLAN data to demonstrate that the visitor economy has grown</p>	Partners	<p>Council</p> <p>Community</p> <p>Businesses</p> <p>Tourist operators</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Economic Development Manager</p> <p>8750</p>

Theme – Our Economy			
Goal – To support local business and industry to grow and prosper			
Strategy 39	<i>Work with regional organisations, industry and local businesses to improve the economic environment for Narrandera Shire</i>	Actions	39.1 - Actively participate in regional programs, forums and workshops to ensure that the priorities of Narrandera Shire are recognised within regional plans and other strategies
Measures	Attendance at regional forums and workshops Number of regional plans that include opportunities for Narrandera Shire	Partners	Council Community Businesses RAMROC Regional Development Australia NSW Department of Trade and Investment
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Economic Development Manager 8750

Strategy 40	<i>Continue to promote and advertise local markets and events that support the sale and use of local produce</i>	Actions	40.1 - Assist where possible with the marketing of local produce and general markets also those businesses described as 'boutique' or 'niche' 40.2 - Encourage local businesses to use local products as the first preference
Measures	Number of marketing and promotional events supported	Partners	Council Media
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Marketing and Tourism Officer 8600

Strategy 41	<i>Provide encouragement and support to 'shop locally' campaigns</i>	Actions	41.1 - Assist where possible with the creation and evolution of such campaigns
Measures	Buy Local Strategy metrics	Partners	Council Community Media
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Marketing and Tourism Officer 8600

Strategy 42	<i>Promote the Shire and region through active participation in partnerships with other Councils, regional tourism and industry groups</i>	Actions	42.1 - Actively promote that Narrandera Shire is 'open for business' through various media and forum opportunities
Measures	Number of promotional activities undertaken through media outlets Improved presence using social media platforms Presence at regional events	Partners	Council RAMROC Media Destination NSW
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Marketing and Tourism Officer 8750

Strategy 43	<i>Support our agricultural sector to address issues such as water entitlements, changes in Government policy or emergency declarations</i>	Actions	43.1 - Assist where possible on issues that affect our valuable agricultural sector and where necessary actively lobby for policy changes that will benefit the economy of the Shire
Measures	Actions taken during the reporting period on emerging issues	Partners	Council RAMROC NSW Farmers NSW Government NSW Department of Agriculture
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	General Manager
		Cost Centre	4000

Theme – Our Economy			
Goal – To strongly promote our Shire and to improve its attractiveness			
Strategy 44	<i>Implementation of the Narrandera Shire Branding Strategy</i>	Actions	<p>44.1 - Funding for the strategy and any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process and commit to using the branding on appropriate Council documents</p> <p>44.2 - Within established guidelines encourage local business to use the branding to appropriately promote Narrandera Shire</p>
Measures	<p>Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program</p> <p>Progressive use of and roll out of the brand on appropriate Council documents</p>	Partners	Council
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Economic Development Manager</p> <p>8750</p>

Strategy 45	<i>Promote the liveability of the Shire so to attract a skilled workforce that aligns with local service and industry needs</i>	Actions	45.1 - Maintain a strong approach to promoting the Shire as a place to live and work
Measures	<p>Number of new resident packs issued</p> <p>Use of REMPLAN data to demonstrate that there has been positive growth in jobs in the Shire</p> <p>Details of promotional actions taken</p>	Partners	<p>Council</p> <p>Regional Development Australia</p> <p>Destination NSW</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Economic Development Manager</p> <p>8750</p>

Strategy 46	<i>Improve the appearance and attraction of entrances to our population centres to include dynamic branding and interesting signage</i>	Actions	46.1 - Develop conceptual designs in accordance with the Narrandera Shire Branding Strategy and the Narrandera Shire Signage Strategy 46.2 - Replacement of existing signage and improved entrance appearance in consultation with the local communities
Measures	Improved entrance appearance at population centres Projects included within annual budgets Progressive rollout of the Signage Strategy	Partners	Council Community Roads and Maritime Services
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Economic Development Manager 8600

Strategy 47	<i>Maintain accurate and consistent roadside signage</i>	Actions	47.1 - Maintain the existing and continue to improve rural addressing signage across this Shire in accordance with the Narrandera Shire Signage Strategy
Measures	Improvements in rural addressing signage	Partners	Council Community
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Economic Development Manager – supported by: Works Manager
		Cost Centre	0006, 0008, 0009 & 0010

