

Tuesday 27 March 2018

NARRANDERA SHIRE COUNCIL'S COMMUNITY TRANSPORT AND HOME SUPPORT PROGRAMS

Narrandera Shire Council's Community Transport and Home Support Program is a Government funded program which aims to provide support services to clients aged 65 years and over, or 50 years and over for Aboriginal and Torres Strait Islanders. These services are designed to assist frail aged members of the community to remain in their own homes for longer.

Narrandera Home Modification & Maintenance Service aims to provide modifications and some minor maintenance work for people who are frail aged, so they may live more independently in the community. The major emphasis is on access, safety and independence. The service works closely with occupational therapists who clinically assess clients and recommend modifications such as:

- Installation of grab rails
- Installation of hand held showers
- Installation of hand rails at entrance steps

Some maintenance work may be carried out, relating specifically to safety and access.

The cost of work provided to clients under this program is subsidised, but because funding is limited, clients are asked to contribute to the cost of a job.

Social isolation is a critical issue for those who are frail aged. The Narrandera Leeton Social Support Service aims to help reduce this isolation. Through the social support services provided by our workers and volunteers eligible clients are assisted to remain socially integrated, this in turn leads to better health and wellbeing.

Under the social support program, a companion assists clients to attend activities of the client's choice such as shopping or social outings. The client may choose instead, to have the companion visit them in their own homes. This is a very flexible service and has been highly successful in making a real difference to people who are socially isolated.

Narrandera Leeton Community Transport provides a transport service for clients to attend medical appointments, social outings and shopping trips. Transport is available to people who are frail aged, as well as people who are transport disadvantaged. The trips provided may be local or out of town and clients are asked to make a contribution towards the cost of the service provided to them.

This service also provides a pre-scheduled bus service travelling to Wagga Wagga on the fourth Tuesday of each month. This service departs from Narrandera at 8.30am and returns from Wagga Wagga at approximately 3.00pm, with the cost set at \$15 for the return trip.

The service runs eight vehicles, with three of these being buses with wheelchair access. By far the most valuable asset of Narrandera Leeton Community Transport is its hardworking band of volunteers who drive these vehicles.

MEDIA RELEASE

Bookings are essential for any Community Transport service. To make a booking please call:

- Narrandera Community Transport Office on 6959 5555 between 8.30am - 4.30pm.
Closed between 12.30pm-1.30pm.
- Leeton Community Transport Office on 6953 6999 between 9.00am and 4.30pm.
Closed between 1pm – 2pm.

Narrandera Shire Council is the service provider for this project, which covers both the Narrandera and Leeton Shires.

To access any or all of these services clients will need a My Aged Care referral. For more information about this process or for help with the application process please come in and see one of our friendly staff members.

For further information contact Community Transport and Home Support Manager, Stacie Mohr on 6959 5556 or visit the Community Services Building, 4 Victoria Square, Narrandera.



Narrandera Leeton Community Transport clients visiting the Weethalle Silo's on one of the 2017 Social Support Bus Trips.

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Precis or Summary: Narrandera Shire Council's Community Transport And Home Support Programs			
Attachments	Nil	Embargoed: N/A	
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