Strategy 48	<i>Support the development and maintenance of appropriate infrastructure within significant recreational destinations including river and forest areas</i>	Actions	<p>48.1 - Support where possible community projects that enhance recreational destinations and take advantage of the unique landscapes of the Shire</p> <p>48.2 - Liaise with Riverina Murray Destination Network and take up opportunities to increase overnight visitation to the Shire</p>
Measures	<p>Number of grant applications supported on behalf of community groups</p> <p>Where possible obtain visitation statistics to recreational areas</p>	Partners	<p>Council</p> <p>Community</p> <p>Department of Industry (Crown Lands)</p> <p>NSW National Parks Water NSW</p> <p>Murrumbidgee Irrigation</p> <p>Other relevant authorities</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Economic Development Manager – supported by:</p> <p>Open Spaces and Recreation Manager</p> <p>Works Manager</p> <p>0600</p>

Strategy 49	<i>Encourage and support the protection and restoration of privately owned heritage buildings</i>	Actions	49.1 - Continue to support the engagement of a heritage advisor within the annual budget also continued support of local heritage funding
Measures	<p>Inclusion of heritage advisor funding and heritage financial assistance within the annual budget</p> <p>Reporting of total number of applications received during the submission period also the number of successful heritage funding applications approved and eventual outcomes at the conclusion of each individual project</p>	Partners	<p>Council</p> <p>Property Owners</p> <p>Office of Environment & Heritage</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Development and Environment Manager</p> <p>6600</p>

Theme – Our Economy			
Goal – To grow our population			
Strategy 50	<i>Support diverse workplace skills training and education for young people to improve retention through increased work opportunities</i>	Actions	50.1 - Facilitate inclusion of young people into the community through the development and implementation of a Youth Development Plan
Measures	Monitoring over a period of time the demographics of the Shire using Australian Bureau of Statistics information Implementation of the Youth Development Plan	Partners	Council TAFE NSW Businesses Training Services NSW Training Providers Employment Agencies
Timeframe	2017-2018 Groundwork to establish the proposed Youth Council 2018-2019 Implementation of the Youth Development Plan 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager 6300

Strategy 51	<i>Implement strategic measures to facilitate involvement of Youth across the Shire on issues relating to both social and work based issues</i>	Actions	51.1 - Include the employment of a Youth Development Officer within the annual budget of Council to support the development and implementation of a Youth Development Plan and support the Youth Advisory Council
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Proposed Youth Advisory Council Other Relevant Partners
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Community Development and Library Manager 6300

Strategy 52	<i>Assist and partner with employers to ensure that training and development needs are met locally so that we have a healthy skilled workforce</i>	Actions	52.1 - Support measures by employers, TAFE NSW and other education/training providers to map potential skill deficiencies 52.2 - Advocate for training providers to fill gaps
Measures	Monitor current statistical information made available through various agencies	Partners	Council TAFE NSW Businesses Training Services NSW Training Providers
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Community Development and Library Manager
		Cost Centre	8600

Strategy 53	<i>Investing resources in projects and encouraging business opportunities that create long term employment</i>	Actions	53.1 - The Economic Development Strategy provides the framework to encourage, support and facilitate economic development within the Shire, funding for any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Monitor current statistical information made available through various agencies Number of projects identified for consideration in annual budget deliberations Successful funding opportunities through other agencies	Partners	Council Businesses Regional Development Australia
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Economic Development Manager 8600

Strategy 54	<i>Seek and encourage affordable and diverse accommodation options - not only for our seniors but to attract new residents</i>	Actions	54.1 - Continue to lobby for the provision of both diverse and affordable housing options with strategic partners and funding bodies
Measures	<p>Assess diverse living options such as independent living options; enhancement of existing aged care facilities</p> <p>Monitor current statistical information made available through various agencies</p> <p>Continued monthly reporting of Development Application approvals in the Council business paper</p>	Partners	<p>Council</p> <p>Developers</p> <p>Businesses</p> <p>Identified Service Providers</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Economic Development Manager – supported by:</p> <p>Community Development and Library Manager</p> <p>8600</p>

Theme – Our Infrastructure			
Goal – To have an improved and adequately maintained road network			
Strategy 55	<i>Flood proof important strategic access roads to population centres</i>	Actions	55.1 - Continue to lobby Ministers also the NSW Roads and Maritime Services to provide flood proof highways to the population centres of the Shire with Council controlled roadways designed where possible to reduce traffic disruption in times of flooding
Measures	Contributions to strategic investigation of regional projects Number of meetings or interactions with Ministers or the NSW Roads and Maritime Services	Partners	Council Roads and Maritime Services
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Deputy General Manager Infrastructure – supported by: Works Manager
		Cost Centre	4000 & 5700

Strategy 56	<i>Commence identified actions from the Roads Review including implementation of an effective road hierarchy</i>	Actions	56.1 - Funding for and any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Number and percentage of overall actions completed and outcomes achieved from the Roads Service Review	Partners	Council
Timeframe	2017-2018 Identify priority items from Roads Service Review 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Works Manager 0001, 0002 & 0003

Strategy 57	<i>Advocate for and implement where necessary road transport networks throughout the Shire for b-double and b-triple roadtrains</i>	Actions	57.1 - Advocate for the upgrade of the Newell Highway to further support heavy haulage 57.2 - Advocate for the upgrade of other key road links
Measures	Continued participation in the Newell Highway Task Force Contributions to strategic regional road reviews	Partners	Council Roads and Maritime Services
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Deputy General Manager Infrastructure – supported by: Works Manager 0002

Strategy 58	<i>Advocate for the development of appropriate infrastructure to facilitate community and public transport needs including bus stops</i>	Actions	58.1 - At appropriate forums highlight the need for the enhancement of existing options but also the need for additional public transport options
Measures	Attendance and details of outcomes of any forums attended	Partners	Council Roads and Maritime Services Operators of relevant transport modes
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Deputy General Manager Infrastructure – supported by: Works Manager
		Cost Centre	8600 & 8750

Strategy 59	<i>Implement and periodically review policies associated with transport infrastructure maintenance</i>	Actions	59.1 - Adhere to the process of regularly reviewing the policies of Council
Measures	Develop a schedule for reviewing policies within Infrastructure Services Number of policies reviewed	Partners	Council
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Deputy General Manager Infrastructure – supported by: Works Manager 5000

Theme – Our Infrastructure			
Goal – To improve, maintain and value-add to our public and recreational infrastructure			
Strategy 60	<i>Redevelopment of the Narrandera Visitor Information Centre</i>	Actions	60.1 - Funding for any identified projects and opportunities from the strategy to be included and considered by Council as part of the annual budget process
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Community Identified funding partners
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Economic Development Manager 8700

Strategy 61	<i>Plan for the long term management and sustainability of the Lake Talbot Swimming Pool and Barellan War Memorial Swimming Pool</i>	Actions	<p>61.1 - Develop and implement a Master Plan for the Lake Talbot Pool complex that is affordable and in consultation with the community</p> <p>61.2 - Source grant funding to help facilitate works at both swimming facilities also the Lake Talbot Swimming Pool</p>
Measures	<p>Master Plan and management plans adopted by Council</p> <p>Number of projects delivered in accordance with the plans</p> <p>Successful grant applications</p>	Partners	<p>Council</p> <p>Community</p> <p>Department of Industry (Crown Lands)</p> <p>Murrumbidgee Irrigation</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Projects and Assets Manager</p> <p>7800</p>

Strategy 62	<i>Review all recreational facilities assessing current levels of use and potential future need; including exposure to damage by graffiti and vandalism</i>	Actions	<p>62.1 - Through service reviews progressively review the current recreational facilities to establish appropriate service levels.</p> <p>62.2 - Consider the installation of CCTV or a monitored alarm system to reduce repair costs</p> <p>62.3 - Where possible design or retrofit Council infrastructure with graffiti and vandal proof materials</p>
Measures	<p>Completed reviews of facilities</p> <p>Improved vandal proof design at recreational facilities</p>	Partners	<p>Council</p> <p>Community</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	Responsible Officer	<p>Open Space and Recreation Manager</p> <p>Cost Centre 0200, 0300, 7800 & 7900</p>

Strategy 63	<i>Monitor and implement Council asset management plans and conduct regular asset inspections on identified infrastructure assets</i>	Actions	63.1 - Managers are to progressively inspect assets under their control 63.2 - Review and update building management plans as required
Measures	Up to date Asset Management Plans The inclusion of renewal or replacement of assets as an item for annual budget deliberations to meet 'Fit for the Future' benchmarks including infrastructure backlog, renewal and maintenance	Partners	Council
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Projects and Assets Manager – supported by: All Managers 5000

Strategy 64	<i>Undertake a strategic review of the Narrandera-Leeton Airport</i>	Actions	<p>64.1 - Review the Narrandera – Leeton Airport Strategic Plan</p> <p>64.2 - Progressively review the current facility in line with current and potential opportunities</p> <p>64.3 - Maintain and enhance the appearance and amenity of the facility</p>
Measures	<p>Revised strategic plan for the Narrandera-Leeton Airport</p> <p>The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations</p> <p>Linkage to strategic regional, State and Federal plans</p>	Partners	<p>Councils of Narrandera and Leeton</p> <p>Community</p> <p>Users of the Facility</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Deputy General Manager Infrastructure – supported by:</p> <p>Traffic and Airport Officer</p> <p>9400</p>

Theme – Our Infrastructure			
Goal – To improve and enhance our water and sewer networks			
Strategy 65	<i>Ongoing review of the Asset Management Plan to upgrade and maintain the sewerage infrastructure</i>	Actions	<p>65.1 - Complete the Integrated Water Cycle Management Plan (IWCMP) and develop a plan that will ensure the continuance and enhancement of the current sewer system and treatment of effluent at Narrandera</p> <p>65.2 - Examine options for effluent disposal in other population centres</p>
Measures	<p>Up to date Asset Management Plans</p> <p>Completion of the Integrated Water Cycle Management Plan (IWCMP)</p> <p>The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations</p> <p>Business case developed for Barellan sewer system</p>	Partners	Council
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Water and Sewer Manager</p> <p>3000</p>

Strategy 66	<i>Ongoing review of the Asset Management Plan to upgrade and maintain the water supply infrastructure</i>	Actions	66.1 - Complete IWCMP and develop a plan that will ensure the continuance and enhancement of the current water reticulation network at Narrandera
Measures	Up to date Asset Management Plans Improved outcomes of the IWCMP The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations	Partners	Council
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Water and Sewer Manager 2000

Strategy 67	<i>Continue to develop and implement the North Narrandera Town Drainage Scheme and update the Narrandera Stormwater Management Plan</i>	Actions	67.1 - Develop a plan that will ensure appropriate management of stormwater at Narrandera also examine options for stormwater collection and disposal at other population centres such as Barellan village
Measures	Updated North Narrandera Town Drainage Scheme The inclusion of refurbishment or replacement of stormwater assets as an item for annual budget deliberations Stormwater drainage design for Barellan village	Partners	Council
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Executive Engineer 5000

Strategy 68	<i>Improve the quality and taste of Narrandera water</i>	Actions	<p>68.1 - Maintain drinking water standards through regular testing, industry best practices and NSW Health requirements</p> <p>68.2 - Determine community willingness to pay for water treatment facility upgrades in accordance with the Integrated Cycle Water Management Plan</p>
Measures	<p>Upgraded water treatment plant in consultation with the community and IWCMP recommendations</p> <p>The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations</p>	Partners	Council
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Water and Sewer Manager</p> <p>2000</p>

Theme – Our Infrastructure			
Goal – To have a say when planning for new facilities or refurbishing existing facilities			
Strategy 69	<i>Projects managed through the Project Management & Control module are to include a Community Engagement Plan so that all stakeholders are given an opportunity to be consulted</i>	Actions	69.1 - Adhere to the requirements of the Community Engagement Policy and engage with the community using the appropriate communication type
Measures	Appropriate and meaningful engagement with stakeholders so that issues affecting individuals or groups can be properly assessed before decisions are made	Partners	Council Community
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Deputy General Manager Infrastructure – supported by: All Managers 4000

Strategy 70	<i>Continue to develop and extend the shared walking/bike path network</i>	Actions	70.1 - Look to add to and enhance the existing bike path infrastructure consulting with the community 70.2 - Actively seek available grant funding
Measures	The inclusion of refurbishment or replacement of assets as an item for annual budget deliberations	Partners	Council Community Roads and Maritime Services
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Manager of Projects and Assets – supported by: Works Manager 0030

Strategy 71	<i>Continue to keep the community connected through Narrandera Shire PAMP projects</i>	Actions	<p>71.1 - Look to provide connectivity also install concrete footpaths that service both foot traffic and mobility devices along feeder streets to the CBD of population centres in consultation with both able bodies and disabled members of the community</p> <p>71.2 - Look to provide connectivity between the blocks the length of East Street, Narrandera with crossings and refuges in consultation with both able bodied and disabled members of the community</p>
Measures	<p>Additional footpaths through the PAMP program</p> <p>The inclusion of renewal or replacement of assets as an item for annual budget deliberations</p>	Partners	<p>Council</p> <p>Community</p> <p>Roads and Maritime Services</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Manager of Projects and Assets – supported by:</p> <p>Works Manager</p> <p>0030</p>

Theme – Our Civic Leadership			
Goal – To have a Council that demonstrates effective management consistently			
Strategy 72	<i>Be accountable and transparent</i>	Actions	72.1 - Adopt good governance and ethical behaviours
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program Outcomes of the second Community Survey planned early 2020 are improved in comparison the first survey of early 2016	Partners	Council Community Media
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	General Manager – supported by: Councillors Staff 4000

Strategy 73	<i>Fair and equitable representation of the community</i>	Actions	73.1 - Engage with the community to understand needs and expectations
Measures	Outcomes of the second Community Survey planned early 2020 in comparison the first survey of early 2016 Acknowledge the traditional custodians of the land as leaders in the community	Partners	Council Community
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	General Manager – supported by: Councillors Staff 4000

Strategy 74	<i>Maintain a strong relationship between government and community</i>	Actions	74.1 - Open, transparent and informed decision making
Measures	<p>Ensure that all appropriate information is presented as part of the decision making process</p> <p>Review the existing Customer Service Charter and any other relevant document to include reference to Australia/New Zealand Standard – AS/NZS 1002:2014 ‘Guidelines for complaint management in organizations’</p>	Partners	<p>Council</p> <p>Community</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>General Manager – supported by:</p> <p>Councillors</p> <p>Staff</p> <p>4000</p>

Strategy 75	<i>Ensure Fit for the Future Strategies are implemented to allow Narrandera Shire to continue to remain a standalone Council</i>	Actions	75.1 - Fit for the Future Improvement Plan measures are included with the annual budget deliberations of Council
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council Community Office of Local Government
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	General Manager
		Cost Centre	4000

Strategy 76	<i>Ensure Council is a role model for a safe and accessible place of employment for staff and contractors</i>	Actions	76.1 - Completion of all WHS documentation prior to the commencement of a project and sign off by the WHS officer or project manager
Measures	Continual monitoring of workplace injuries or near misses	Partners	Council
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Workplace Health and Safety Officer
		Cost Centre	4500

Strategy 77	<i>Implement the Workforce Management Plan 2017-2021</i>	Actions	77.1 - Make amendments where necessary to the Plan and have adopted by Council to ensure Council has the skills and capabilities to deliver the Community Strategic Plan and the Delivery Program
Measures	Reviewed annually as part of the annual Delivery Program review	Partners	Council
Timeframe	2017-2018 Implemented 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Human Resources Officer
		Cost Centre	4500

Strategy 78	<i>Ensure that Council staff are supported with access to appropriate training and professional development</i>	Actions	<p>78.1 - Support the development of mentoring relationships between experienced and young workers</p> <p>78.2 - Annual staff training plan developed and implemented in line with the Workforce Management Plan</p>
Measures	<p>Managers are to ensure that there is a continuous flow of skills from more experienced workers to young workers</p> <p>Seize the opportunities for organisation wide training at staff events</p> <p>Encourage progressive retirement transition for older workers</p>	Partners	<p>Council</p> <p>Identified Training Partners</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Human Resources Officer</p> <p>4500</p>

Strategy 79	<i>Council to manage risk by undertaking appropriate assessments</i>	Actions	79.1 - Implementation of an Enterprise Risk Management Plan that includes the methods and processes to be used to manage risks and seize opportunities to achieve the objectives
Measures	Regular monitoring and reporting on the outcomes of projects funded within the annual budget through the Delivery Program	Partners	Council
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	General Manager
		Cost Centre	4000 & 4500

Theme – Our Civic Leadership			
Goal – To have a progressive Council that communicates and engages well with all of the community and is a role model for inclusivity			
Strategy 80	<i>Advocate for appropriate representation of the needs of the Community to State and Federal governments and other stakeholder bodies</i>	Actions	80.1 - Proactive engagement at appropriate forums and continued political lobbying with our partners
Measures	Regular monitoring and reporting on the outcomes through the Delivery Program Number of advocacy efforts such as Council representation on external forums	Partners	Council Community Businesses Agricultural Sector
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	General Manager 4000

Strategy 81	<i>Maintain a strong voice in regional groups such as RAMROC, Destination NSW also the proposed Murrumbidgee Joint Organisation and provide feedback to the community</i>	Actions	81.1 - Participation in regional initiatives including advocacy and shared services
Measures	Regular reporting of actions taken and outcomes through the delivery program updates	Partners	Council
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	General Manager
		Cost Centre	4000

Strategy 82	<i>Develop processes that ensure appropriate language is used throughout Council communication</i>	Actions	82.1 - Provide training to identified staff on techniques to write simpler plain English reports
Measures	Monitor and assess feedback from Councillors, staff and the community Randomly have Council's Communication Officer audit and provide feedback to report writers	Partners	Council Community
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer Cost Centre	Communications Officer 4000

Strategy 83	<i>Continue to improve the appearance, usability and content of the Narrandera Shire Council website ensuring its currency</i>	Actions	83.1 - Work toward providing information and services in a non-discriminatory manner to comply with the Web content accessibility guidelines also continue to schedule regular reviews of the website with responsible officers to verify content accuracy and that hyperlinks remain active
Measures	<p>Be an accurate point of reference for services available to the community</p> <p>Work with a website that is compliant with current standards</p> <p>Assertively monitor the website review schedule to ensure that content is reviewed</p> <p>Randomly have Council's Communication Officer audit and provide feedback to responsible webpage officers</p>	Partners	<p>Council</p> <p>Community</p>
Timeframe	<p>2017-2018 Developed</p> <p>2018-2019 Implemented</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>Information Technology Manager – supported by:</p> <p>Communications Officer</p> <p>All staff</p> <p>4000 & 4400</p>

Strategy 84	<i>Within all operations of Council support the employment and engagement of persons with a disability</i>	Actions	84.1 - Review recruitment and other policies to reflect inclusivity of persons with a disability with emphasis that the best person for the position is to be employed or engaged
Measures	Review and amend policies where necessary	Partners	Council Community Businesses
Timeframe	2017-2018 Ongoing 2018-2019 Ongoing 2019-2020 Ongoing 2020-2021 Ongoing	Responsible Officer	Human Resources Officer – supported by: Workplace Health and Safety Officer Community Development and Library Manager
		Cost Centre	4500

Theme – Our Civic Leadership			
Goal – To have a community and a Council that works collaboratively with harmony, respect and understanding			
Strategy 85	<i>Develop and implement a Council procurement policy that outlines appropriate recognition of local businesses and contractors within procurement processes; being mindful of NSW State Government policy in relation to open and transparent purchasing and best value for money outcomes for ratepayers</i>	Actions	85.1 - Through the local business group or other means explain the policy and ways that local providers can work better with Council
Measures	Revision of Procurement Policy Increased number of businesses registered with the state wide database of Local Government Procurement	Partners	Council Businesses
Timeframe	2017-2018 Developed 2018-2019 Implemented 2019-2020 2020-2021	Responsible Officer Cost Centre	Governance and Engagement Manager 4200

Strategy 86	<i>Continue to implement a range of communication processes and methods to ensure that the Community is up to date with Council projects and decisions</i>	Actions	<p>86.1 - Provide regular updates to the community regarding about projects and decisions</p> <p>86.2 - Review the Community Engagement Policy to ensure relevant stakeholder groups are identified for each project</p> <p>86.3 - Develop and implement an external communications plan</p> <p>86.4 - Welcome comments and submissions from the community about projects and decisions</p>
Measures	<p>Projects will be generally required to install signage onsite to 'inform the community'</p> <p>Use of appropriate traditional and social media platforms</p> <p>All projects have a community engagement plan</p>	Partners	<p>Council</p> <p>Community</p> <p>Media</p>
Timeframe	<p>2017-2018 Ongoing</p> <p>2018-2019 Ongoing</p> <p>2019-2020 Ongoing</p> <p>2020-2021 Ongoing</p>	<p>Responsible Officer</p> <p>Cost Centre</p>	<p>General Manager – supported by:</p> <p>Communications Officer</p> <p>All staff</p> <p>4000</p>

TOTAL 128 actions